

Customer Information Bulletin

Subject: 35X0 Customer Guidance for Scaling Factors in 3D Sprint 2.7.54

Project MJP 35X0

Problem:

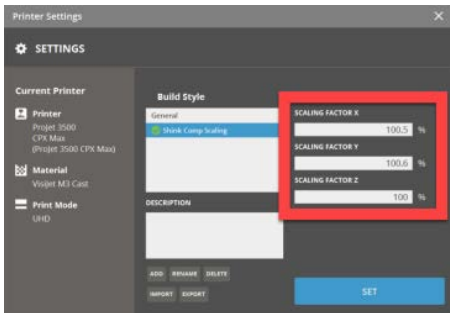
The purpose of this CIB is to inform the customers that are using 35X0 machines and 3D Sprint 2.7.54, scaling factors will no longer function.

Final Solution:

This issue will be fixed in 3D Sprint 2.8.XX

Temporary Solution:

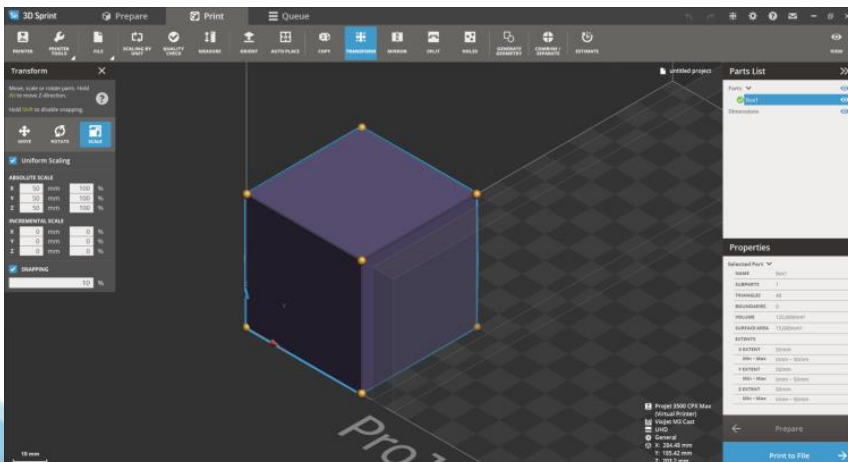
Rather than use the scaling factors located under “Printer Tools” -> “Printer Settings”



Customers should instead use the “Transform” function to apply the needed scaling factors to each part individually.

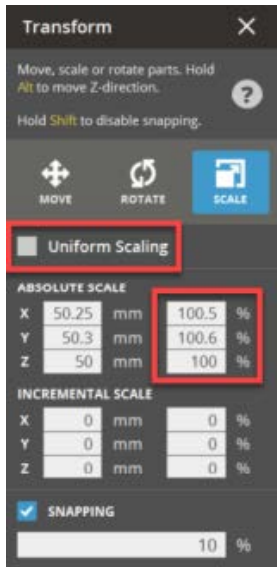
To do this,

1. Select “Transform”
2. Select “Scale”
3. Select the part(s) desired to receive the scaling factor.



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4. Ensure that “Uniform Scaling” is deselected
5. Enter the desired scaling factor into the “Absolute Scale” section of the window for each axis.



6. Once this is completed, some parts may have moved outside the printing area.
7. It may be necessary to “Auto Place” or Manually Place the parts back into the build area.
8. Once parts are fully within the build area, they can be printed as normal.