

How to generate a SmartDiag Report (with SmartDiag Diagnosis Tool v2.3).

Purpose

This procedure describes how to generate a Smartdiag report using the Smartdiag Diagnosis Tool v2.3

Get the tool

1. Download the **Smartdiag Diagnosis Tool v2.3** using the following link <u>http://support.gemalto.com/fileadmin/user_upload/drivers/ToolsAPISamples/Localized_SmartDiag_Diagnosis_Tool.exe</u>

2. Install it

Run the tool

- 1. Insert a smartcard in the reader
- 2. Launch the SmartDiag Diagnosis Tool going on "All Programs\Gemalto\SmartDiag".

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Ò	Documents	•		🔍 SmartDiag v2.3
-	Settings	•		
P	Search	•		
?	Help and Support			
	Run			
0	Shut Down			

3. Click on "Start" button.





4. Click on the "Advanced View" button of the following window.



5. Once you have chosen "Advanced View", you should see the following window:

Action Report Help				
Gemplus USB Smart Card Reader 0	UGEDSK52842			
[Unregistered Card]	Select an item in the left pane to view details on its status.	^	Property Name	Value
+ oystem			OS Name Version System Name	Microsoft Windows XP 5.1.2600 Service Pack 2 VGEDSK52842
	Possible Actions: What's this?	_	Locale	France
	Refresh			

Generate the Smartdiag report

On the menu bar, click on "Report" item and choose "Generate...".

. ^	Property Name	Value
	Version Sustem Name	5.1.2600 Service Pack 2 VGEDSK52842
	Locale	France
	•	OS Name Version System Name Locale

Save the SmartDiag report on your preferred folder.