

## ORACLE MANAGED CLOUD SERVICES – IDENTITY PROVISIONING SERVICE

MORE VALUE, CHOICE, CONFIDENCE

### KEY FEATURES

- Account provisioning for your cloud based web applications.
- Account/privilege approval workflows
- Self-service account request
- Self-service password reset
- Self-service profile update

### KEY BENEFITS

- Centralized log of provisioning activity
- Rapid deployment and benefits of a cloud based managed service
- Centralized log of provisioning activity
- Can be integrated with your existing directory
- Easy to use for your employees, your customers and partners
- SPML provisioning between enterprise, cloud providers and partners
- Powered by Oracle Identity Manager

*The growing number of business applications and services that employees and customers access makes it increasingly difficult for organizations to create and remove login accounts and privileges in a timely fashion. Adequate tracking for compliance also becomes a mounting challenge. Reoccurring activities related to manual account administration and password resets are often the biggest helpdesk burden and the most costly.*

*Implementing and adequately running identity management software to solve these problems requires skills and experience that an organization may not have on-hand. Oracle Managed Cloud Services - Identity Provisioning Service is designed to solve this problem by providing a cost effective managed cloud service to provision and manage these activities for you.*

### Identity Provisioning Service Overview

The implementation of Oracle Managed Cloud Services - Identity Provisioning improves productivity, reduces support costs, and facilitates security and compliance. Productivity is enhanced by speeding up the provisioning of user accounts and application privileges needed for individuals to access applications. Support costs are reduced via self-service features such as self-service account requests, self-service profile updates and self-service password resets, avoiding the need for manual intervention by helpdesk staff. Lastly, Oracle Managed Cloud Services - Identity Provisioning Service gives centralized visibility into account and privilege grants for compliance tracking. As a result, Oracle Managed Cloud Service - Identity Provisioning Service greatly improves business productivity, security and compliance.

Powered by Oracle Identity Manager, the Oracle Managed Cloud Services - Identity Provisioning Service provides account and privilege provisioning to certified applications and directories located within managed cloud service environment and optionally, at a customer-managed locations. This identity provisioning solution is installed and integrated with applications located in a managed private cloud. Rapid deployment and expert management relieves your organization of repetitive tasks and having to develop the skills to securely install, integrate, customize and maintain an identity provisioning system.

### Improve Productivity with Account and Privilege Provisioning

Oracle Managed Cloud Services - Identity Provisioning Service provides an account and privilege provisioning service that allows users to request accounts and privileges to access all their applications located in a managed cloud environment. Such requests can be provisioned upon completion of an approval workflow or in a completely automated fashion based upon customer-specified policies. This eliminates the need to manually request accounts from numerous sources via poorly tracked and validated mechanisms such as email. Because all requests and more importantly, approvals, are authenticated and consistently logged, the Oracle Managed Cloud Services - Identity Provisioning Service greatly facilitates compliance.

### Reduce Help Desk Costs

Oracle Managed Cloud Services - Identity Provisioning Service is designed to support a customer's end-to-end identity management lifecycle and reduce help desk costs from manual identity administration. Users can request the accounts and privileges they need in one place with convenient self-service screens, pre-populated with available application privileges. If users forget their password, self-service password reset capabilities with a security challenge question can be used instead of burdening helpdesk support staff with manual resets.

### Centralize Visibility and Control over Accounts

Using a cloud based identity provisioning service greatly improves an organization's visibility and control over access. The service provides a single place to request, approve and track accounts and privileges across all applications. It also delivers the ability to reconcile accounts across integrated applications to identify rogue and locally-created accounts while improving centralized visibility for compliance.

### Conclusion

Using Oracle Managed Cloud Services - Identity Provisioning Service reduces the burden of installing, upgrading and running many specialized identity management components, as well as interfacing them with business applications. This identity provisioning service is installed, configured, and integrated with Oracle business applications located in a managed cloud service environment. The service is configured to provision and reconcile accounts as well as enable users to make self-service account requests, update passwords and user profiles and approve workflows. Oracle Managed Cloud Services - Identity Provisioning Service also provides reporting capabilities to aid compliance. The service can optionally include integration with your existing directory service. If you have other cloud services, Oracle Managed Cloud Services - Identity Provisioning Service can send and respond to Service Provisioning Markup Language (SPML) provisioning requests.

This cloud based service is easy for end users to adopt and it requires little ongoing attention or expertise from your staff because Oracle Managed Cloud Services takes care of running, patching, maintaining and monitoring the entire provisioning service for you.

### Contact Us

For more information about Oracle Managed Cloud Services –Identity Provisioning Service, visit [oracle.com/managedcloudservices](http://oracle.com/managedcloudservices) or call +1.800.ORACLE1 to speak to an Oracle representative.



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