

How to generate a SmartDiag Report with SmartDiag Diagnosis Tool v2.4

Purpose

This procedure describes how to generate a SmartDiag report using the SmartDiag Diagnosis Tool v2.4

Get the tool

1. Download the SmartDiag Diagnosis Tool v2.4:
Go to <http://support.gemalto.com/?id=199>
Under the section "Diagnosis", download the English version of the tool or choose your language
2. Install it

Run the tool

1. Insert a smartcard in the reader
2. Launch the SmartDiag Diagnosis Tool from "Start\Programs\Gemalto\SmartDiag\SmartDiag.exe".
3. Click on "Start" button.



4. There are three possible outcomes:

- ✔ Passed
- ✘ Failed
- ⚠ Warning



5. Click on "Advanced View"

Generate the Smartdiag report

1. In the **Advanced View**, choose "Generate..." from the menu "Report".
2. Save the SmartDiag report to your preferred folder.