

Customer Information Bulletin



CIB# CIB00075
Date: 5/9/2018

Subject: Suspect Batch of Pearlstone

Projet® 35X0/3600

Purpose:

To inform customers of a known suspect batch of Pearlstone.

Identification:

Batch PS171012A has been identified as a problematic batch due to cross contamination during the manufacturing process. Batches prior to and following the PS171012A batch have been inspected with no issues. If this batch/lot is found within your inventory then please contact your regional service and/or sales representative at 3D Systems. You can do so via a detailed salesforce ticket, or any of our customer support numbers listed below:

Customer Support Numbers:

US and Canada: 888-598-1438
UK and EMEA: +44 1442 279883
International: +1 803-326-3930

<http://support.3dsystems.com/>