## **Tektronix**<sup>®</sup>

# Total Product Protection Total Product Protection Plan Datasheet

The new Total Product Protection from Tektronix protects your equipment for 3 or 5 years from accidental damage, wear and tear, and ESD or EOS events. This plan ensures your equipment remains like-new regardless of what happens. Simply ship your damaged equipment to a repair depot and we will repair or replace the unit within 5 days of receiving your instrument. In addition, your equipment will be cleaned and receive factory-certified calibration to ensure your unit is as good as new.

#### The Ultimate Solution

- 3 or 5-year protection plans .
- 5-day in-depot turnaround time.
- Coverage from wear and tear.
- Coverage from accidental damage.
- Covers damage caused by ESD or EOS events.
- Single point of contact to manage your service journey.
- Return shipping at no cost.
- Cleaning and calibration included with every repair.

Save time, money, and hassle with a multi-year repair plan. Whether your equipment has been sidelined by accidental damage or by normal wear and tear, your investment is protected with Total Product Protection. As the original equipment manufacturer, we will also apply firmware updates, make safety modifications, and make adjustments to ensure top performance out of your instrument.

## **Accidents happen**

Whether you are in a controlled lab or on the floor of a manufacturing plant, your equipment can face a variety of hazards that could lead to costly repairs. Equipment that has been dropped, damaged in transit, poorly stored, or worse, result in thousands of dollars in repair costs. You can lower your unplanned costs dramatically with our Total Product Protection.

Accidents happen, but we've got you covered.

### How it works



#### Step 1

Call the number listed on your service contract to schedule repairs.



#### Step 2

Ship your equipment to the nearest repair depot.



#### Step 3

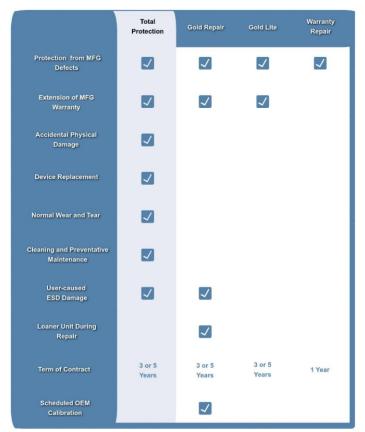
Allow technicians 5 days to diagnose and repair your equipment. If we can't fix it, we'll replace it!

#### Step 4

We'll clean, calibrate, and ship your equipment back to you at no charge.

## Which plan is right for you?

The manufacturer warranty protects your equipment from equipment failure and design flaws, but you can also add a protection plan to extend your time under warranty and avoid costly repairs. Pick the option that is best for you:



# CE

(SRI) (SRI)

Tektronix is registered to ISO 9001 and ISO 14001 by SRI Quality System Registrar.

Click here to see Terms and Conditions.

#### Datasheet

ASEAN / Australasia (65) 6356 3900 Belgium 00800 2255 4835\* Central East Europe and the Baltics +41 52 675 3777 Finland +41 52 675 3777 Hong Kong 400 820 5835 Japan 81 (3) 6714 3010 Middle East, Asia, and North Africa +41 52 675 3777 People's Republic of China 400 820 5835 Republic of Korea +822 6917 5084, 822 6917 5080 Spain 00800 2255 4835\* Taiwan 886 (2) 2656 6688 Austria 00800 2255 4835\* Brazil +55 (11) 3759 7627 Central Europe & Greece +41 52 675 3777 France 00800 2255 4835\* India 000 800 650 1835 Luxembourg +41 52 675 3777 The Netherlands 00800 2255 4835\* Poland +41 52 675 3777 Russia & CIS +7 (495) 6647564 Sweden 00800 2255 4835\* United Kingdom & Ireland 00800 2255 4835\* Balkans, Israel, South Africa and other ISE Countries +41 52 675 3777 Canada 1 800 833 9200 Denmark +45 80 88 1401 Germany 00800 2255 4835\* Italy 00800 2255 4835\* Mexico, Central/South America & Caribbean 52 (55) 56 04 50 90 Norway 800 16098 Portugal 80 08 12370 South Africa +41 52 675 3777 Switzerland 00800 2255 4835\* USA 1 800 833 9200

\* European toll-free number. If not accessible, call: +41 52 675 3777

For Further Information. Tektronix maintains a comprehensive, constantly expanding collection of application notes, technical briefs and other resources to help engineers working on the cutting edge of technology. Please visit www.tektronix.com.

Copyright <sup>©</sup> Tektronix, Inc. All rights reserved. Tektronix products are covered by U.S. and foreign patents, issued and pending. Information in this publication supersedes that in all previously published material. Specification and price change privileges reserved. TEKTRONIX and TEK are registered trademarks of Tektronix, Inc. All other trade names referenced are the service marks, trademarks, or registered trademarks of their respective companies.

06 Jan 2016 81W-60279-0

ES)

#### www.tektronix.com

