

Can Big Data Motivate New Theories and Methods?

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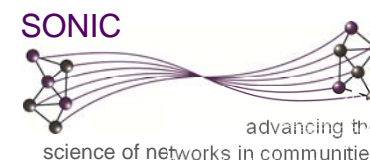
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Outline

- We are in the midst of a perfect storm for understanding and enabling social phenomenon because of recent developments in:
 - ◆ Theories: Theoretical advances about existing and emerging socio-technical phenomena
 - ◆ Data: Developments in Semantic Web/Web 2.0 provide the technological capability to capture, store , merge, and query relational metadata needed to more effectively understand and enable networks.
 - ◆ Methods: An ensemble of innovative designs and analytic techniques
 - ◆ Computational infrastructure: Cloud computing and petascale are critical to face the computational challenges in observing and analyzing the data



Theory

- Theories we have not been able to test at scale (e.g. brokerage and mobility)
- Theories that invite discussion of planned obsolescence (e.g., Media Richness)
- Theories that need redrawing of boundary conditions (e.g. Social identity in virtual contexts)
- Theories that focus attention on new – or at least increasingly prevalent – phenomena (e.g., collective intelligence , team assembly – self assembly/self-selection in Wikipedia)
- Theories that invite consideration of new combinations of variables (e.g., include neuroscience explanations in attention management; directed nonverbal data such as eye-gaze in group performance, activity sensor data in network formation)



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Challenges of empirically testing, extending, and exploring theories ... until now



SOCIAL SCIENCE

Computational Social Science

David Lazer,¹ Alex Pentland,² Lada Adamic,³ Sinan Aral,^{2,4} Albert-László Barabási,⁵ Devon Brewer,⁶ Nicholas Christakis,¹ Noshir Contractor,⁷ James Fowler,⁸ Myron Gutmann,³ Tony Jebara,⁹ Gary King,¹ Michael Macy,¹⁰ Deb Roy,² Marshall Van Alstyne^{2,11}

A field is emerging that leverages the capacity to collect and analyze data at a scale that may reveal patterns of individual and group behaviors.

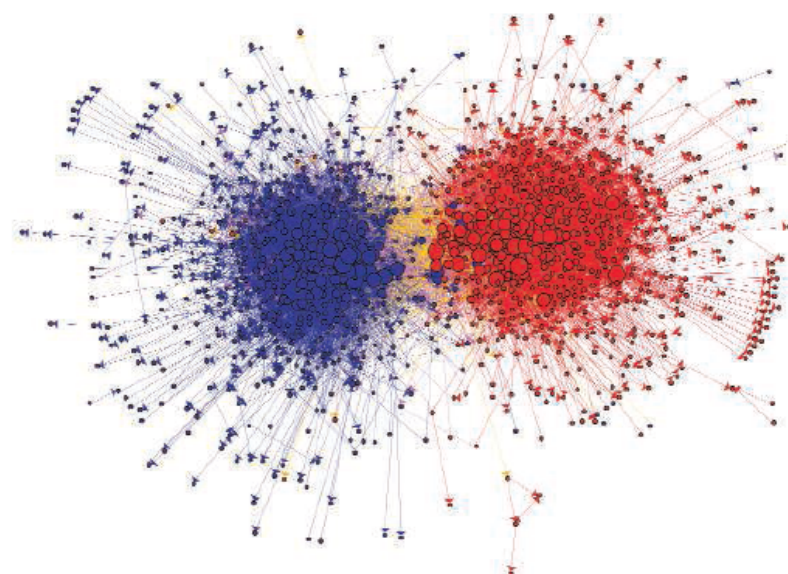
We live life in the network. We check our e-mails regularly, make mobile phone calls from almost any location, swipe transit cards to use public transportation, and make purchases with credit cards. Our movements in public places may be captured by video cameras, and our medical records stored as digital files. We may post blog entries accessible to anyone, or maintain friendships through online social networks. Each of these transactions leaves digital traces that can be compiled into comprehensive pictures of both individual and group behavior, with the potential to transform our understanding of our lives, organizations, and societies.

The capacity to collect and analyze massive amounts of data has transformed such fields as biology and physics. But the emergence of a data-driven “computational social science” has been much slower. Leading journals in economics, sociology, and political science show little evidence of this field. But computational social science is occurring—in Internet companies such as Google and Yahoo, and in govern-

ment agencies such as the U.S. National Security Agency. Computational social science could become the exclusive domain of private companies and government agencies. Alternatively, there might emerge a privileged set of academic researchers presiding over private data from which they produce papers that cannot be

critiqued or replicated. Neither scenario will serve the long-term public interest of accumulating, verifying, and disseminating knowledge.

What value might a computational social science—based in an open academic environment—offer society, by enhancing understanding of individuals and collectives? What are the

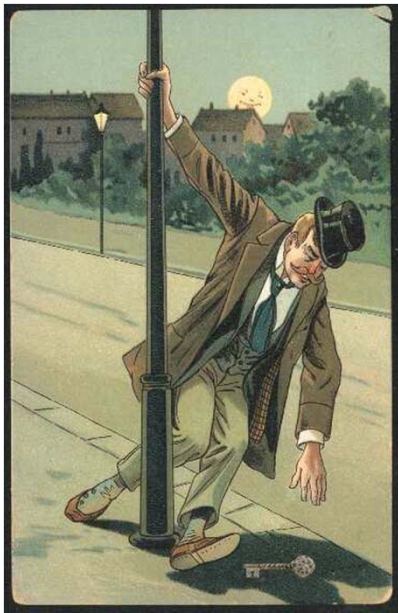


Data from the blogosphere. Shown is a link structure within a community of political blogs (from 2004), where red nodes indicate conservative blogs, and blue liberal. Orange links go from liberal to conservative, and purple ones from conservative to liberal. The size of each blog reflects the number of other blogs that link to it. [Reproduced from (8) with permission from the Association for Computing Machinery]

¹Harvard University, Cambridge, MA, USA. ²Massachusetts Institute of Technology, Cambridge, MA, USA. ³University of Michigan, Ann Arbor, MI, USA. ⁴New York University, New York, NY, USA. ⁵Northeastern University, Boston, MA, USA. ⁶Interdisciplinary Scientific Research, Seattle, WA, USA. ⁷Northwestern University, Evanston, IL, USA. ⁸University of California—San Diego, La Jolla, CA, USA. ⁹Columbia University, New York, NY, USA. ¹⁰Cornell University, Ithaca, NY, USA. ¹¹Boston University, Boston, MA, USA. E-mail: david_lazer@harvard.edu. Complete affiliations are listed in the supporting online material.



Looking under the lamppost



- A drunken man is crawling around on his hands and knees under a lamp-post. His friend asks him “what are you doing crawling around under that lamp-post? The drunk responds that he has lost his keys and is looking for them. His friend responds “your car is over here, you have not been near that lamp-post”. The drunk responds “it is very dark and this is the only place where there is some light”.



Data: Sources

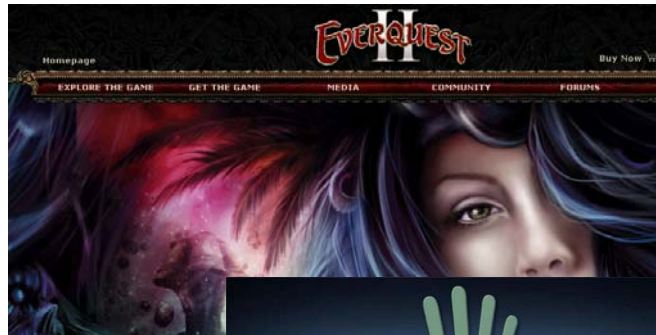
- Large digital trace data repositories: actions, interactions, and transactions (e.g. in a virtual world)



Virtual World Exploratorium



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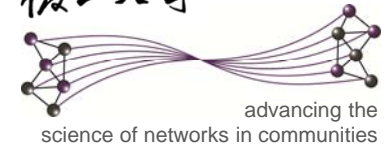
vwobservatory.org

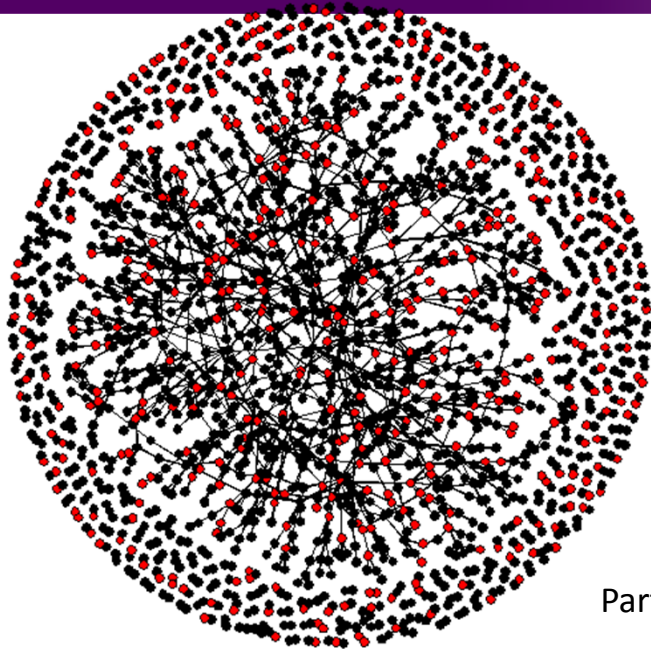


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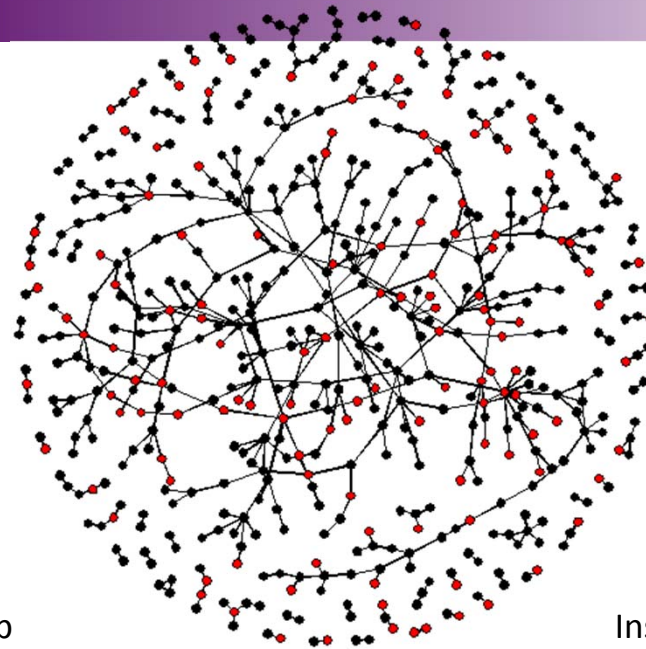


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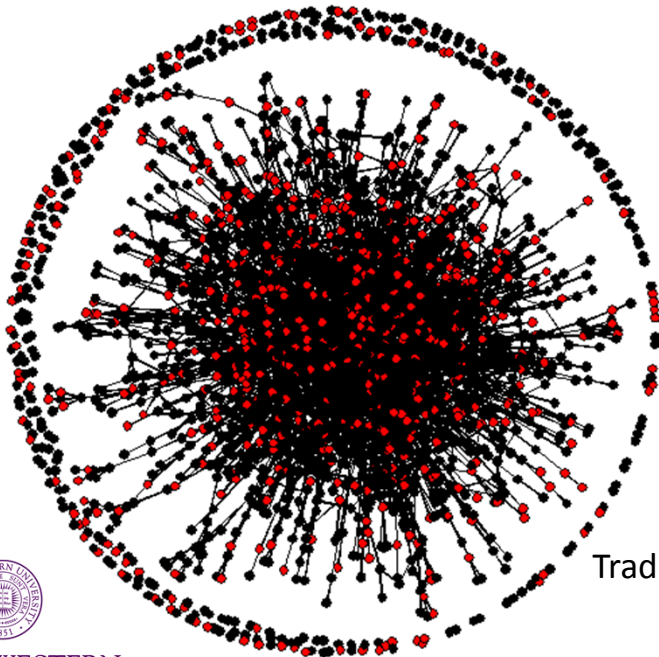




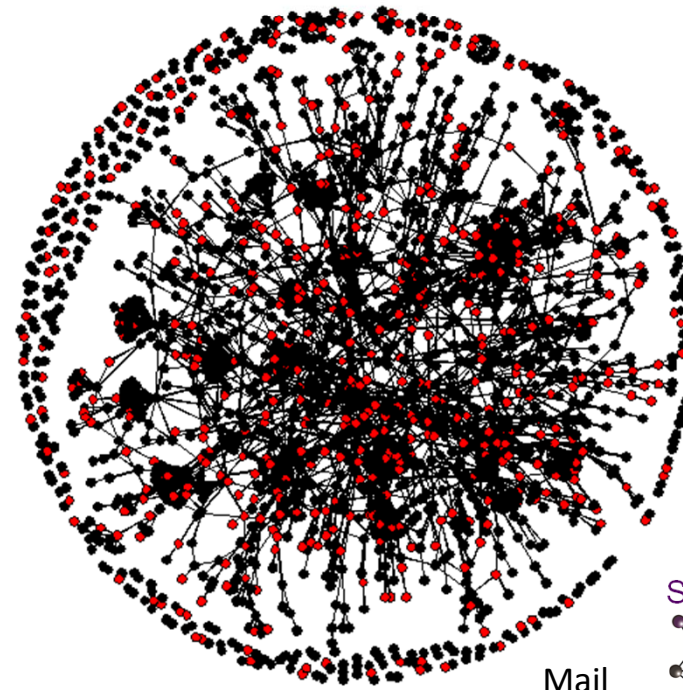
Partnership



Instant messaging



Trade



Mail

Black: male
Red: female



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Data: Sources

- Large digital trace data repositories: actions, interactions, and transactions (e.g. in a virtual world)
- Data from Sensors: human activity, neuro and physiological measures of attitudes





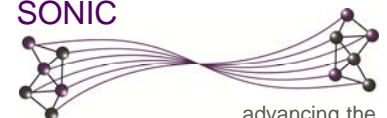
- A sociometric badge (commonly known as a "sociometer") is a wearable electronic device capable of automatically measuring the amount of face-to-face interaction, conversational time, physical proximity to other people, and physical activity levels using social signals derived from vocal features, body motion, and relative location.

<http://hd.media.mit.edu/badges/>



Data: Sources

- Large digital trace data repositories: actions, interactions, and transactions (e.g. in a virtual world)
- Data from Sensors: human activity, neuro and physiological measures of attitudes
- Crowdsourcing data from people intentionally: Mechanical Turk experiments





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advancing the
science of networks in communities

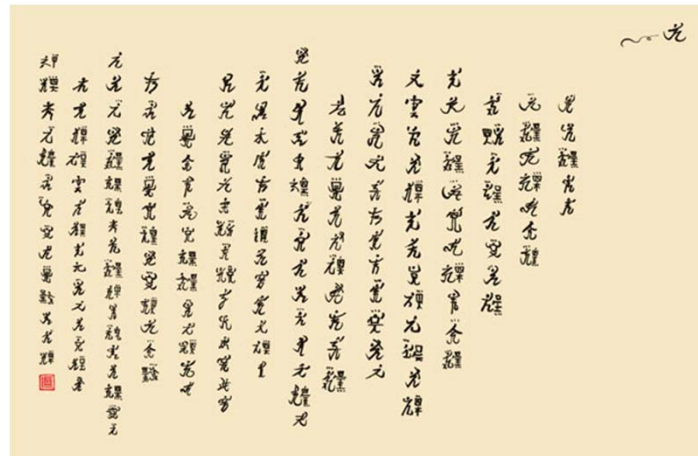
Data: Sources

- Large digital trace data repositories: actions, interactions, and transactions (e.g. in a virtual world)
- Data from Sensors: human activity, neuro and physiological measures of attitudes
- Crowdsourcing data from people intentionally (Mechanical Turk experiments, Human Flesh Search)



“Human-Flesh” Search

Human-flesh search engines — *renrou sousuo yinqing* — have become a Chinese phenomenon: they are a form of online vigilante justice in which Internet users hunt down and punish people who have attracted their wrath. The goal is to get the targets of a search fired from their jobs, shamed in front of their neighbors, run out of town. It’s crowd-sourced detective work, pursued online — with offline results.



Data: Sources

- Large digital trace data repositories: actions, interactions, and transactions (e.g. in a virtual world)
- Data from Sensors: human activity, neuro and physiological measures of attitudes
- Crowdsourcing data from people intentionally (Mechanical Turk experiments Pearl Jam concert) or unintentionally (Where's George?)



UNITED STATES CURRENCY TRACKING PROJECT

where's george?®

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[Store](#)
[FAQs/Help](#)
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[Enter a Bill](#)

Welcome to *Where's George?*®

You are not currently logged on. To Log On [Click Here](#)

To get started tracking your bills, please select below:

George Says We Have

Bills	203,144,358
Totaling	\$1,094,838,196
Entered Today	35,328
System Status	● ● ●

Entry Time (Local Time of Zip)	Location, State/Province (Green=USA, Blue=Canada, Purple=International)	Travel Time (from previous entry)	Distance (Miles)*	Average Speed (Miles Per Day)
25-Dec-2001 06:37 PM	Florissant, MO	17 Days, 10 Hrs, 8 Mins	26	1.5
User's Note	I received this bill from my Mom she found it one day and saved it for me. I re-stamped it and sent George on his way. "Keep Smiling" hits# 1359			
08-Dec-2001 08:28 AM	Arnold, MO	41 Days, 11 Hrs, 10 Mins	116	2.8
User's Note	At a Quick Trip. Condition is a little torn & fading in color.			
27-Oct-2001 10:18 PM	Richland, MO	78 Days, 4 Hrs, 14 Mins	19	0.24
User's Note	my husband gave it to me and told me to come to this website, it is written and stamped on the bill.			
10-Aug-2001 06:03 PM	Lebanon, MO	1 Day, 7 Hrs, 28 Mins	27	21
09-Aug-2001 10:34 AM	Marshfield, MO	79 Days, 23 Hrs, 54 Mins	245	3.1
21-May-2001 10:39 AM	Wichita, KS	101 Days, 12 Hrs	2.1	0.02
User's Note	AS PART OF MY CHANGE FROM CHERYL'S CONOCO AT MAPLE & MAIZE			
08-Feb-2001 09:39 PM	Wichita, KS	5 Days, 2 Hrs, 9 Mins	705	139
User's Note	Quik Trip, Wichita, Kansas			
03-Feb-2001 08:30 PM	Cincinnati, OH	5 Days, 5 Hrs, 45 Mins	18	3.4
User's Note	I got this in a convenience store in Covington, Kentucky. It's not in too bad of shape... not a lot of wrinkles. But it certainly ain't crisp either!			
29-Jan-2001 02:44 PM	Middletown, OH	10 Days, 18 Hrs, 59 Mins	5.6	0.52
18-Jan-2001 07:45 PM	Trenton, OH	64 Days, 19 Hrs, 31 Mins	23	0.36
User's Note	local bank in Trenton, Ohio good condition			
15-Nov-2000 12:13 AM	Bellbrook, OH	115 Days, 10 Hrs, 4 Mins	5.5	0.05
22-Jul-2000 03:09 PM	Dayton, OH	Initial Entry	n/a	n/a



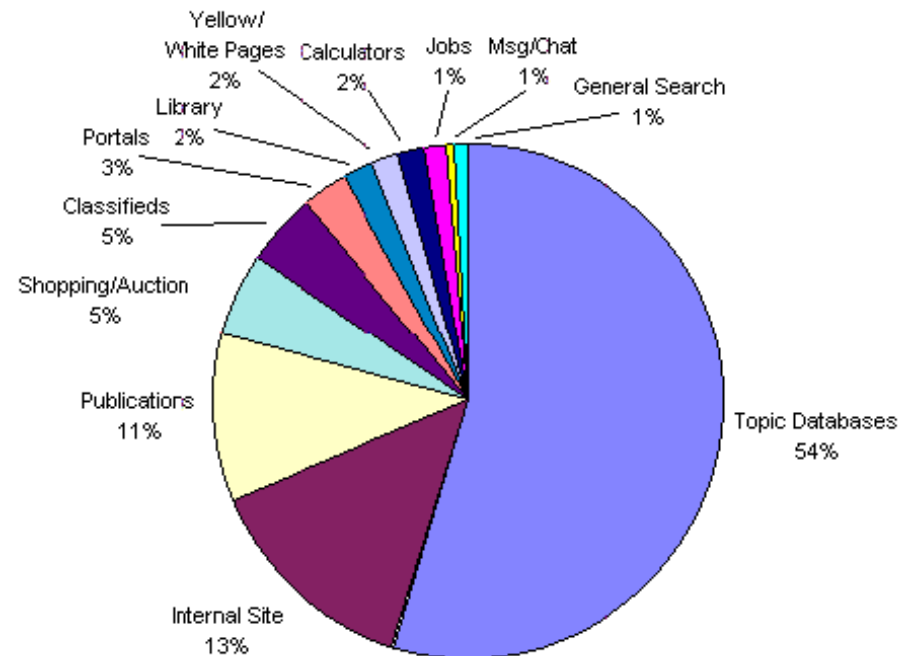
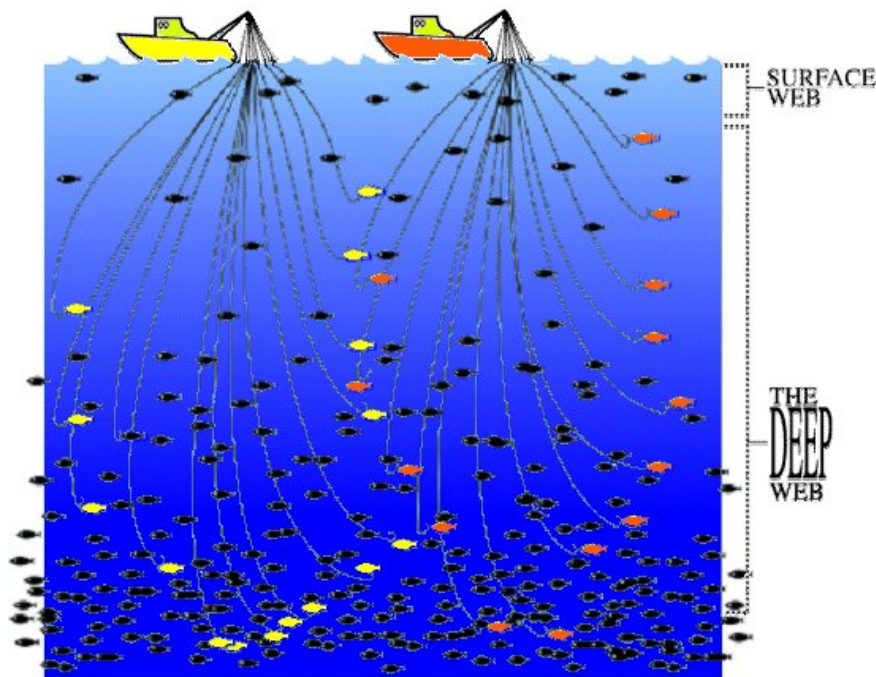
Data: Fusion

- The Era of Big Data is so 2011!
- Enter the Era of “Broad Data” (Hendler, 2012)



The “Deep Web”

- Data behind web services
- Data behind query interfaces (databases or files)

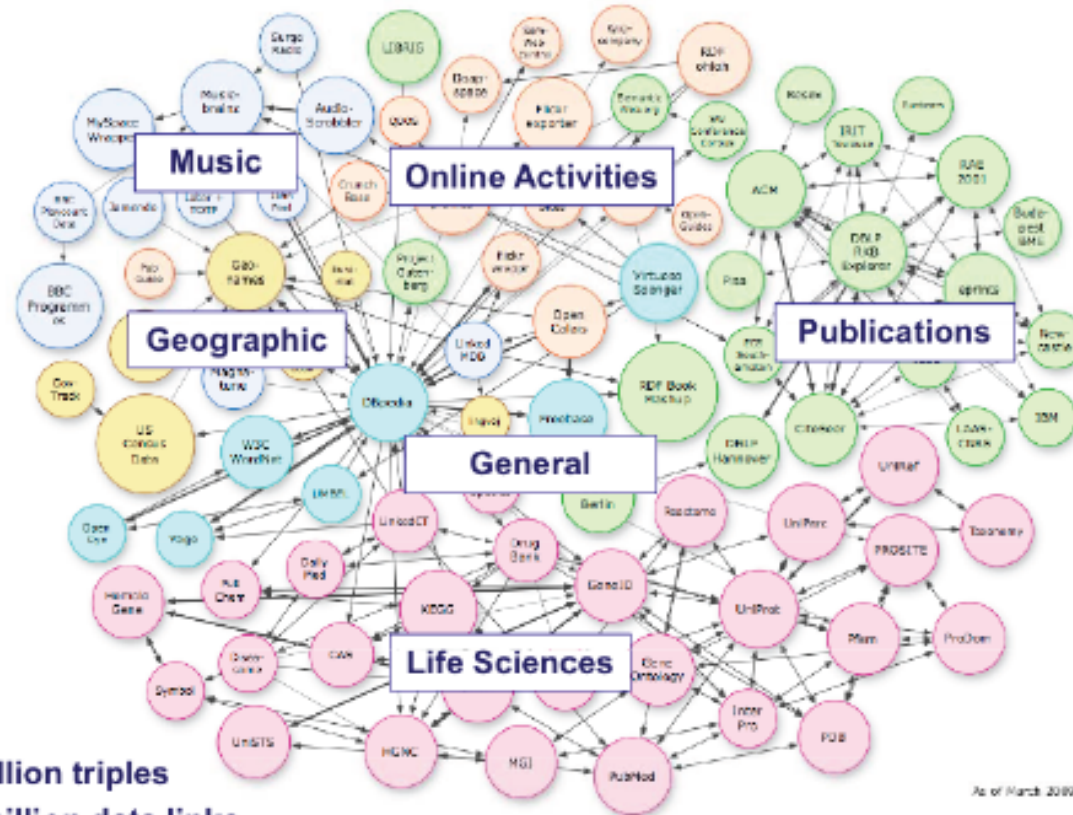


(Hendler, 2012)

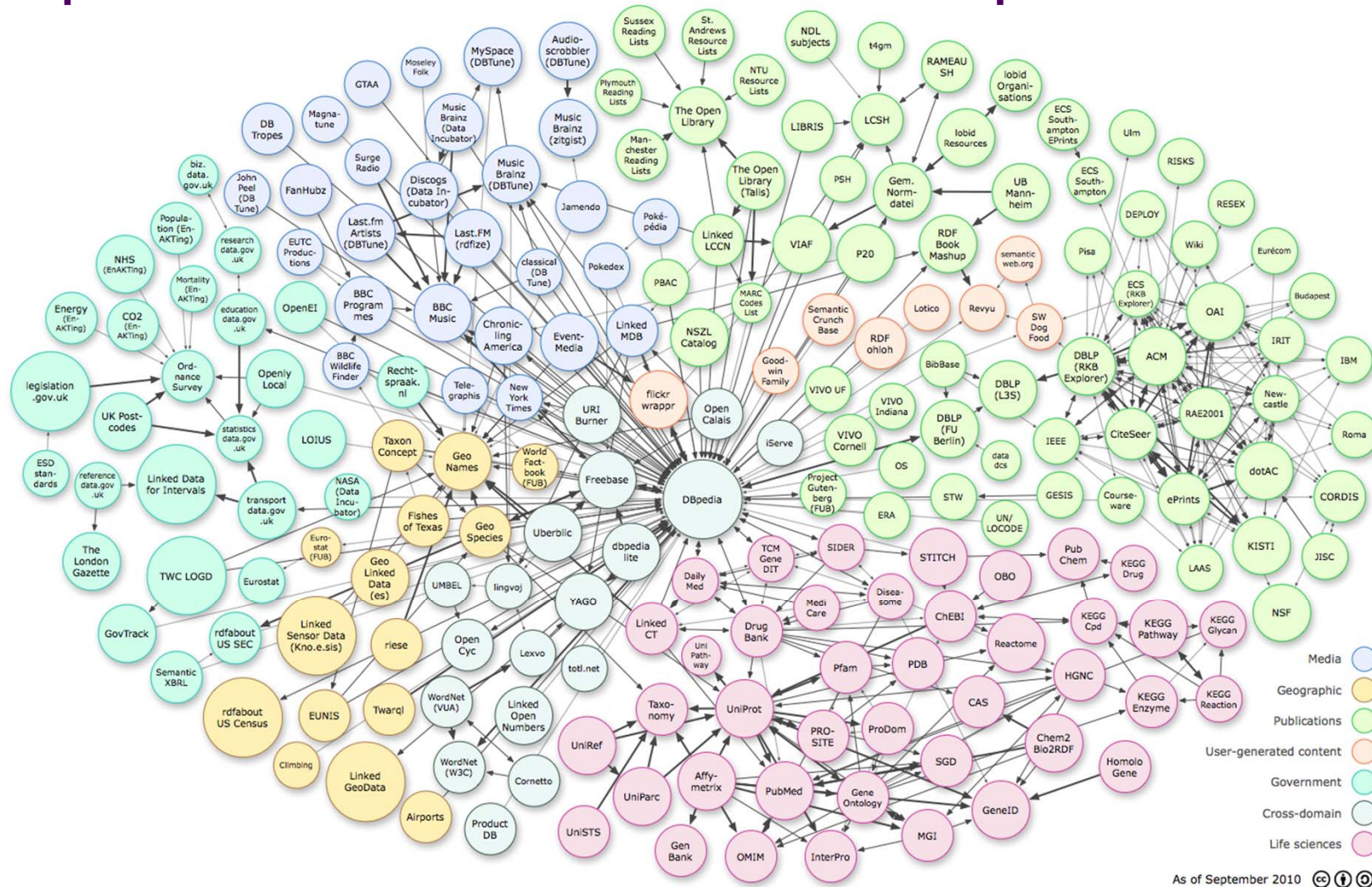


Exposing the Deep Web: Linked Open Data

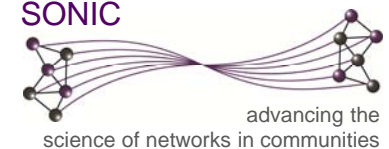
LOD Datasets on the Web: March 2009



Exponential Growth in Linked Open Data



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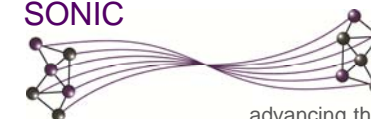
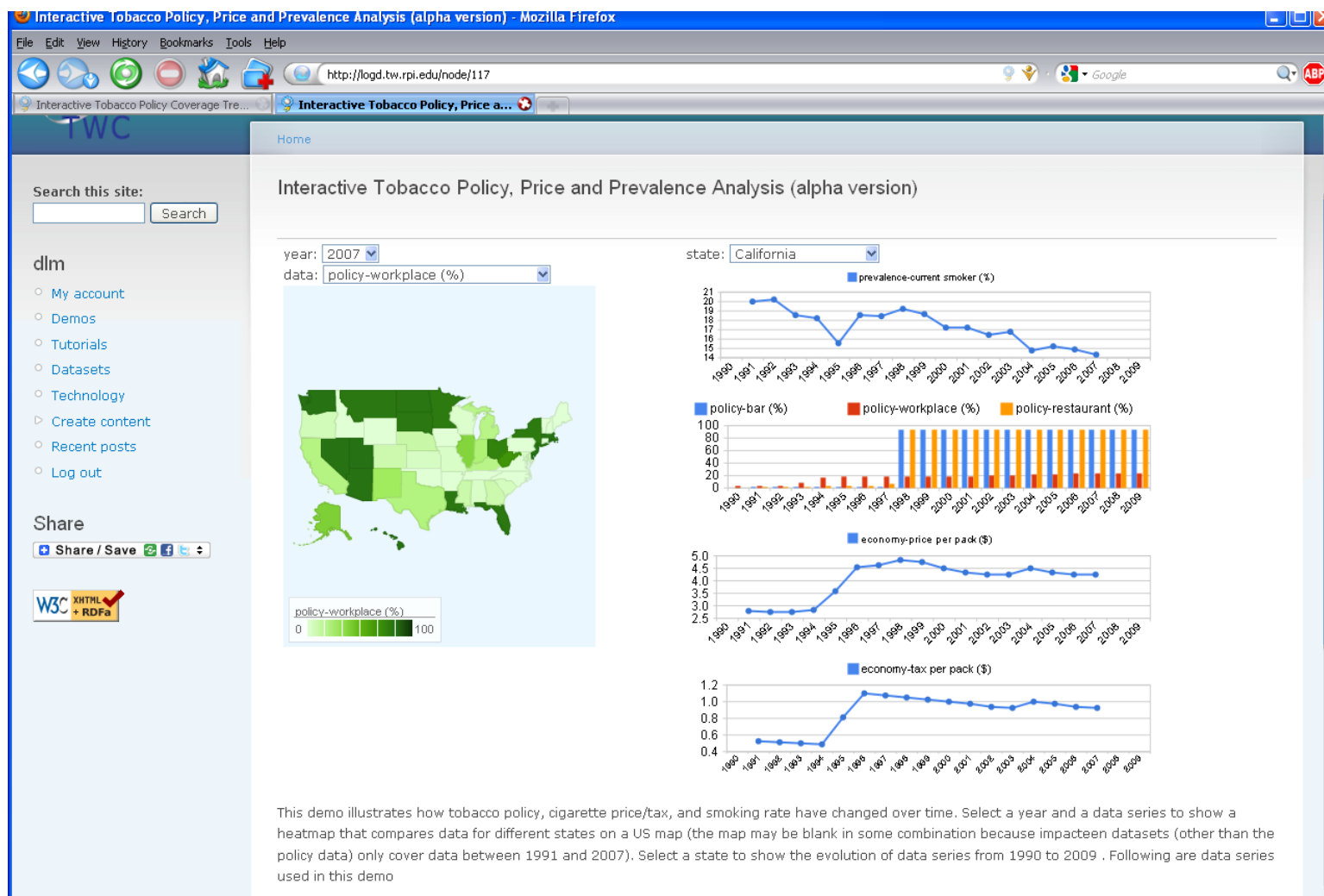
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<http://richard.cyganiak.de/2007/10/lo/>

PopSci Grid: Population Sciences Grid

- Convey complex health-related information to consumer and public health decision makers for community health impact
- Leverage the growing evidence base for communicating health information on the Internet
- Inform the development of future research opportunities effectively utilizing cyberinfrastructure for cancer prevention and control.

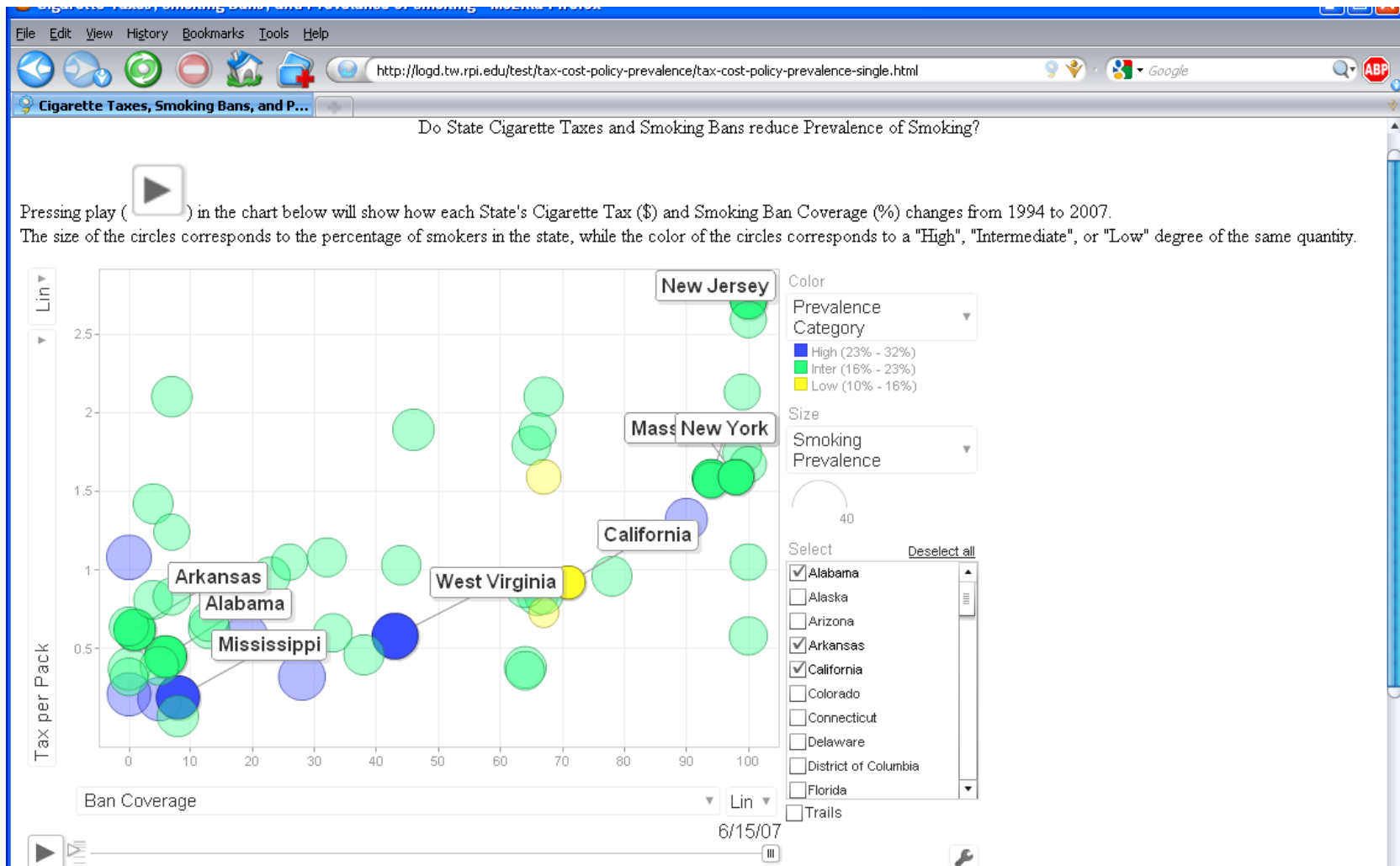
PopSciGrid Example State - California



PopSciGrid in Action (inspired by Hans Rosling)



PopSciGrid II (inspired by Hans Rosling)



By 2007, we see that the (blue) "High" Smoking Prevalence states tend toward the low tax and low ban corner of the graph. We also see that the (yellow) "Low" Smoking Prevalence states are in the middle of the tax range and do not have the highest ban coverage.

The following two timelines show the Tax and Cost per Pack (in US Dollars) and the Smoking Prevalence and Degree of Smoking Ban Coverage (in percentage) for the state of Alabama. To view these measures for a different state, select it here: .



Methods

- Study Design: Interventions at scale to study behavioral changes (e.g., Amazon)
- Confirmatory methods: New focus on event-based longitudinal analysis and hypergraphs.
- Exploratory methods: Data/text mining – from “Dustbowl empiricism” to the “Superbowl of novel insights”



Data: Fusion

- We need a Google for Data! Web links pages - but not data.
- A “Virtual Web observatory”: connecting people, data, documents, instruments (surveys, web tools),...



Virtual Web Observatory: A Modest Proposal

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The Web as a repository

- Micro scale


- of documents
- of links
- of data

- Macro scale

- of social activity
- of business activity
- of citizen activity

Do we have what is needed to:

- Understand its evolution?
- Analyze its impact on human behavior?
- Anticipate future developments?



in 1000 years, how will scientists
study how we lived on the web?

Virtual Web Observatory

Visualisation of activity on the Web

Analysis of the past developments

Projections and simulations of its evolution



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Virtual Web Observatory

