



# **How to Access the Symantec eLibrary in Symantec Education Services Site**

*Last updated April 2018*

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## A New Platform

The Symantec eLibrary has moved to a new platform. Members of the Symantec eLibrary receive access to hundreds of regularly updated on-demand web-based training modules covering the breadth and depth of the Symantec product portfolio. Modular topics cover installation, configuration, deployment, administration, maintenance, and troubleshooting of Symantec products in detail. The eLibrary is ideal for supplementing classroom training, accessing as a just-in time reference, and/or providing training to those who cannot travel or afford time away from the office.

**Note:** You must create a new account in the Symantec Education system to access and launch the eLearning content in the Symantec eLibrary.



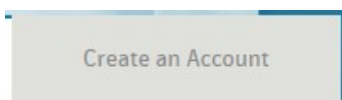
All eLibrary users will be required to login to the Symantec Education system to access eLibrary on the new platform.

This document is intended for customers only. Symantec employees and Symantec partners access the eLibrary through other microsites.

## Create a New Account to access eLibrary

Follow the steps below to create an account and an eLibrary subscription in the Symantec Education Services site.

1. Click [here](#) to begin, you will be routed to Symantec Secure Login page.
2. Click the gray **Create an Account** tab at the top of the page.



3. Complete the Create an Account form.

**Note:** Your password must contain a number, uppercase letter, lowercase letter, and a special character.



Even though it does not appear to be required, be sure to enter a First Name and Last Name in the account.

Sign in

Create an Account

An account is needed to access all of your Symantec products and services.


Email address

Confirm email address

Create a secure password

First name

Last name



Mobile phone number

United States

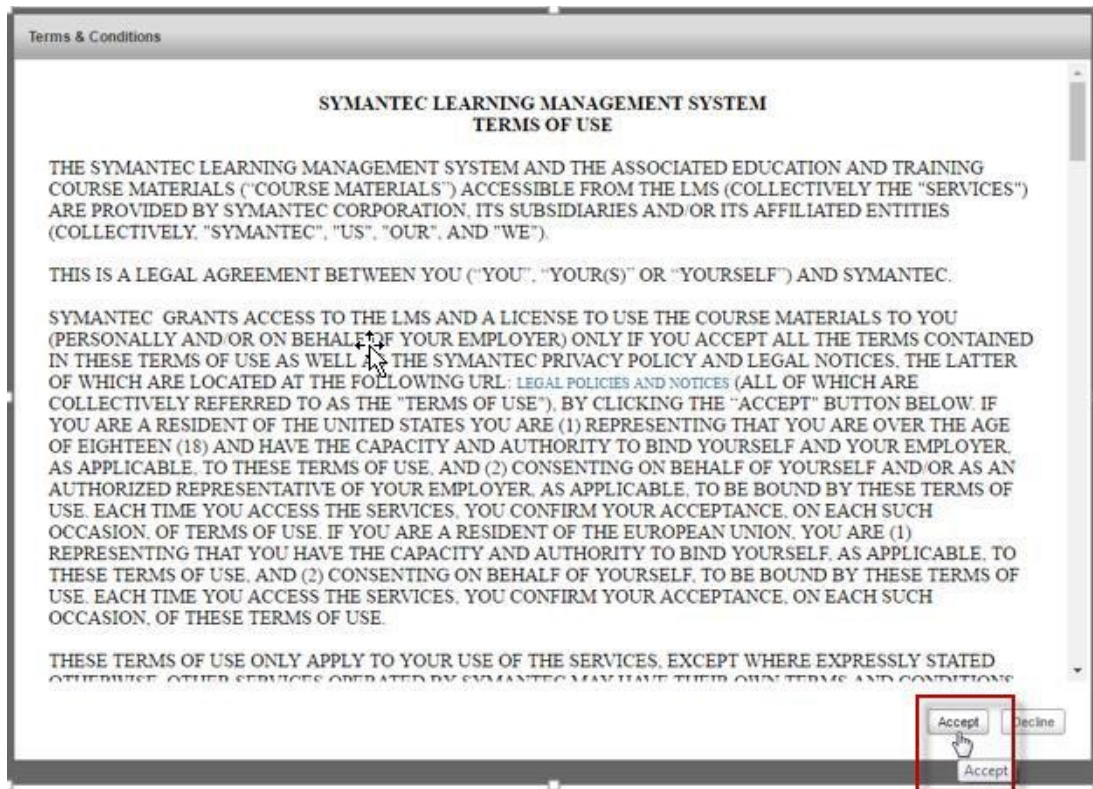
Create Account

I have read and agree to the [Privacy Policy](#)

- Click the **Create Account** button. You will be routed to the [learneducation.symantec.com](https://learneducation.symantec.com)

**Note:** You will also get a welcome and email confirmation email from [SymantecAccount@symantec.com](mailto:SymantecAccount@symantec.com)

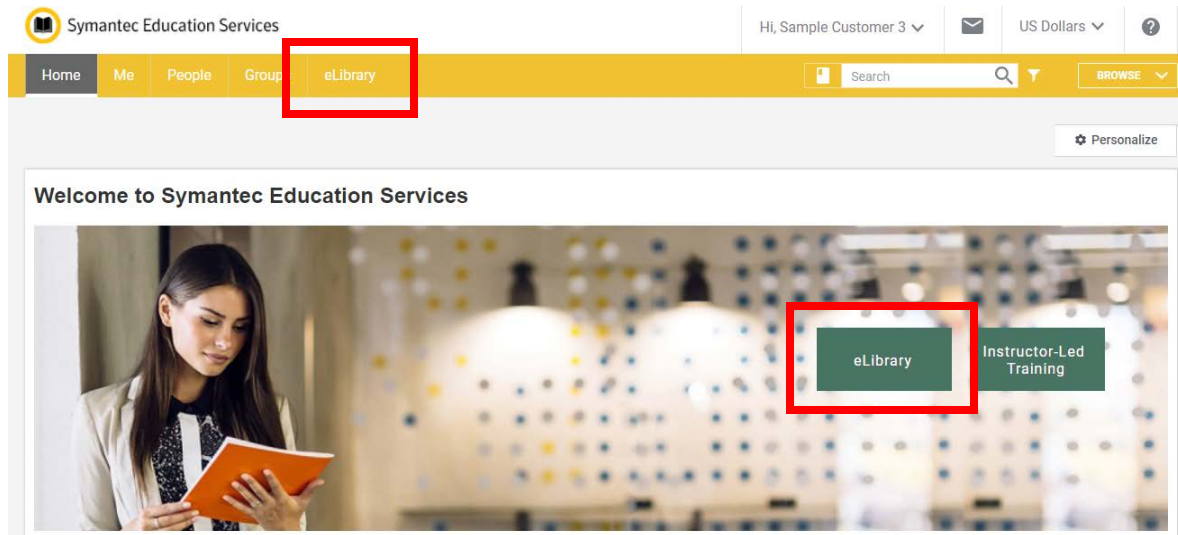
- Review and accept the Terms & Conditions for use of the Symantec Education Services learning management system. You will be routed to the Symantec eLibrary page.



## Accessing the Symantec eLibrary

1. After logging in to the Symantec Education Services site you will land on the Welcome page.
2. On the Welcome page, click the **eLibrary** tab in the navigation bar at the top of the page, or the green **eLibrary** tile in the main body of the page, to access the Symantec eLibrary workspace.










3. Click a link in the **Products** section in the left navigator to access the training activities for that product in the eLibrary.

[← All Workspaces](#)

 **eLibrary**

**HOME**

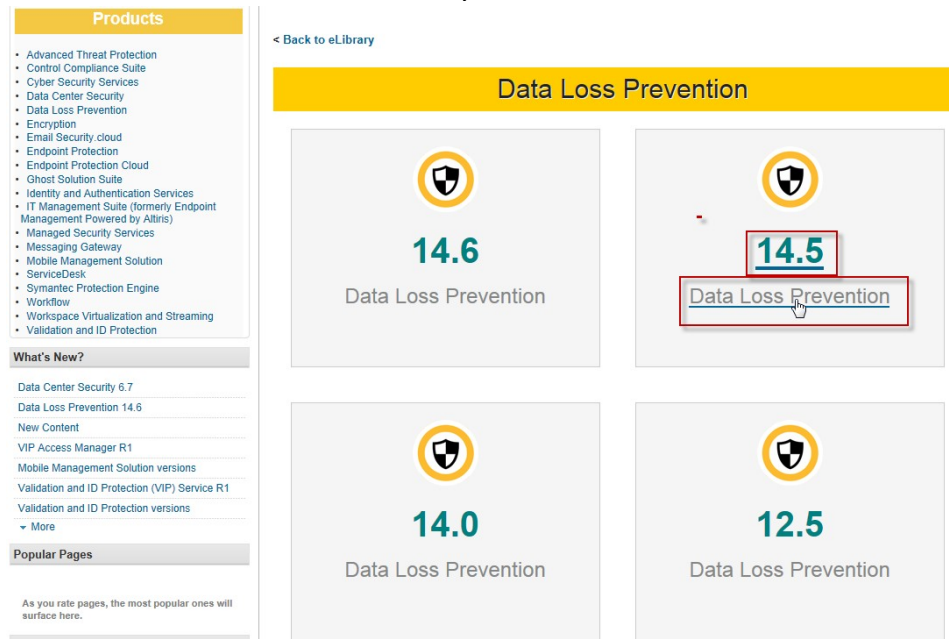
[← Back to eLibrary](#)



**Products**

- [Advanced Threat Protection](#)
- [Content Analysis](#)
- [Control Compliance Suite](#)
- [Cyber Security Services](#)
- [Data Center Security](#)
- [Data Loss Prevention](#)
- [Email Security.cloud](#)
- [Encryption](#)
- [Endpoint Protection](#)
- [Endpoint Protection Cloud](#)
- [Endpoint Protection Mobile](#)
- [Ghost Solution Suite](#)
- [IT Management Suite](#)
- [Mail Threat Defense](#)
- [Managed Security Services](#)

- The eLibrary courses for the product appear in the right window. You may need to scroll down to see the tiles for all product versions. Click on the version number or product name in a tile to access the eLibrary content.



**Products**

- Advanced Threat Protection
- Control Compliance Suite
- Cyber Security Services
- Data Center Security
- Data Loss Prevention
- Encryption
- Email Security.cloud
- Endpoint Protection
- Endpoint Protection Cloud
- Ghost Solution Suite
- Identity and Authentication Services
- IT Management Suite (formerly Endpoint Management Powered by Altiris)
- Managed Security Services
- Messaging Gateway
- Mobile Management Solution
- ServiceDesk
- Symantec Protection Engine
- Workflow
- Workspace Virtualization and Streaming
- Validation and ID Protection

**What's New?**

- Data Center Security 6.7
- Data Loss Prevention 14.6
- New Content
- VIP Access Manager R1
- Mobile Management Solution versions
- Validation and ID Protection (VIP) Service R1
- Validation and ID Protection versions
- More

**Popular Pages**

As you rate pages, the most popular ones will surface here.

**Data Loss Prevention**

14.6  
Data Loss Prevention

14.5  
Data Loss Prevention

14.0  
Data Loss Prevention

12.5  
Data Loss Prevention

- Click on the title of an eLibrary tile to see related modules descriptions.

## Data Loss Prevention 14.5

Published by [Anthony Flaviani](#) on 21-DEC-2016 to [eLibrary](#) Last updated by [Gail Adey](#) on 31-MAY-2017 to [Version 23](#)  
Folders: ...

[Back to eLibrary](#)



## DLP 14.5 Administration

### DLP 14.5: Data Loss Landscape (Duration: 00:42)

In this module, you learn how Data Loss Prevention is moving from being a security concern to becoming a critical business mandate. Several factors are driving this shift, including increasing use of the Cloud, the advent of Bring-Your-Own Device into organizations, data proliferation and privacy regulations. In this module you explore the business impacts, motivations, risk factors, regulations, and frameworks that shape the current Data Loss Prevention landscape.

### DLP 14.5: Overview of Symantec Data Loss Prevention (Duration: 00:55)

In this module, you are introduced to the Symantec Data Loss Prevention suite. You learn about the various products in the suite, what you can accomplish with them, and how they work. Then you dive into product architecture in greater detail, including coverage of system requirements and virtualization support, hybrid (combined cloud and on-premises) architecture, and options for redundancy and high availability.

### DLP 14.5: Identifying and Describing Confidential Data (Duration: 01:25)

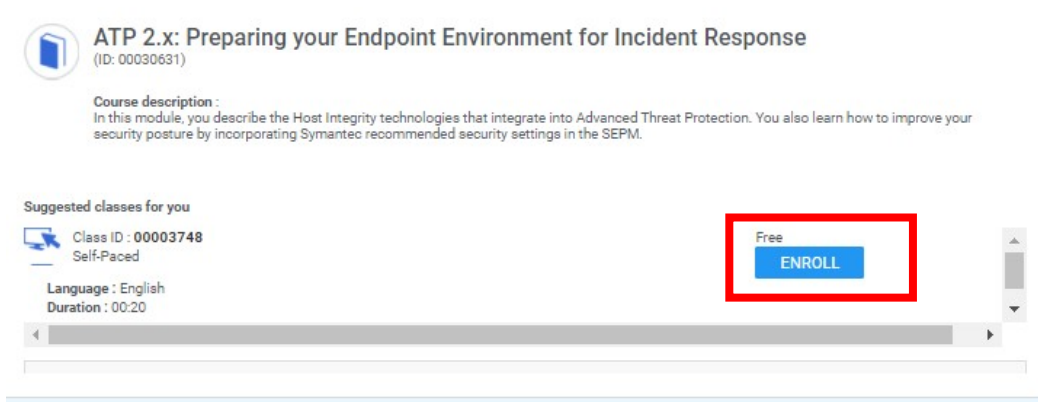
In this module, you are introduced to the Symantec Data Loss Prevention suite. You learn about the various products in the suite, what you can accomplish with them, and how they work. Then you dive into product architecture in greater detail, including coverage of system requirements and virtualization support, hybrid (combined cloud and on-premises) architecture, and options for redundancy and high availability.

## Launch a Training Activity in Symantec eLibrary



Turn off the pop-up blocker in your browser to ensure any course player windows will be visible when you launch a course.

1. After clicking on a course title, click the **ENROLL** button to register for the course to launch it.



**ATP 2.x: Preparing your Endpoint Environment for Incident Response**  
(ID: 00030631)

**Course description :**  
In this module, you describe the Host Integrity technologies that integrate into Advanced Threat Protection. You also learn how to improve your security posture by incorporating Symantec recommended security settings in the SEPM.

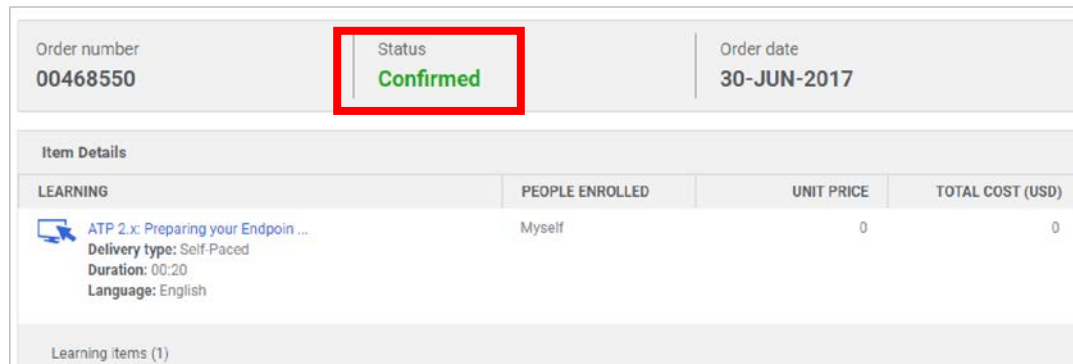
**Suggested classes for you**

Class ID : 00003748  
Self-Paced


Language : English  
Duration : 00:20

Free  
**ENROLL**

2. After clicking the **ENROLL** button, you will be taken to the Confirmation page.




Order number <b>00468550</b>	Status <b>Confirmed</b>	Order date <b>30-JUN-2017</b>
---------------------------------	----------------------------	----------------------------------

Item Details			
LEARNING	PEOPLE ENROLLED	UNIT PRICE	TOTAL COST (USD)
 <b>ATP 2.x: Preparing your Endpoint ...</b> Delivery type: Self-Paced Duration: 00:20 Language: English	Myself	0	0

Learning items (1)

3. Click the course title link to go to the Course Details page.






## ATP 2.x: Preparing your Endpoint Environment for Incident Response

(ID: 00030631)

**Course description :**  
In this module, you describe the Host Integrity technologies that integrate into Advanced Threat Protection. You also learn how to improve your security posture by incorporating Symantec recommended security settings in the SEPM.

You have registered for the following class





Class ID : **00003748**  
Self-Paced

Language : English  
Duration : 00:20

[Attachments >](#)

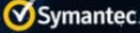
✕ Drop

ACTIVITIES

NAME	STATUS	ACTION
 <b>ATP 2.x: Preparing your Endpoint Environment for Incident Response</b>	<input type="radio"/> Not evaluated	<div>LAUNCH</div>
 <b>ATP 2.0: Exercise: Preparing your Endpoint Environment for Incident Response</b>	<input type="radio"/> Not evaluated	<div>LAUNCH</div>

- Click the **LAUNCH** button to start the desired module. A pop-up window will open to play the content.

ATP 2.X: PREPARING YOUR ENDPOINT ENVIRONMENT FOR INCIDENT RESPONSE



# Preparing your Endpoint Environment for Incident Response

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▶ ◀ ⏮ ⏭ ⏪ ⏩ ⏴ ⏵

Slide 1 / 40 | Playing

00:05 / 00:07

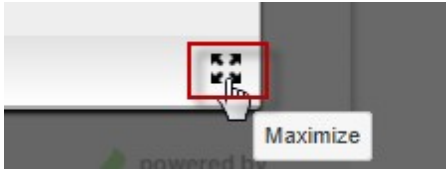
### Preparing your Endpoint Environment for Incident Response

Outline Notes Search

Slide Title	Duration
Preparing your Endpo...	00:07
Scenario	00:08
Learning objectives	00:05
Configuring Host Int...	00:11
SEP policy requireme...	00:53
Host Integrity check...	01:24
Host Integrity proce...	01:44
What happens when an...	00:49

18 Minutes 10 Seconds Remaining

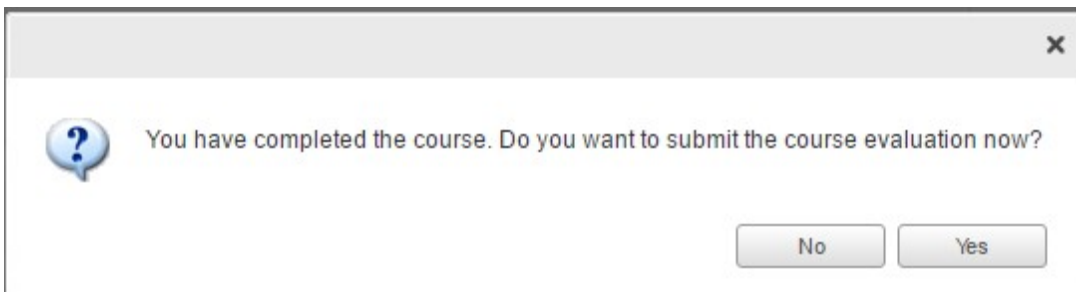
5. When viewing a training module, it may be possible to expand the window by clicking the Maximize icon in the lower right corner of the player window.



6. When finished viewing, even if it is not completed, click the Close X in the upper right corner of the window.



7. If you exit the player window before completing the eLearning module, you may receive a pop-up window saying you have completed the course and asking if you want to complete the course evaluation. Click the **Yes** button to complete the evaluation immediately or the **No** button if you wish to complete the course evaluation at a later time.



8. When the page refreshes, the training activity associated with the course is visible.
  - a. Click the **More** link under the Course description to view the entire description.
  - b. Click the **Attachments** link to see if any documents have been attached to the course.
  - c. Click the **Relaunch** button to launch the training module again.
9. See the **View Completed Learning, Print Certificate** and **Review Training** section on page 12 below for information about restarting or reviewing courses that have not been completed yet.

10. To return to the eLibrary to launch another module, click the **ELIBRARY** tab in the navigation bar at the top of the page.

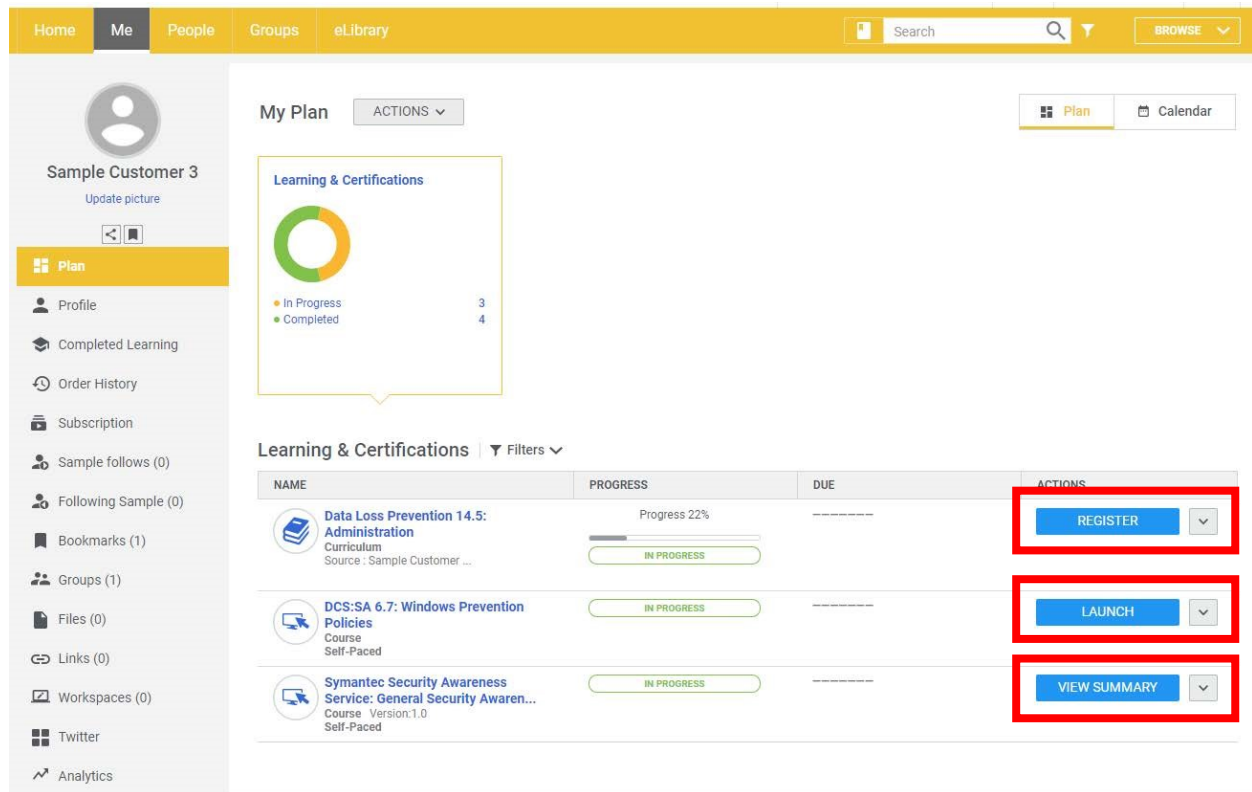


## Access 'In Progress' Training and Course Evaluations

1. Click the **ME** tab in the upper left corner of the window to access the **My Plan** page. The **My Plan** page shows the training activities that are still In Progress, or activities for which an evaluation should be completed.



2. The **My Plan** page shows In Progress courses that can be resumed. Click on a course title to open the course page and then click the **Launch** button to restart the course.
3. The **My Plan** page also displays courses which have been completed and are pending action. The pending action is usually completing a course evaluation. Click the **Launch** button to the right of a course name on the **My Plan** page to launch and complete the course evaluation.






**My Plan** ACTIONS ▾

Plan Calendar

**Learning & Certifications**

Donut Chart: 3 In Progress, 4 Completed

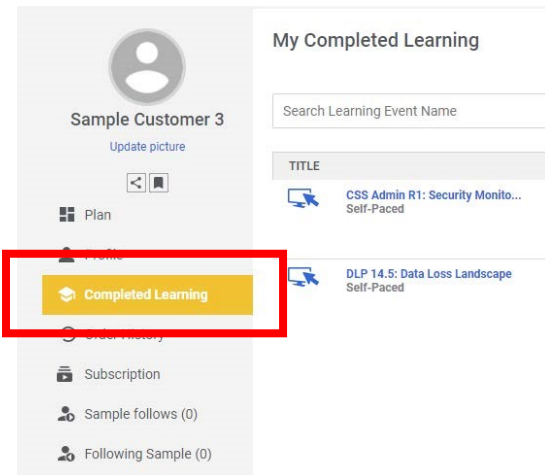
**Learning & Certifications** Filters ▾

NAME	PROGRESS	DUE	ACTIONS
 <b>Data Loss Prevention 14.5: Administration</b> Curriculum Source : Sample Customer ...	Progress 22% IN PROGRESS		<a href="#">REGISTER</a> ▾
 <b>DCS:SA 6.7: Windows Prevention Policies</b> Course Self-Paced	IN PROGRESS		<a href="#">LAUNCH</a> ▾
 <b>Symantec Security Awareness Service: General Security Awareness...</b> Course Version:1.0 Self-Paced	IN PROGRESS		<a href="#">VIEW SUMMARY</a> ▾

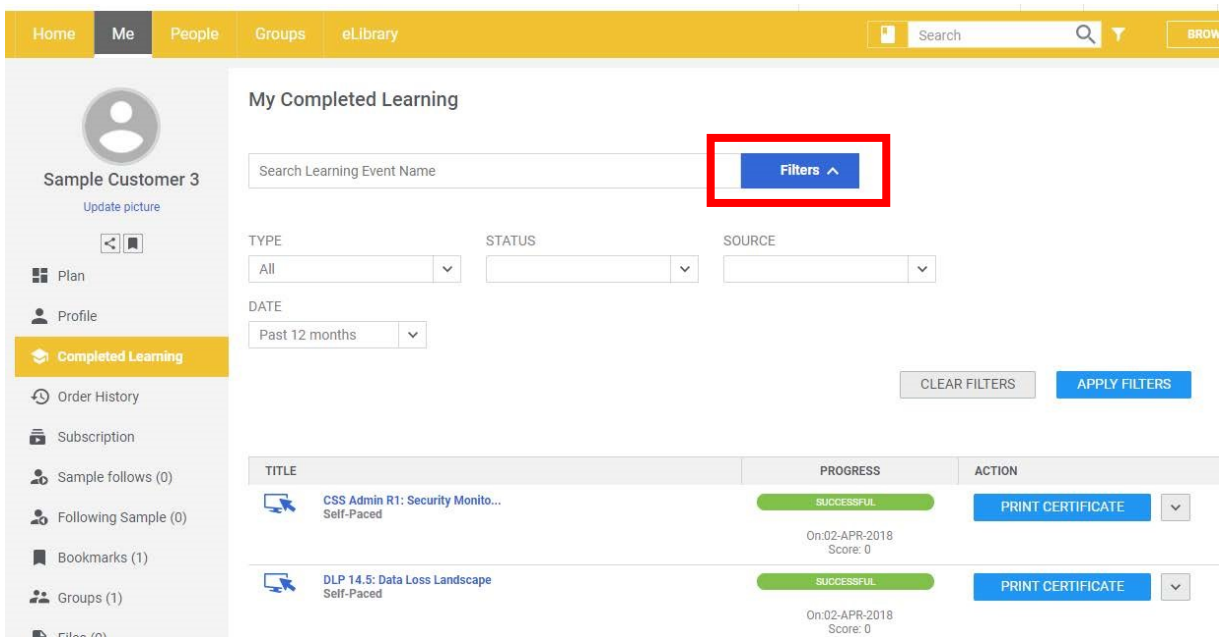
## View Completed Learning, Print Certificate and Review Training

1. In the **My Plan** page, click the **Completed Learning** link in the left navigator to view your completed training activities.

**Note:** Activities that have not been completed, even though they have been marked as Completed successfully, will also appear in Completed Learning.

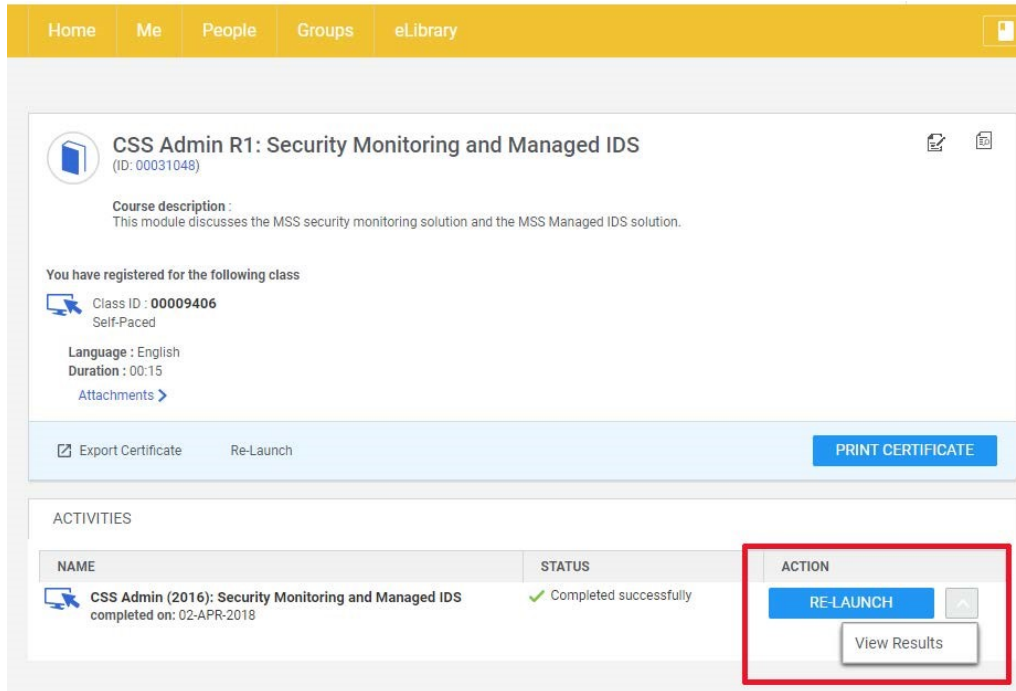


2. As eLibrary courses are completed, they will appear in the **My Completed Learning** page. This includes courses that have been completed but are awaiting further action, such as submitting a course evaluation.  
The **My Completed Learning** page will list ten activities. Click the **Load More** link at the bottom of the page to view additional completed courses.
3. To review a completed course, click the course title. You may also filter by course type, status, source, and date range.





- a. On the course page, click the **Relaunch** button to take the eLearning course again.
- b. There is also a **View Results** link next to the Relaunch button. Click this to see all of the course training activities.



Home Me People Groups eLibrary

**CSS Admin R1: Security Monitoring and Managed IDS**  
(ID: 00031048)

**Course description :**  
This module discusses the MSS security monitoring solution and the MSS Managed IDS solution.


You have registered for the following class

Class ID : **00009406**  
Self-Paced

Language : English  
Duration : 00:15  
Attachments >


Export Certificate Re-Launch **PRINT CERTIFICATE**

**ACTIVITIES**

NAME	STATUS	ACTION
 <b>CSS Admin (2016): Security Monitoring and Managed IDS</b> completed on: 02-APR-2018	✓ Completed successfully	<b>RE-LAUNCH</b> View Results


4. On the **My Completed Learning** page, you may also print a certificate of completion
  - a. Click the **Print Certificate** button to the right of the course name to print the certificate of completion.

Home
Me
People
Groups
eLibrary


**CSS Admin R1: Security Monitoring and Managed IDS**  
 (ID: 00031048)



**Course description :**  
 This module discusses the MSS security monitoring solution and the MSS Managed IDS solution.

You have registered for the following class



 Class ID : **00009406**  
 Self-Paced  
  
 Language : English  
 Duration : 00:15  
[Attachments >](#)

☒ Export Certificate    Re-Launch    **PRINT CERTIFICATE**


**ACTIVITIES**

NAME	STATUS	ACTION
 <b>CSS Admin (2016): Security Monitoring and Managed IDS</b> completed on: 02-APR-2018	✓ Completed successfully	<b>RE-LAUNCH</b>  View Results

- When you are done working in the Symantec Education Services site, click your name in the upper right corner of the page to **Sign Out**.



 Symantec Education Services

Home
Me
People
Groups
eLibrary


**CSS Admin R1: Security Monitoring and Managed IDS**  
 (ID: 00031048)

**Course description :**  
 This module discusses the MSS security monitoring solution and the MSS Managed IDS solution.

You have registered for the following class


 Class ID : **00009406**  
 Self-Paced  
  
 Language : English

Hi, Sample Customer 3 ▾  
 Account Preferences  
 Change Password  
 Downloads  
 Proxy Settings  
 Calendar  
 What's New?  
**Sign out**