

#### DEPLOYMENT GUIDE

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Bulk Deployment of Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> Collaboration System, Polycom<sup>®</sup> SoundStation<sup>®</sup> IP and Polycom<sup>®</sup> SoundStation<sup>®</sup> Duo Conference Phones with Cisco<sup>®</sup> Unified Communications Manager (CUCM) Copyright© 2016, Polycom, Inc. All rights reserved. No part of this document may be reproduced, translated into another language or format, or transmitted in any form or by any means, electronic or mechanical, for any purpose, without the express written permission of Polycom, Inc.

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# **About This Guide**

This guide uses a number of conventions that help you to understand information and perform tasks.

## **Conventions Used in this Guide**

This guide contains terms, graphical elements, and a few typographic conventions. Familiarizing yourself with these terms, elements, and conventions will help you successfully perform tasks.

### **Information Elements**

This guide may include any of the following icons to alert you to important information.

#### Icons Used in this Guide

Name	lcon	Description
Note		The Note icon highlights information of interest or important information needed to be successful in accomplishing a procedure or to understand a concept.
Important		Important highlights information of interest or important information needed to be successful in accomplishing a procedure or to understand a concept.
Caution		The Caution icon highlights information you need to know to avoid a hazard that could potentially impact device performance, application functionality, or successful feature configuration.
Warning	Z	The Warning icon highlights an action you must perform (or avoid) to prevent issues that may cause you to lose information or your configuration setup, and/or affect phone, video, or network performance.
Web Info	3	The Web Info icon highlights supplementary information available online such as documents or downloads on support.polycom.com or other locations.

### **Typographic Conventions**

Typographic conventions distinguish types of in-text information.

#### **Typographic Conventions**

Convention	Description
Bold	Highlights interface items such as menus, soft keys, file names, and directories. Also used to represent menu selections and text entry to the phone.

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Convention	Description
Italics	Used to emphasize text, to show example values or inputs, and to show titles of reference documents available from the Polycom Support Web site and other reference sites.
Blue Text	Used for cross references to other sections within this document and for hyperlinks to external sites and documents.
Courier	Used for code fragments, parameter names and values, and example values.

# **Get Started**

This guide shows you how to use Cisco<sup>®</sup> Unified Communications Manager (CUCM) system to deploy multiple Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> 8800 systems, Polycom<sup>®</sup> SoundStation<sup>®</sup> Duo conference phones and Polycom<sup>®</sup> SoundStation<sup>®</sup> IP conference phones, including the 5000, 6000, and 7000 conference phones. When deploying Polycom devices with CUCM, you need to identify Polycom devices as third-party SIP endpoints in CUCM.

This guide shows you how to deploy Polycom devices as third-party SIP endpoints in CUCM version 8.6.x, 9.1.x, and 10.5 environment or later. The instructions and illustrations used in this guide refer to CUCM version 8.6. Note that CUCM environments vary and this guide does not account for a particular CUCM environment.



#### Web Info: Setting up Polycom SoundStation Phones with CUCM

For information on setting up Polycom SoundStation IP and SoundStation Duo conference phones with CUCM, see *Deploying Polycom® RealPresence Trio™ Collaboration Systems, SoundStation® IP and SoundStation® Duo Conference Phones with Cisco® Unified Communications Manager (CUCM)* on Polycom Voice Support.

The following figures illustrate Polycom phones you can deploy as third-party devices with CUCM.

#### Polycom Conference Phones with CUCM



## **Before You Begin**

Before deploying RealPresence Trio, SoundStation IP, and SoundStation Duo devices (hereafter referred to as 'Polycom IP conference phones') as third-party SIP devices with CUCM, ensure that you obtain the proper licenses. For information on features and licenses, refer to Calculate CUCM License Units.

**Current Licensing** As of CUCM 8.0 and 7.1.5, each Polycom IP conference phone connected to CUCM requires one Unified Workspace Licensing (UWL) Standard, or one User Connected Licensing (UCL) Enhanced. You do not require Device User Licenses (DULs). Contact your Cisco representative to clarify your licensing questions.

**Legacy Licensing** When using a CUCM version prior to 8.0 or 7.1.5, each Polycom endpoint using basic features that you connect to CUCM as a third-party SIP endpoint requires up to three Device License Unit (DLUs). Each Polycom endpoint using advanced features such as video or multiple lines requires six DLUs.



#### Settings: Use G.722 code with Polycom IP conference phones.

For best audio experience on your Polycom IP conference phones use codec G.722.

## **Frequently Asked Questions**

Refer to the frequently asked questions (FAQs) to help answer questions you may have about the solution before you begin.

#### What versions of CUCM are tested and supported?

Polycom has tested and verified RealPresence Trio 8800, SoundStation Duo, and SoundStation IP conference phones with CUCM versions 8.6.x, 9.1.x, and 10.5. Polycom has not tested or verified Polycom endpoints with any other Cisco call-control platforms including Cisco Unified Communications Manager Express or Cisco Business Edition 6000.

#### What models of Polycom IP conference phones are compatible with CUCM?

- Polycom SoundStation IP 5000, 6000, 7000
- SoundStation Duo running UC Software version 4.0.4 or later
- RealPresence Trio 8800 running UC Software 5.4.0 or higher

#### What calling features do CUCM versions 8.6.x, 9.1.x and 10.5 support or not support?

For calling features supported and not supported by CUCM 8.6.x, 9.1.x and 10.5, refer to Calculate CUCM License Units.

#### Do Polycom IP conference phones support Cisco Skinny Client Control Protocol (SCCP)?

Polycom IP conference phones do not use Cisco's proprietary SCCP. Polycom IP conference phones are compliant with Internet Engineering Task Force (IETF) RFC 3261, SIP: Session Initiation Protocol and can be used with CUCM as third-party SIP devices.

#### Are there additional fees or licenses required on the Cisco platform?

There are no additional fees for third-party SIP devices on CUCM versions supported by Polycom. For additional information see Calculate CUCM License Units.

## Does Polycom provide technical documentation showing how to configure Polycom IP conference phones with Cisco Unified Communications Manager (CUCM)?

Yes, Polycom provides technical documentation that shows you how to configure Polycom IP conference phones as third-party SIP devices with CUCM in *Deploying Polycom<sup>®</sup> RealPresence Trio<sup>™</sup>*, *SoundStation<sup>®</sup> IP Conference Phones with Cisco<sup>®</sup> Unified Communications Manager (CUCM)* on Polycom Voice Support.

## **Get Help**

Polycom IP phones are compliant with Internet Engineering Task Force (IETF) and RFC 3261.

For instructions on configuring Polycom IP conference phones as third-party SIP devices with CUCM, see Deploying Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> Collaboration Systems, SoundStation<sup>®</sup> IP and SoundStation<sup>®</sup> Duo Conference Phones with Cisco<sup>®</sup> Unified Communications Manager (CUCM) for your product page at Polycom Voice Support.

For more information on deploying Polycom products in Cisco environments, see Polycom Unified Communications with Cisco.

For more information about using Cisco Unified Communications Manager to deploy and provision Polycom conference phones as third-party endpoints refer to Cisco's online documentation on Cisco's support site.

For information on all Polycom global strategic partner solutions, see Polycom Global Strategic Partner Solutions.

### **The Polycom Community**

The Polycom Community gives you access to the latest developer and support information. Participate in discussion forums to share ideas and solve problems with your colleagues. To register with the Polycom Community, create a Polycom online account. When logged in, you can access Polycom support personnel and participate in developer and support forums to find the latest information on hardware, software, and partner solutions topics.

# **Calculate CUCM License Units**

To register Polycom VoIP devices as third-party SIP devices with Cisco Unified Communications Manager, you need to obtain a certain number of license units. This section shows you how to use CUCM to calculate the number of license units you require.

Each Polycom device you add as a third-party SIP device in CUCM takes up three device license units (DLUs). If you require multiple lines, you can add devices as advanced third-party SIP devices in CUCM. Be aware that devices you enter as advanced in CUCM consume six DLUs.

#### To calculate your required license units:

1 On the CUCM Administration page, go to System > Licensing > License Unit Calculator.

vstem 👻 Call Routing 👻 Media	Resources - Voice Mail - Device - Application - User Manageme
Server	
Cisco Unified CM Group Phone NTP Reference	Administration
Date/Time Group	2
Region	ranses, Please upload relevant license files. Page for more details.
Device Mobility	•
DHCP	1:32:45 AM
Location Physical Location SRST	tures and is subject to United States and local country laws g oute or use encryption. Importers, exporters, distributors and tions. If you are unable to comply with U.S. and local laws, re
MLPP Enterprise Parameters	<ul> <li>co cryptographic products may be found at our <u>Export Compl</u></li> <li>mmunications Manager please visit our <u>Unified Communication</u></li> </ul>
Enterprise Phone Configuration Service Parameters Security Profile Application Server	t our <u>Technical Support</u> web site.
Licensing	License Unit Report
Geolocation Configuration Geolocation Filter	License Unit Calculator

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2 Scroll down to the Third-Party SIP Device (Basic) field. In the right-hand column, enter the number of third-party devices you want to register with CUCM, and press Calculate. The number of phone license units you require displays in the field Total Phone License Units Needed.

		Total Phone License Units Used:	3	Total Phone License Units Needed:	
ransnova S3	4	0	0	0	0
Third-party SIP Device (Basic)	3	1	3	0	123
Third-party SIP Device (Advanced)	6	0	0	0	0
Other Phone	5	0	0	0	0
Mobility Enabled End Users (Adjunct)	2	0	0	0	0
Mobility Enabled End Users	4	0	0	0	0
IP-STE	6	0	0	0	0
H.323 Client	2	0	0	0	0
Cisco VGC Virtual Phone	0	0	0	0	0
Cisco VGC Phone	0	0	0	0	0
Cisco Unified Presence Server End User eature License	1	0	0	0	0

Calculate

i \*- indicates required item.

# **Use the Bulk Administration Tool**

The Cisco Unified Communications Manager (CUCM) Bulk Administration Tool (BAT) enables you to add, update, or delete large numbers of devices and user accounts at the same time. To begin using BAT, you need to activate the bulk provisioning service from Cisco Unified Serviceability. This section shows you how to activate the bulk provision service, modify the bat.xlt file, and save and upload your modified file to CUCM.

## Activate the Bulk Provisioning Service

First, activate the bulk provisioning service.

To activate the bulk provision service:

1 From the CUCM administrator page, log on to Cisco Unified Serviceability.



2 In the Tools menu choose Service Activation.



**3** On the **Database and Admin Services** page, under **Service Name**, select the server you want to enable the Cisco Bulk Provisioning Service with and click **Save**. The activation status changes to Activated.

	Data	base and Admin Services	
		Service Name	Activation Status
	Γ	Platform SOAP Services	Deactivated
		Cisco AXL Web Service	Deactivated
_		Cisco UXL Web Service	Deactivated
1	<b>X</b> 🔽	Cisco Bulk Provisioning Service	3 Activated
		Cisco TAPS Service	Deactivated
	Perf	ormance and Monitoring Services	
		Service Name	Activation Status
		Cisco Serviceability Reporter	Deactivated
	Γ	Cisco CallManager SNMP Service	Deactivated
	Sec	irity Services	
		Service Name	Activation Status
		Cisco CTL Provider	Deactivated
	_	Cisco Cortificato Authority Broxy Eupetion	Deactivated
		Cisco Certificate Additinty Proxy Puriculon	Deactivated
	Dire	ctory Services	Deactivated
	Dire	ctory Services Service Name	Activation Status

4 On the Cisco Unified CM Administration page, go to **Bulk Administration** > **Upload/Download Files**.



5 On the Find and List Files page, click Find, select bat.xlt from the list, and click Download Selected, as shown next.

CISCO Unified CM Administration N For Cisco Unified Communications Solutions admin	avigation Cisco Unifi Search Documer
System - Call Routing - Media Resources - Advanced Features - Device - Application - U	Iser Management 👻 Bi
Find and List Files	
Add New 🔛 Select All 🔛 Clear All 💥 Delete Selected 🔋 Download Selected	
- Status i 1 records found File (1 - 1 of 1)	
Find File where Name   begins with   Using AND   Find  Select item or enter search text	)
File Name A BAT Excel CSV Tool	Function Type
Add New   Select All   Clear All   Delete Selected   Download Selected	Г

6 Save the file on your computer.

Next, modify the bat.xlt file.

### Modify the bat.xlt File

Complete the steps in this section to correctly modify the bat.xlt file.

#### To modify bat.xlt:

- 1 Open the bat.xlt spreadsheet you saved on your computer. When the security dialog displays, choose Enable Editing, and Enable Content/Macros.
- 2 At the bottom of the spreadsheet, click Phones-Users tab.
- 3 Under Select Model choose Phone and click Create File Title.

A Field Selection dialog displays, shown next.

ld Selection			X		Select Model
Device Fields	S	elected Device Fields		•	Phones
Device Trust Mode		MAC Address/Device Name	Up	0	CTI Port
Dial Rules Directory		Owner User ID Digest User		0	H.323 Client
E. 164 Feature Control Policy	<<		Down	0	VGC Vitual Phone
Geo Location				0	VGC Phone
ne Fields	G	elected Line Fields		0	Cisco IP Communicati Phone
AAR Destination Mask AAR Group(Line) ASCII Line Text Label Audible Messace Waiting Indicator Policy	<u> </u>	Directory Number Alerting Name ASCII Alerting Name Display	Up		
Auto Answer Busy Trigger CPG Audio Alert Setting(Phone Active)	<ul> <li>✓</li> </ul>	ASCII Display	Down		<u>Note</u> fthe Max number of ca ind busy trigger are elected as line fields t
ntercom Fields	S	elected Intercom Fields		t	busy trigger has to be I han or equal to the Ma number of calls.
Intercom ASCII Alerting Name Intercom ASCII Display Intercom ASCII Line Text Label Intercom Alerting Name Intercom Auto Answer	• >> <<		Up	-I D R N	Mobility User ID, Rema estination Name, emote Destination umber, Answer Too oon Timer, Answer Too
Intercom Caller Name	• —		Down	Li R A B	ate Timer, Delay Befor inging Cell, Active ccess List Name, locked Access List ame are device fields
Note: Please choose the fields based on wheth types. It is at the discretion of the user to cho	Create ner the field is valid for t ose the right fields for t	hat phone type. Intercom fields may not the particular phone type.	be valid for all the phone		Jechic to Dual Phones

- 4 Add Owner User ID and Digest User to Selected Device Fields by choosing the item in the Device Fields list and clicking on the >> arrow buttons to move each item to Selected Device Fields.
- 5 Add the following items from Line Fields to Selected Line Fields:
  - > Directory Number
  - Alerting Name
  - ASCII Alerting Name
  - > Display
  - > ASCII Display
- 6 Click on Create and Yes to save your changes.

It is not necessary to complete every field but you must complete the following mandatory fields. You can enter as many users as you need by entering each user on a separate row.

- > Last Name Arbitrary, used to identify the user, for example, PolycomSSIP.
- > User ID User account ID associated with this Polycom phone, for example, confrm108.
- > **Password** Required field for CUCM, but not used for Polycom phone registration.
- > **PIN** Required field for CUCM, but not used for Polycom phone registration.
- Digest Credential Required field for CUCM, and used as the authentication password for Polycom phone registration.

- MAC Address/Device Name Arbitrary. CUCM does not use MAC addresses to identify thirdparty devices. However, Polycom recommends using the device MAC address as a unique identifier.
- > Owner User ID User ID of the assigned phone user, for example, 9998.
- > **Digest User** Must match the User ID created above, for example, confrm108.
- > Directory Number 1 Numeric extension assigned to this phone, for example, 4100041.
- Alerting Name 1 Displays when a SIP device rings another device. Once connected the Display1 is shown.
- > Alerting Name ASCII 1 Displays the same as Alerting Name in ASCII characters.
- > **Display 1** If blank the system will display the extension.
- > **ASCII Display 1** Displays the same as Display1.

### Save and Uploaded the Modified bat.xlt File

After you modify the bat.xlt file, save and upload the file to CUCM as shown next.

To save and upload the bat.xlt file:

1 Click on **Export to BAT Format** and save the file to your computer. By default, the BAT file you created with the .txt file type exports to a CSV file.

AF	AG	AH			
ASCII Display 1 (String [30] OPTIONAL )	Create File Format	Export to BAT For met			
	Select Model	Dummy MAC Address			
	Phones	Maximum Number of Phone Lines: 1			

2 On the Cisco Unified CM Administration Page, go to Bulk Administration > Upload/Download File.

The Find and List Files page displays your new or updated user information.

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3 On the Find and List Files page, select Add New.

cisco	Cis For	Cisco U	Unified CN	1 A	dministrations Solutions	on								
System -	Call Ro	uting 👻	Media Resourc	es 🔻	Advanced Features	•	Device	•	Арр	lication 👻	User	Manageme	nt 🔻	Bulk Administra
Find and	List Fil	es												
	lew													
-														
File														
Find File w	where N	lame 🖣	begins with	•			Using	AND	•	Find				
				\$	Select item or ente	er sea	arch te	×t •						
					No	o acti	ve que	ry. Pl	eas	e enter y	our sea	rch criteri	a usi	ng the options

4 On the File Upload Configuration page, browse to the BAT file with .txt file type you created, set Select The Target to Phones/users, set Select Transaction Type to Insert Phones/users, and click Save.

The .txt file in this example uses the file name 'Phones-Users-10182013134212.txt'.

cisco For Ci	o Unified CM Administration sco Unified Communications Solutions	
System  Call Routir File Upload Config Save	ng - Media Resources - Advanced Features - Device - Application - Us	ser Management 👻 Bulk Ad
Status		
File: *	C:\XlsDataFiles\Phones-Users-10182013134212.txt	Browse
Select The Target *	Phones/users 🗸	
Select Transaction	Type * Insert Phones/users  fit exists.**	
Save		

5 Verify that your file is uploaded on the CUCM server by going to **Bulk Administration > Upload/Download Files** and clicking on **Find**. The file you uploaded displays along with the bat.xlt file.

Cisco Unified CM Administration	avigation Cisco Unified CM A
System   Call Routing   Media Resources   Advanced Features   Device   Application	User Management   Bulk Adm
Find and List Files	
Add New 🔛 Select All 🔛 Clear All 💥 Delete Selected 🔋 Download Selected	
Status i) 2 records found File (1 - 2 of 2)	Bour
	Rows
Find File where Name   begins with   I Using AND   Find  Select item or enter search text	
File Name <sup>▲</sup>	Function
Phones-Users-10182013134212.txt	Insert Phones/users
D bat.xit	BAT Excel CSV Tool
Add New Select All Clear All Delete Selected Download Selected	

# **Create Phone Security**

This section shows you how to create phone security on CUCM for third-party devices that require digest authentication. To create phone security, you must complete the following tasks:

- Create a Security Profile
- Create a Phone Template
- Create a New Directory Number
- Create a User's Template

### **Create a Security Profile**

Complete the following steps to create a security profile.

To create phone security profile:

- 1 On the CUCM Administration page, go to System > Security > Phone Security Profile and select Find.
- 2 From the list, select Third-party SIP Device Basic Standard SIP Non-Secure Profile.
- 3 On the Phone Security Profile Configuration page, select Copy.

Cisco For Cisco	Unified CM Administration
System - Call Routing	✓ Media Resources ▼ Advanced Features ▼ Device ▼ Appl
Phone Security Pro	file Configuration
Copy 🎦 Reset	🖉 Apply Config 🕂 Add New
Status Status: Ready Phone Security Pr Product Type:	ofile Information Third-party SIP Device (Basic)
Device Protocol:	SIP
Name	Third-party SIP Device Basic - Standard SIP Non-Secur
Description	Third-party SIP Device (Basic) - Standard SIP Non-Sec
Nonce Validity Time*	600
Transport Type*	TCP+UDP 👻
Enable Digest Aut	hentication
Parameters used SIP Phone Port* 506	in Phone
Copy Reset	Apply Config Add New

4 On the Phone Security Profile Configuration page, revise the Name and Description fields from Non-Secure to Secure (as required for your environment), select Enable Digest Authentication, and Save.

cisco For Cisco	Unified CM Administration	cisco For Cisco	Unified CM Administration co Unified Communications Solutions
System - Call Routing	Media Resources      Advanced Features      Device      Applic	System - Call Routing	✓ Media Resources
Phone Security Pro	file Configuration	Phone Security Pro	file Configuration
Copy 🎦 Reset	🖉 Apply Config 🖧 Add New	Save	
Status Status: Ready		Status Status: Ready	
— Phone Security Pr Product Type: Device Protocol:	ofile Information	Phone Security Pr Product Type: Device Protocol:	ofile Information Third-party SIP Device (Basic) SIP
Name*	Third-party SIP Device Basic - Standard SIP Non-Secur	Name*	Third-party SIP Device Basic - Standard SIP Secure Pro
Description	Third-party SIP Device (Basic) - Standard SIF Non-Sec	Description	Third-party SIP Device (Basic) - Standard SIP Secure P
Nonce Validity Time*	600	Nonce Validity Time*	600
Transport Type*	TCP+UDP •	Transport Type*	TCP+UDP -
Enable Digest Aut	hentication	Enable Digest Aut	hentication
Parameters used SIP Phone Port* 506	0	Parameters used SIP Phone Port* 506	in Phone
- Copy Reset	Apply Config Add New	Save	

### **Create a Phone Template**

After you create a security profile, create a phone template.

To create a phone template:

- 1 On the CUCM Administration page, go to Bulk Administration > Phones > Phone Template, and select Add New.
- 2 On the Add a New Phone Template page, in Phone Type select Third-Party SIP Device (Basic), and click Next.

cisco	Cisco Unified CM Administration For Cisco Unified Communications Solutions
System -	Call Routing • Media Resources • Advanced Features • Device • A
Add a Nev	v Phone Template
- News	
Next	
- Status -	
(i) Status	s: Ready
Calact th	a ture of above you would like to search
Phone Typ	e* Third party SID Davids (Pagis)
r none typ	<ul> <li>Third-party SIP Device (Basic)</li> </ul>
- Next	

- 3 On the **Phone Template Configuration** page, under **Device Information**, complete the following fields:
  - > **Template Name** Arbitrary. Enter a name of your choice, for example, Template Phone.
  - Device Pool Set to the proper device pool for this phone. Consult your CUCM representative for help.
  - > Phone Button Template Set to Third-party SIP Device (Basic).
  - Calling Search Space Choose a calling search space that allows proper call permissions for your phones. Consult your CUCM representative for help.

Cisco Unified C For Cisco Unified Com	M Administration	
System 👻 Call Routing 👻 Media Resou	rces • Advanced Features • Device • Applicati	on 👻 User Management 👻 Bulk A
Phone Template Configuration		
Save		
Status		
Status: Ready		
Phone Type		
Product Type: Third-party SI Device Protocol: SIP	P Device (Basic)	
- Device Information		
A Device is not trusted		
Template Name*	Polycom_Phones	
Description	Polycom Conference Phone Template	
Device Pool*	но	View Details
Common Device Configuration	< None >	View Details
Phone Button Template*	Third-party SIP Device (Basic)	-
Common Phone Profile*	Standard Common Phone Profile	
Calling Search Space		-
AAR Calling Search Space		-
Madia Parquira Group List	< None >	•
	< None >	•
Location	Hub_None	•
AAR Group	< None 5	-

- 4 On the **Phone Template Configuration** page, under **Protocol Specific Information**, complete the following fields:
  - Device Security Profile Set to the same Phone Security Profile you created on the Phone Security Profile Configuration page.
  - > **SIP Profile** Set to Standard SIP Profile.

	Standard Presence group	-
ITP Preferred Originating Codec*	711ulaw	T
evice Security Profile*	3rd party SIP Device Basic - Standard SIP Secure Profi	•
erouting Calling Search Space	< None >	•
UBSCRIBE Calling Search Space	< None >	•
IP Profile*	Standard SIP Profile	•
igest User	< None >	•
Media Termination Point Requ	ired	
Unattended Port		
Require DTMF Reception		

5 Click Save after completing the changes.

### **Create a New Directory Number**

After you create a phone template, create a new directory number.

#### To create a new Directory Number (DN):

1 On the Phone Template Configuration page, under Association Information, click Add a new DN.

Cisco Unified CM For Cisco Unified Comm	I Administration		Navigation Cisco Ur admin Search Docun
System - Call Routing - Media Resource	s 👻 Advanced Features 👻 Device 👻	Application 👻 User Management 🗣	✓ Bulk Administration
Phone Template Configuration			Related Links: Back To
Save 🗶 Delete 🗋 Copy 🕂	Add New		
Status Status: Ready			
Association Information Modify Button Items	Phone Type Product Type: Third-party S Device Protocol: SIP	SIP Device (Basic)	
	Device Information Device is Active		
	Description	Polycom Phones	
	Device Pool*	HQ	▼ Vie
	Common Device Configuration	< None >	▼ <u>Vi</u> e
	Phone Button Template*	Third-party SIP Device (Basic	) 🔹

2 On the Line Template Configuration page, in the Line Template Name field, enter a name for your line configuration, select a route partition for your deployment, and check Active. For information about route partitions, consult CUCM administrator support documentation.

Cisco Cisco For Cisco	Unified CM Administration		
System 👻 Call Routing	Media Resources 👻 Advanced Features 👻	Device 👻	Application
Line Template Config	puration		
Save			
Directory Number	Information —		
Line Template Name *	Polycom Conf Phone Line		
Route Partition	Internal	•	
Description			
Alerting Name			
ASCII Alerting Name			
Active			

3 Click Save to store the information.

### Create a User's Template

After you create a new directory number, create a user's template.

#### To create a user's template:

1 On the CUCM Administration page, go to Bulk Administration > Users > Users Template and select Add New.

2 In the User Template Name field, add a unique name for the user template and click Save.

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System - Call Routing - Media Resource	es • Advanced Features • Device • Application • User
User Template Configuration	
Save	
Status Status: Ready	
NOTE: Please set EndUser Password and	d Pin values for Credential Policy Default.
User Template Configuration	
User Template Name*	Polycom Conference Phone USER Template
Default Password to User ID	
Default PIN to Telephone Number	
Maximum Wait Time for Deck Bickup*	
Maximum wait time for Desk Pickup	10000
Remote Destination Limit"	4
Save	

3 On the CUCM Administration page, go to Bulk Administration > Phones & Users > Insert Phones with Users.

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CISCO For Cisco Unified Communications Solutions				admin	5	Search Documentation About
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			Phones & Users	•		Phone & Users File Format
- Status			Manager (A. 4	+- ·		Validata Dhaasa (la sas
(i) Status: Ready			managers/Assistar			Validate Phones/Users
			User Device Profile	s 🕨		Insert Phones with Users
NOTE: Please set EndUser Password and Pin values for Credential Policy Defa	ult.		Catawaya		Ļ	

- 4 On the Insert Phones/Users Configuration page, complete the following fields:
  - File Name The name of the bat.xlt file you created, which is a comma separated file containing all the users' information.
  - > Phone Template Name The name of the phone template you created.
  - > User Template Name The name of the user template you created.
  - > Run Immediately Check Run Immediately.

Bulk Deployment of Polycom<sup>®</sup> RealPresence Trio<sup>™</sup> Collaboration System, Polycom<sup>®</sup> SoundStation<sup>®</sup> IP and Polycom<sup>®</sup> SoundStation<sup>®</sup> Duo Conference Phones with Cisco<sup>®</sup> Unified Communications Manager (CUCM)

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System - Call Routing -	Media Resources - Advanced Features - Device - Application - User Management
insert Phones/Users C	Configuration
Submit	
- Status	
add amontal	
Add successful	
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Job request submitte	ed. Use the Job Scheduler to see the status of your job.
Job request submitte	ed. Use the Job Scheduler to see the status of your job.
Job request submitte	Phones Users 10182012124212 bt
Job request submitte	ed. Use the Job Scheduler to see the status of your job.           Phones-Users-10182013134212.txt           (View File)         (View Sate)
Job request submitte - Insert Phones/Users File Name * Phone Template Name *	Phones-Users-10182013134212.txt  Polycom Phones
Job request submitte - Insert Phones/Users File Name * Phone Template Name * User Template Name *	ed. Use the Job Scheduler to see the status of your job.           Phones-Users-10182013134212.txt           (View File)         (View Set
Job request submitte Insert Phones/Users File Name * Phone Template Name * User Template Name *	Phones-Users-10182013134212.txt  Polycom Phones Polycom Conference Phone USER Template Address (For CTL Port, Create Dummy Device Name)
Job request submitter - Insert Phones/Users File Name * Phone Template Name * User Template Name * Create Dummy MAC	ed. Use the Job Scheduler to see the status of your job.          Phones-Users-10182013134212.txt <ul> <li>(View File)</li> <li>(View Sate State Sta</li></ul>
Job request submitte Insert Phones/Users File Name * Phone Template Name * User Template Name * Create Dummy MAC	ed. Use the Job Scheduler to see the status of your job.          Phones-Users-10182013134212.txt <ul> <li>(View File)</li> <li>(View Sa</li> <li>Polycom Phones</li> <li>Polycom Conference Phone USER Template</li> <li>Address (For CTI Port, Create Dummy Device Name)</li> </ul>
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Job request submitter Insert Phones/Users File Name * Phone Template Name * User Template Name * Create Dummy MAC Job Information Job Description	Phones-Users-10182013134212.txt  Polycom Phones Polycom Conference Phone USER Template Address (For CTI Port, Create Dummy Device Name) Insert Phones/users Run Later (To schedule and activate this job, use Job Scheduler page

- 5 Press Submit to complete the process.
- 6 Verify your configuration on the CUCM Administration page by going to **Bulk Administration** > **Job Scheduler**.
- 7 On the **Find and List Jobs** page, click **Find** to display the Insert Phones/users job you just created. Check that the job status reads **Completed**.

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