

System i

Database Troubleshooting

Version 5 Release 4





System i Database Troubleshooting

Version 5 Release 4

# Note Before using this information and the product it supports, read the information in "Notices," on page 13.

#### Third Edition (February 2006)

This edition applies to version 5, release 4, modification 0 of IBM i5/OS (product number 5722-SS1) and to all subsequent releases and modifications until otherwise indicated in new editions. This version does not run on all reduced instruction set computer (RISC) models nor does it run on CISC models.

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# **Troubleshooting**

Here are the solutions to common questions and problems for DB2 Universal Database<sup> $^{TM}$ </sup> for iSeries (DB2<sup> $^{(M)}$ </sup> UDB for iSeries).

**Note:** By using the code examples, you agree to the terms of the "Code license and disclaimer information" on page 11.

#### What's new for V5R4

This topic highlights the changes made to this topic collection for V5R4.

- The following questions have been added into the category "SQL-based queries" on page 3 of the "System i database frequently asked questions" on page 3 topic:
- Can I create an alias on a system for a table, view, or physical file that is on another system?
- When the first member of a multimember database file has the same name as the file, it is the only member of the file that you can access using SQL. How can I access another member using SQL?

#### How to see what's new or changed

To help you see where technical changes have been made, this information uses:

- The >> image to mark where new or changed information begins.
- The **《** image to mark where new or changed information ends.

To find other information about what's new or changed this release, see the Memo to users.

#### Printable PDF

Use this to view and print a PDF of this information.

To view or download the PDF version of this document, select Troubleshooting (about 255 KB).

#### Saving PDF files

To save a PDF on your workstation for viewing or printing:

- 1. Right-click the PDF in your browser (right-click the link above).
- 2. Click the option that saves the PDF locally.
  - 3. Navigate to the directory in which you want to save the PDF.
  - 4. Click Save.

#### **Downloading Adobe Reader**

- You need Adobe Reader installed on your system to view or print these PDFs. You can download a free
- copy from the Adobe Web site (www.adobe.com/products/acrobat/readstep.html)

# Before you call service

Before you call service, follow this checklist. The checklist includes instructions for solving the most common problems with your DB2 UDB for iSeries database.

Proceed through the checklist until you reach a solution or determine that you need to call service. In the event that you need to call service, the checklist can help gather the information that a service person needs.

- 1. Check the online help and documentation in the i5/OS Information Center.
- 2. Search for a possible match to your problem from Software Knowledge Base . The Software Knowledge Base contains information about known problems and answers to frequently asked customer questions.
- 3. Determine if there is a program temporary fix (PTF), also called a fix, related to your problem. Check Fixes and see PTF Cover Letters for a list of cover letters sorted by release, by date, or by fix number. A PTF cover letter provides information about the specific PTF, releases affected, prerequisite and corequisite PTFs, and so on. If you find the PTF that you need, you can obtain it by following the instructions on the Ordering PTFs. Web page. You can order PTFs over the Internet, on Media, through Program Services, or using telephone Voice Support.
- 4. Debug your program and determine if the problem is in the software supplied by companies other than IBM. If you suspect that the problem is within the non-IBM software, contact the software vendor directly.
- 5. Find the most recent available level of the database fix pack on the Preventative Service Planning PSP Web page.
- 6. Check the level of your database fix pack (also known as a PTF group) using the Work with Program Temporary Fix Groups (WRKPTFGRP) command WRKPTFGRP SF99*v*0*r*, where *v* is the version and *r* is the release.
  - If the PTF group is not found and your problem is urgent, proceed to the next step.
- If the PTF group is not found and your problem is not urgent, order the appropriate PTF group on the Preventative Service Planning PSP Web page.
  - If the PTF group is found and it is at the current level, proceed to the next step.
- If the PTF group is found but it is not at the current level and your problem is urgent, proceed to the next step.
- If the PTF group is found but it is not at the current level and your problem is not urgent, order the appropriate PTF group on the Preventative Service Planning PSP Web page.
  - 7. If you are unable to solve the problem in the previous steps, contact service. You can report your problem online on the Software Service Request Web page. Be prepared to give the following information:
    - PTF level
    - Job log with details. To obtain this, run the query in DEBUG mode and check JOBLOG. Also save the system settings, SQL packages, and DB monitor data.
    - Details on the action that caused the problem.
    - Resources and work management:
      - QQRYDEGREE and CHGQRYA
      - Memory and MAX ACTIVE settings
      - List of other jobs and programs that are running
    - File statistics:
      - Size of objects
      - Number of rows
      - Number of indexes
    - History of the problem:
      - Performance of application or query before the problem occurred
  - 2 System i: Database Troubleshooting

- Reproducibility of problem
- Fixes applied
- Last upgrade
- · Details about how the problem impacts your business

# System i database frequently asked questions

For answers to your DB2 UDB for iSeries and Structured Query Language (SQL) questions, check this database FAQ.

#### **DB2 Universal Database for iSeries fundamentals**

- 1. What is DB2 UDB for iSeries?
- 2. Is DB2 UDB for iSeries part of the DB2 family?
- 3. How does DB2 UDB for iSeries relate to other DB2 products?
- 4. What level of DB2 UDB for iSeries do I have?
- 5. Does the system provide any sample databases?
- 6. How do I install DB2 UDB for iSeries?
- 7. How do I authorize users to DB2 UDB for iSeries?
- 8. How do I administer DB2 UDB for iSeries?
- 9. Can I assign my own long and short names to tables and columns?

#### Database resources in the i5/OS® Information Center

- 1. Where are the DB2 manuals located?
- 2. I'm having trouble printing a PDF. What should I do?
- 3. What other resources exist to help me use the information center?

#### Data sharing and database migration

- 1. How do I move data between DB2 and other systems?
- 2. How do I migrate existing databases to DB2 UDB for iSeries?
- 3. Can I store XML data in DB2 UDB for iSeries?
- 4. Can I connect from my System i<sup>™</sup> platform to a DB2 database that is on a platform other than System

#### **Query for iSeries**

- 1. How can I find all the queries that accessed a specific file?
- 2. Does IBM<sup>®</sup> provide any graphical query interfaces for the system?

#### SQL-based queries

- 1. How can I join two members of the same table?
- 2. How can I run SQL statements from a text file?
- 3. How can I write an SQL query that lists a set of detail records with a total at the bottom?
- 4. How can I select rows based on the current date in numeric or character fields?
- 5. Why is my query performing poorly after an upgrade to a newer release of the i5/OS operating system?
- 6. Can I create an alias on a system for a table, view, or physical file that is on another system?
- 7. When the first member of a multimember database file has the same name as the file, it is the only member of the file that you can access using SQL. How can I access another member using SQL?

#### SQL messages

- 1. When are SQL messages displayed?
- 2. What does SQL0901 message code mean?
- 3. Where can I find a listing of SQL messages and codes?

#### SQL packages

- 1. What are SQL packages?
- 2. What are the advantages of using SQL packages?
- 3. What data is stored in an SQL package?
- 4. How can I tell what statements are in an SQL package?
- 5. How can I tell if the SQL package is being used?

#### **Stored procedures**

- 1. How can I view the contents of a result set and the output parameters from a stored procedure call?
- 2. Can existing RPG or COBOL programs be used as stored procedures?
- 3. I do a CREATE PROCEDURE that contains SQL statements that reference user-defined functions. Before calling the procedure, I do a SET PATH so the functions are found. Why aren't the functions found when I call the procedure?
- 4. How do I find out if a stored procedure exists, in what library it exists, and what the attributes of the stored procedure are?

#### **Triggers**

- 1. What is a trigger?
- 2. Why does my trigger program not work after upgrading the i5/OS operating system?

#### **DB2 Universal Database for iSeries fundamentals**

1. What is DB2 UDB for iSeries?

DB2 UDB for iSeries is the relational database manager that is fully integrated into the IBM System i product. Because it is integrated, DB2 UDB for iSeries is easy to use and manage. DB2 UDB for iSeries also provides functions, such as triggers, stored procedures, and dynamic bitmapped indexing, that serve a wide variety of application types. These applications range from traditional host-based applications to client/server solutions to business intelligence applications.

As an interface to DB2 UDB for iSeries, the DB2 Query Manager and SQL Development Kit for iSeries adds an interactive query and report writing interface, as well as precompilers and tools to assist in writing SQL application programs in high-level programming languages. Conforming to the industry standard SQL, the SQL implementation for i5/OS allows you to define, manipulate, query, and control access to your data. It works equally well with i5/OS files and SQL tables.

Back to questions

#### 2. Is DB2 UDB for iSeries part of the DB2 family?

Yes. DB2 UDB for iSeries is the newest member of the DB2 UDB product line, which also includes DB2 UDB and DB2 Universal Database for zSeries<sup>®</sup>. DB2 UDB, the founding member of the product line, is the single product available across all UNIX<sup>®</sup>, Windows NT<sup>®</sup>, and OS/2<sup>®</sup> operating systems. Back to questions

#### 3. How does DB2 UDB for iSeries relate to other DB2 products?

Each member of the DB2 UDB product line has its own unique code-base, functions, and different SQL syntax. There is, however, technology sharing across the DB2 UDB brand members. To learn about the relationships between the DB2 UDB products, see the following information:

• DB2: Selected Common SQL Features for Developers of Portable SQL Applications contains information about the SQL features available on the DB2 UDB products.

- Understanding DB2 Universal Database for iSeries explains the position of DB2 UDB for iSeries in the DB2 family, with details about functionality.
- DB2 Porting Information provides guides to help you move data between DB2 UDB products. The porting guides also provide a brief history of the DB2 UDB brand.

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#### 4. What level of DB2 UDB for iSeries do I have?

If you are using a System i product, you have DB2 UDB for iSeries. The level of DB2 UDB for iSeries is based on the i5/OS operating system and is independent of the DB2 versioning scheme. Because DB2 UDB for iSeries is included with the i5/OS operating system, the version, release, and modification level of DB2 UDB for iSeries is the same as that of your operating system. This is typically expressed as VxRyMz, where x is the version, y is the release, and z is the modification. If you do not know the version, release, and modification of your operating system, follow these steps:

- a. From iSeries Navigator, right-click your system.
- b. Select **Properties**.
- c. If it is not already selected, click the **General** tab.

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#### 5. Does the system provide any sample databases?

Yes. You can find the sample tables and the system-provided stored procedure to create them in the DB2 Universal Database for iSeries sample tables of the SQL programming topic collection.

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#### 6. How do I install DB2 UDB for iSeries?

You do not need to install DB2 UDB for iSeries. It is included with the i5/OS operating system release.

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#### 7. How do I authorize users to DB2 UDB for iSeries?

DB2 object access can be controlled by using the SQL GRANT and REVOKE statements, along with i5/OS security interfaces. See Securing database files in the Database programming topic collection. iSeries Navigator can also be used to authorize users. For more information, see Authorizing a user or group using iSeries Navigator.

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#### 8. How do I administer DB2 UDB for iSeries?

You can administer DB2 UDB for iSeries using iSeries Navigator. Within iSeries Navigator there is a tool for working with databases. You can work either from a traditional tree view of your database or from a visual representation of the database objects called Database Navigator. For details about using Database Navigator, see Mapping your database.

Back to questions

#### 9. Can I assign my own long and short names to tables and columns?

Yes. See Co-existing with "long" SQL table and column names of for instructions. Back to questions

#### Database resources in the i5/OS Information Center

#### 1. Where are the DB2 manuals located?

You can find database manuals by following the PDFs link in the information center navigation tree under the Database category.

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#### 2. I'm having trouble printing a PDF. What should I do?

It is recommended that you save PDF files locally for ease in viewing and printing. To save the PDF, follow these steps:

- a. Right-click the PDF in your browser.
- b. Click Save Target As...
- c. Navigate to the directory in which to save the PDF.
- d. Click Save.

Back to questions

#### 3. What other resources exist to help me use the information center?

See Information center frequently asked questions. This FAQ contains tips for easily using the information center. You can also find help by clicking the help button in the upper right of your screen.

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#### Data sharing and database migration

#### 1. How do I move data between DB2 and other systems?

You can use the Copy From Import File (CPYFRMIMPF) and Copy To Import File (CPYTOIMPF) commands to import (load) or export (unload) data between systems. See Importing and exporting data between systems for instructions.

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#### 2. How do I migrate existing databases to DB2 UDB for iSeries?

IBM provides several guides to help you move data into DB2 UDB for iSeries from other databases, such as Oracle and SQL Server. See DB2 Porting Information for the guides. Back to questions

#### 3. Can I store XML data in DB2 UDB for iSeries?

Yes. See the XML Extender Administration and Programming manual for tutorials on how to set up a database using provided sample data, how to map SQL data to an XML document, how to store XML documents in the database, and how to search and extract data from the XML documents. Back to questions

#### 4. Can I connect from my System i platform to a DB2 database that is on a platform other than System i?

Yes. You can learn more in User FAQs of the Distributed database programming topic collection. Back to questions

#### Query for iSeries

#### 1. How can I find all the queries that accessed a specific file?

You can follow these steps to produce a report of all the queries containing the file name:

- a. Copy the code in "Example: Finding the queries that accessed a specific file" on page 10, replacing &LIBRARY and &FILE with your library and file names.
- b. Create the command FFINQ using the Create Command (CRTCMD) command.
- c. Specify GETQRYPRM as the program to process the command.

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#### 2. Does IBM provide any graphical query interfaces for the system?

Yes. The graphical query interface software provided for the system includes the DB2 Query Management Facility and the DB2 Web Query Tool.

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#### **SQL-based queries**

#### 1. How can I join two members of the same table?

You can join two members of the same table by creating an alias for one of the members and joining them using the alias. To create an alias using SQL, see Creating and using ALIAS names or Creating database objects.

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#### 2. How can I run SQL statements from a text file?

You can run SQL statements from a text file using the Run SQL Statements (RUNSQLSTM) command. Or, you can use Run SQL Scripts from iSeries Navigator to run a text file on your PC or in the integrated file system. See Querying your database by running SQL scripts.

Back to questions

#### 3. How can I write an SQL query that lists a set of detail rows with a total at the bottom?

You can use a UNION operation to append the total as a row at the end of the list of items, as illustrated in the following example:

```
SELECT 'ITEM' AS ROWTYPE, PARTID, PRICE
FROM PART
UNION
SELECT 'TOTAL' AS ROWTYPE, 0 AS PARTID, SUM( PRICE ) AS PRICE
FROM PART
ORDER BY ROWTYPE, PARTID
```

To make sure that the total row is at the end of the result set, you must include the Order By clause. Back to questions

#### 4. How can I select rows based on the current date in numeric or character fields?

The SQL CurDate function returns a date value, which cannot be directly compared to a number or an unformatted character value. You must do some conversion before the comparison. Use SQL functions to get the year, month, and day of the date as integers, and then create a numeric date in the form YYYYMMDD. See the code in "Example: Selecting records based on the current date" on page 10. Back to questions

# 5. Why is my query performing poorly after an upgrade to a newer release of the i5/OS operating system?

There can be some query performance problems if you recently upgraded from V4R4 to a newer release or version. See IBM DB2 UDB Query Performance Behavior Changes Since R440 for a possible solution.

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#### 6. Can I create an alias on a system for a table, view, or physical file that is on another system?

- No. When you create an alias, make sure that the table, view, or physical file for which you create it is on the current system. For more information, see CREATE ALIAS, with some syntax examples.
- Back to questions
- 7. When the first member of a multimember database file has the same name as the file, it is the only member of the file that you can access using SQL. How can I access another member using SQL?
- You can create an alias to point at the first member that you want to access.
- Example 2: Create an alias named SALES JANUARY on the JANUARY member of the SALES table.
- The sales table has 12 members (one for each month of the year).
- I CREATE ALIAS SALES JANUARY
- for SALES(JANUARY)
- For the complete example in the SQL reference topic collection, see CREATE ALIAS.
- Back to questions

#### SQL messages

#### 1. When are SQL messages displayed?

SQL messages are displayed when a DB2 UDB for iSeries returns an error or code to the application that uses it. The message text is displayed or logged at run time.

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#### 2. What does the SQL0901 message mean?

SQL0901: An SQL system error has occurred. This is the general message for all errors. For more information about SQL0901, see SQL messages and codes.

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#### 3. Where can I find a list of SQL messages and codes?

You can find a complete list of SQL messages and codes in SQL messages and codes. Or use SQL message finder.

An application can also send the SQL message corresponding to any SQLCODE to the job log by specifying the message ID and the replacement text on the CL commands Retrieve Message (RTVMSG), Send Program Message (SNDPGMMSG), and Send User Message (SNDUSRMSG). Back to questions

#### SQL packages

#### 1. What are SQL packages?

SQL packages are permanent objects that are used to store information related to prepared SQL statements. They are used by Open Database Connectivity (ODBC) when the Extended Dynamic box is checked on a data source. They are also used by applications that use an API.

Back to questions

#### 2. What are the advantages of using SQL packages?

Because SQL packages are a shared resource, when a statement is prepared, the information is available to all the users of the package. This saves processing time, especially in a situation when many users are using the same or similar statements. Because SQL packages are permanent, this information is also saved across job initiation and end, and is also saved across system restarting. In fact, SQL packages can be saved and restored on other systems. By comparison, dynamic SQL requires that each user go through the preparatory processing for a particular statement, and this must be done every time the user starts the application.

SQL packages also allow the system to accumulate statistical information about the SQL statements that result in better decisions about how long to keep cursors open internally and how to best process the data needed for the query. This information is shared across users and retained for future use. In the case of dynamic SQL, this information must be gathered by every job and every user.

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#### 3. What data is stored in an SQL package?

The SQL package contains all the necessary information to run the prepared statement. This includes registry of the statement name, the statement text, the internal parse tree for the statement, definitions of all the tables and fields involved in the statement, and the query access plan needed to access the tables at run time.

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#### 4. How can I tell what statements are in an SQL package?

Use the Print SQL Information (PRTSQLINF) command to produce a formatted report that shows the SQL statement and information about the access plan used to access the data.

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#### 5. How can I tell if the SQL package is being used?

Use the Print SQL Information (PRTSQLINF) command to produce a formatted report that shows the SQL statement and information about the access plan used to access the data. Use the database

monitor to log information about SQL processing on the system. It includes the name of the package in the SQL summary records. The following statement shows the package, the SQL operation, and the statement text:

SELECT qqc103, qqc21, qq1000 from <db monitor file>

For ODBC, you can also look in the job log for the message Extended Dynamic has been disabled to determine if ODBC was unable to use an SQL package.

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For more SQL package FAQs, see the DB2 Universal Database for iSeries Frequently Asked Questions: Improving Performance with SQL Packages Web site.

#### **Stored procedures**

1. How can I view the contents of a result set and the output parameters from a stored procedure

Use Run SQL Scripts to run the procedure in iSeries Navigator. First, open the Run SQL Scripts window. Then, call the stored procedure using the CALL statement, pass the parameters to the statement, and then run the procedure. The parameters are returned to the Result Set tab, and the output parameters are returned to the Messages tab.

Back to questions

2. Can existing RPG or COBOL programs be used as stored procedures?

Yes. DB2 UDB for iSeries supports external stored procedures, which allows existing high-level programs to be called as stored procedures. The CREATE PROCEDURE statement is used to register these programs as stored procedures.

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3. I do a CREATE PROCEDURE that contains SQL statements that reference user-defined functions. Before calling the procedure, I do a SET PATH so the functions are found. Why aren't the functions found when I call the procedure?

The SET PATH statement must be done before the CREATE PROCEDURE statement. The path for static statements in a precompiled program is determined when the program is created. In the case of CREATE PROCEDURE, we create an SQL C program. Dynamic statements in the procedure use the current path, but the static statements in the procedure use the path that was used at the time of creation. This is also true for the CREATE FUNCTION statement.

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4. How do I find out if a stored procedure exists, in what library it exists, and what the attributes of the stored procedure are?

To see the stored procedures on the system, you need to query the SYSPROCS catalog view. For example:

SELECT \* from sysprocs where routine name = 'MYPROC' and routine schema = 'MYLIB'

This checks to see if there is a stored procedure named myproc in mylib. If you do not know the library, do not include the *routine\_schema* part of the search condition in the query. See i5/OS Catalog tables and views for the definition of all the columns for the SYSPROCS catalog. You might also be interested in the SYSPARMS catalog, which contains the parameter definitions for a procedure.

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#### **Triggers**

1. What is a trigger?

A trigger is a set of actions that are run automatically when a specified change or read operation is performed on a specified table or on a specified physical database file. For more information, see Triggering automatic events in your database.

Beginning in V5R1, you can also use SQL triggers. The SQL CREATE TRIGGER statement provides a way for the database management system to actively control, monitor, and manage a group of tables whenever an insert, an update, or a delete operation is performed. The statements specified in the SQL trigger are run each time an SQL insert, update, or delete operation is performed. An SQL trigger can call stored procedures or user-defined functions to perform additional processing when the trigger is run. For more information, see SQL triggers.

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#### 2. Why does my trigger program not work after upgrading the i5/OS operating system?

The offset of your record might have changed. For several releases in the past, the offset did not change. It did, however, change for V5R1 and might change in subsequent releases. The easiest solution is to always code your trigger programs to use the offsets and lengths passed in the trigger buffer. For a summary of fields in the trigger buffer, see Trigger buffer field descriptions.

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# Example: Finding the queries that accessed a specific file

This example illustrates how to retrieve queries that accessed a specified file.

Note: By using the code examples, you agree to the terms of the "Code license and disclaimer information" on page 11.

```
GETORY
              PGM
                         PARM(&LIBRARY &FILE)
                         VAR(&LIBRARY) TYPE(*CHAR) LEN(10)
              DCL
              DCL
                         VAR(&FILE) TYPE(*CHAR) LEN(10)
              DCLF
                         FILE(QTEMP/QRYOBJS)
              DLTF
                        FILE (QTEMP/QRYOBJS)
              MONMSG
                         CPF0000
                        FILE (QTEMP/&LIBRARY)
              DLTF
             MONMSG
                        CPF0000
CRTSRCPF FILE (QTEMP/&LIBRARY)
 DSPOBJD
            OBJ(&LIBRARY/*ALL) OBJTYPE(*QRYDFN) +
                           DETAIL(*FULL) OUTPUT(*OUTFILE) +
                            OUTFILE (QTEMP/QRYOBJS)
  BEGIN:
           RCVF
                      /* GET QUERY NAME AND LIBRARY NAME */
                  /* IF END OF FILE REACHED, EXIT LOOP
                                                              */
            MONMSG CPF0864 EXEC(GOTO EOF)
RTVQMQRY
           QMQRY(&OLDBNM/&ODOBNM) +
                                    SRCFILE(QTEMP/&LIBRARY) ALWQRYDFN(*ONLY)
          GOT0
                     CMDLBL (BEGIN)
         FNDSTRPDM STRING(&FILE) FILE(QTEMP/&LIBRARY)
MBR(*ALL) OPTION(*NONE) PRTMBRLIST(*YES)
             ENDPGM
```

Note: To create an output file in QTEMP, use the Display Object Description (DSPOBJD) command. While in programming development manager (PDM), press CMD18 to change defaults, and change the Compile in Batch option to N. Compile GETQRY. Then set the compile option default back to Y.

```
GETQRYPRM
              PGM
                         PARM(&LIBRARY &FILE)
                         VAR(&LIBRARY) TYPE(*CHAR) LEN(10)
                         VAR(&FILE) TYPE(*CHAR) LEN(10)
              SBMJOB
                         CMD(CALL PGM(GETQRY) PARM(&LIBRARY &FILE))
```

Compile program GETQRYPRM.

**ENDPGM** 

# Example: Selecting records based on the current date

This example illustrates how to select records based on the current date in the numeric or character field.

Using a Cast expression, you can convert this 8-digit number to a character value, as in the following example:

Use care when converting a Month() or Day() return value to a character with Cast. If you do not explicitly handle values less than 10, there might be spaces instead of zeros in the result.

# Monitoring database file errors

During database file processing, you must monitor error messages so as to correct errors early.

One or more of the following events occur when error conditions are detected:

- Messages can be sent to the program message queue for the program processing the file.
- An inquiry message can be sent to the system operator message queue.
- File errors and diagnostic information can appear to your program as return codes and status information in the file feedback area.

#### Related concepts

Monitoring database file errors in a program

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- INCIDENTAL, OR CONSEQUENTIAL DAMAGES, SO SOME OR ALL OF THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

# **Appendix. Notices**

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