**ORACLE**

**MANAGED CLOUD SERVICES**

# ORACLE MANAGED CLOUD SERVICES – ENHANCED RECOVERY SERVICES, 1 AND 5 DAY OPTIONS FOR DISASTER RECOVERY

MORE VALUE, CHOICE, CONFIDENCE

**KEY BENEFITS**

• Redundant Data Centers

• Provides full data protection

• Provides service restoration and business continuity

• Options configured and supported to meet your business requirements

**DISASTER RECOVERY METRICS**

• **Recovery Point Objective**

RPO is the maximum possible length of time for which data could be lost if a disaster occurs - usually equivalent to the time between backups

• **Recovery Time Objective**

RTO is the maximum length of time for which service can be down after a disaster is declared

• **Capacity**

Difference between resources and service levels under disaster recovery versus normal operations.

*Executives are accountable to their stakeholders - customers, employees, and shareholders - to ensure that they have a comprehensive business continuity plan and that it is tested to be certain the company's assets and value is protected.*

*Oracle Managed Cloud Services - Enhanced Recovery Services provide data protection to keep your data secure and service restoration to support continued business operations in the event of a disaster.*

## Disaster Recovery Service

Oracle has many world class data centers located across the globe. As an example of data center operational redundancy, Oracle creates a full copy of the production environment at Oracle's Austin Data Center (ADC) to a Remote Datacenter Site (RDS) using the Disaster Recovery (DR) Electronic Vaulting (eV) mechanism. Oracle also maintains infrastructure, such as servers and storage, in a state of stand-by (cold start), or in a state of readiness (hot start) at the Remote Datacenter Site (RDS). In the event a disaster is declared at the Oracle Austin Data Center (ADC), the vaulted data at Remote Datacenter Site (RDS) is used to bring up the customer's business service and make it accessible at a given capacity level.

Customers can choose the RPO, RTO and level of capacity needed for their specific business and regulatory disaster recovery requirements.

## Disaster Recovery Options

| Service Option | Offering Availability | Service Levels |
|---|---|---|
| 5 Day Recovery | E-Business Suite PeopleSoft Enterprise, Siebel CRM; Oracle Technology On Demand | RPO – 48 hours RTO – 5 days Capacity – 50-100% |
| 1 Day Recovery | E-Business Suite PeopleSoft Enterprise, Siebel CRM; Oracle Technology On Demand | RPO – 24 hours RTO – 1 day Capacity – 50-100% |
| Maximum Availability* | E-Business Suite; PeopleSoft Enterprise; Oracle Technology On Demand | RPO – 1 hours RTO – 4 hour Capacity – 100 % |

*For more information on Maximum Availability Option see the "Oracle Managed Cloud Services - Enhanced Recovery Service – Maximum Availability Option" datasheet

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## Contact Us

For more information about Oracle Managed Cloud Services – Enhanced Security Services,  visit oracle.com/managedcloudservices or call +1.800.ORACLE1 to speak to an Oracle representative.

Oracle is committed to developing practices and products that help protect the environment

**Hardware and Software, Engineered to Work Together**

ORACLE®