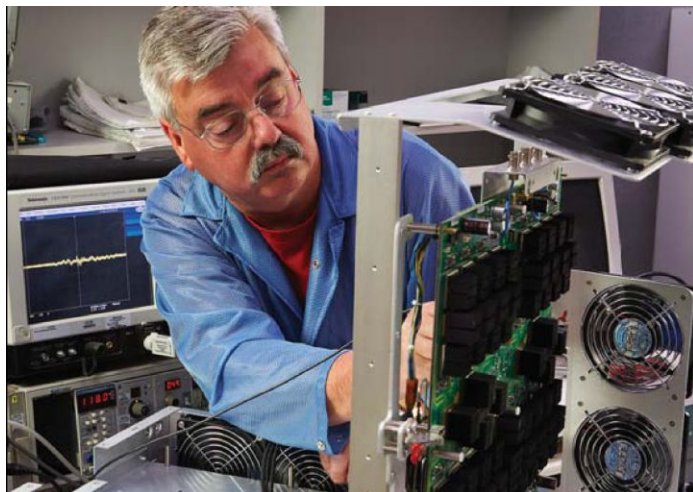


Silver Care Service Plans

Your uptime and value protection is our priority



As the original equipment manufacturer, Tektronix guarantees your repaired instrument is returned to like-new factory performance. Our worldwide service centers are staffed by the most experienced technicians in the industry, and are equipped with tools and software optimized for the purpose of restoring your products to like-new condition. Your instruments receive the latest firmware updates and safety modifications.

Key features

- Fast turnaround time – less downtime
- Low repair cost – plans cover all parts, labor, and transportation costs
- Instruments returned to like-new factory performance
- 90-day service warranty
- Includes calibration and adjustments to published accuracy specifications
- Significant savings with multiyear extended warranty coverage

Convenience

Minimize downtime with a Tektronix Silver Care plan. You are one phone call away from starting your repair process – no quotes, purchase orders, or approval delays. With a Silver Care plan your instrument gets priority in the queue at the depot, ahead of on-demand repairs. Online tools are available to book your repair order and track your instrument's progress.

Tektronix service coverage spans the globe. Depot technicians everywhere have immediate access to Tektronix replacement parts and tools that speed their work. Your uptime is our priority.

Compliance

All repair work includes calibration and adjustments to restore published accuracy specifications, ensuring that all measurement results can be trusted. Calibrations are performed under ISO9001:2008 Registered Quality System and in compliance with metrology standards:

- ISO/IEC 17025:2005
- ANSI/NCSL Z540.1-1994(R2002)
- ISO9001:2008

Silver care purchasing options

Plan type	Advantage
Service option at product purchase (R3, R5)	Most economical and contributes to lowest cost of ownership
Service contract during product warranty (R3DW, R5DW)	Predictable budget and no risk of coverage gap
Silver Care Package	Lower cost of ownership and return to like-new performance. Available as a physical package
On-demand per incident	Cost incurred at time of repair

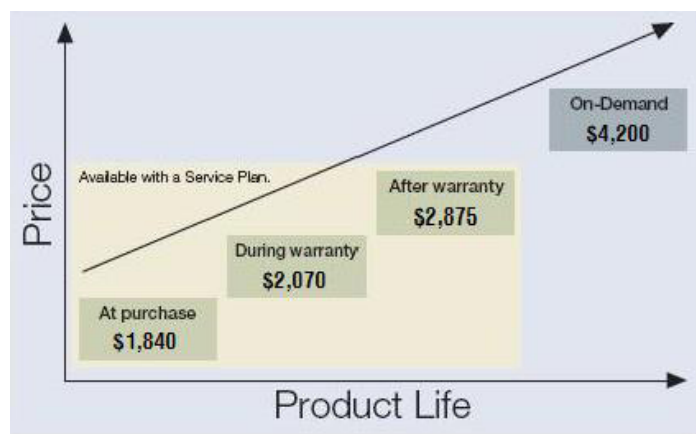
Cost effectiveness

A Tektronix Silver Care plan is an effective way to control costs and protect you from unplanned expenses. Each plan can save you money but the greatest savings come with extended warranty coverage purchased at the same time as your instrument.

Our plans cover all parts, labor, and transportation costs and up to 5 years of price protection. Tektronix Silver Care plans are designed for customers seeking high availability of their instruments, at a low cost.

Save more with a Silver Care Plan

Price for 5 years of silver coverage on a DPO7104, assuming one repair incident within 5 years:



* This is not a binding offer from Tektronix and should only be used as a savings guide.

Control your costs and maximize your return on investment with a multiyear Silver Care plan.

Your Tek Service advantage

We restore your instruments to like-new factory performance so you can put them back to work quickly, at a significantly lower cost than unplanned, on-demand repair service. That is your Tektronix Service advantage.

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Updated 10 April 2013

For Further Information. Tektronix maintains a comprehensive, constantly expanding collection of application notes, technical briefs and other resources to help engineers working on the cutting edge of technology. Please visit www.tektronix.com.

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20 Jun 2013



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