Disk drives for the E5-700



REFERENCE 86 A1 69FG 02

ESCALA Power7

Disk drives for the E5-700

The ESCALA Power7 publications concern the following models:

- Bull Escala E5-700 (Power 750 / 8233-E8B)
- Bull Escala M6-700 (Power 770 / 9117-MMB)
- Bull Escala M6-705 (Power 770 / 9117-MMC)
- Bull Escala M7-700 (Power 780 / 9179-MHB)
- Bull Escala M7-705 (Power 780 / 9179-MHC)
- Bull Escala E1-700 (Power 710 / 8231-E2B)
- Bull Escala E1-705 (Power 710 / 8231-E1C)
- Bull Escala E2-700 / E2-700T (Power 720 / 8202-E4B)
- Bull Escala E2-705 / E2-705T (Power 720 / 8202-E4C)
- Bull Escala E3-700 (Power 730 / 8231-E2B)
- Bull Escala E3-705 (Power 730 / 8231-E2C)
- Bull Escala E4-700 / E4-700T (Power 740 / 8205-E6B)
- Bull Escala E4-705 (Power 740 / 8205-E6C)

References to Power 755 / 8236-E8C models are irrelevant.

Hardware

October 2011

BULL CEDOC 357 AVENUE PATTON B.P.20845 49008 ANGERS CEDEX 01 FRANCE

REFERENCE 86 A1 69FG 02 The following copyright notice protects this book under Copyright laws which prohibit such actions as, but not limited to, copying, distributing, modifying, and making derivative works.

Copyright © Bull SAS 2011

Printed in France

Suggestions and criticisms concerning the form, content, and presentation of this book are invited. A form is provided at the end of this book for this purpose.

To order additional copies of this book or other Bull Technical Publications, you are invited to use the Ordering Form also provided at the end of this book.

Trademarks and Acknowledgements

We acknowledge the right of proprietors of trademarks mentioned in this book.

The information in this document is subject to change without notice. Bull will not be liable for errors contained herein, or for incidental or consequential damages in connection with the use of this material.

Contents

Safety notices									vii
Disk drives									. 1
What's new in Disk drives									. 3
Installing a disk drive or solid-state drive									
Solid-state drives									
Installing a disk drive or solid-state drive with the AIX system or logical partition p	owe	er tu	ırne	d or	ι.				. 8
Preparing the system									. 10
Preparing to install a disk drive by using the HSM									. 10
Installing a disk drive									. 10
Installing a disk drive in the 5887 disk-drive expansion unit									. 13
Completing the procedure									
Installing a disk drive or solid-state drive with the Linux system or logical partition									
Installing a disk drive									. 16
Installing a disk drive in the 5887 disk-drive expansion unit									. 17
Completing the procedure									. 18
Installing the disk drive using Linux kernel 2.6									. 18
Installing the disk drive									
Verifying that the new disk drive is operational	•		•	•		•	•	•	21
Completing the procedure	•		•	•		•	•	•	22
Installing a disk drive or solid-state drive with the Virtual I/O Server system or logic	cal	nar	titio	n n		· +111	nec	1 or	23
Preparing the system	Cai	Pai	uuo	пр	J VV CI	· tui	.1100	1 01	24
Installing the disk drive									
Installing a disk drive in the 5887 disk-drive expansion unit									
Completing the procedure	•		•	•		•	•	•	. 20
Installing a disk drive or solid-state drive with the IBM i system or logical partition				٠		•	•	•	. 20
Described the content	pov	ver	turn	ea	on .	•	٠	٠	. 2/
Preparing the system	•		•	•		•	٠	٠	. 20
Preparing to install the disk drive									
Installing the disk drive									
Installing a disk drive in the 5887 disk-drive expansion unit									
Completing the procedure									
Installing a disk drive or solid-state drive with the system or logical partition power									
Preparing the system									. 34
Installing the disk drive									
Installing a disk drive in the 5887 disk-drive expansion unit									
Completing the procedure									. 37
Removing a disk drive or solid-state drive									39
Removing a disk drive with the AIX system or logical partition power turned on .									. 39
Removing a disk drive									
Removing a disk drive with the Linux system or logical partition power turned on									
Removing the disk drive by using Linux kernel 2.6									
Preparing to remove the disk drive									
Removing the disk drive									
Removing a disk drive from a system or expansion unit controlled by IBM i									
Preparing the system									
Removing the disk drive									
Completing the procedure									
Preparing to remove a disk-drive from a system or logical partition controlled by	IBN	 Иi	•	•		•	•	•	52
repairing to remove a disk arrive from a system of togical partition controlled by	101	,11.	•	•		•	•	•	. 02
Replacing a disk drive									55
Replacing a disk drive with the AIX system or logical partition power turned on .	•		•	•		٠	٠		. 55

Replacing a disk drive									
									E0
Completing the procedure		•							. 50
Replacing a disk drive with the Linux system or logical partition power turned on									
Replacing the disk drive using Linux kernel 2.6					٠	•	•	•	. 60
Completing the procedure		•			•	•	•		. 60 62
Replacing a disk drive with the IBM i system or logical partition power turned on									
Preparing the system		•			•	•	•	•	. 62 63
Replacing the disk drive		•		•	•	•	•		. 64
Completing the procedure					•	•			. 65
Replacing a disk drive using hot-spare in an IBM i system or logical partition									
Preparing the system									. 65
Preparing to replace the disk drive									. 66
Replacing the disk drive							•		. 66
Completing the procedure using the HSM					٠	•	٠		. 68
Replacing a disk drive with the system or logical partition power turned off					٠	•	٠		. 69
Preparing the system									
Replacing the disk drive									
Completing the procedure									
Replacing a SCSI disk drive		•			•	•	•		. 74 71
Completing the procedure		•			•	•	•		. 7 1 75
Completing the procedure		•			•	•	•	•	. 75
Installing the external SAS port in the 8233-E8B or 8236-E8C .									77
Internal disk drive sharing on an 8233-E8B or 8236-E8C									85
				•				-	
Removing or installing a disk drive filler									87
Removing a disk drive filler	 	• .				• .			87 . 87
Removing or installing a disk drive filler	 	• .				• .			87 . 87
Removing a disk drive filler	• • · ·	•	 	• • •	• ·		 :		87 . 87 . 89
Removing a disk drive filler	· · ·					• ·			87 . 87 . 89
Removing a disk drive filler	• • • •						· ·		87 . 87 . 89 91 . 91
Removing a disk drive filler	• • • •						· ·		87 . 87 . 89 91 . 91
Removing a disk drive filler				•					87 . 87 . 89 91 . 91 . 92
Removing a disk drive filler									87 . 87 . 89 91 . 91 . 92
Removing a disk drive filler									87 . 87 . 89 91 . 91 . 92 95
Removing a disk drive filler				•					87 . 87 . 89 91 . 91 . 92 . 95 . 95
Removing a disk drive filler				•					87 . 87 . 89 91 . 91 . 92 95 . 95 . 95
Removing a disk drive filler									87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98
Removing a disk drive filler		· · · · · · · · · · · · · · · · · · ·		•					87 . 87 . 89 91 . 91 . 92 95 . 95 . 95 . 96 . 98 100
Removing a disk drive filler	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·		•					87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102
Removing a disk drive filler		CSI c		• • • • • • • • • • • • • • • • • • •					87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102
Removing a disk drive filler		CSI c							87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102
Removing a disk drive filler		CSI c		driv	• · · · · · · · · · · · · · · · · · · ·				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103
Removing a disk drive filler		CSI c		•	•				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103
Removing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler Installing a disk drive bezel from a disk drive or filler Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T2 Disk-drive locations and service indicators for the 5802 expansion unit Related information Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AIR Rebuilding data on a replacement disk drive using AIX Removing a disk drive using Linux kernel 2.6		CSI c	disk-		•				87 . 87 . 89 91 . 91 . 92 95 . 95 . 95 . 96 . 98 100 102 103 103 103 103
Removing a disk drive filler Installing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T2 Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AIR Rebuilding data on a replacement disk drive using AIX Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive		CSI c	disk	driv					87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103 103 103
Removing a disk drive filler Installing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler Installing a disk drive bezel in a disk drive or filler Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T2 Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AIR Rebuilding data on a replacement disk drive using AIX Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive Removing the disk drive		CSI c	disk	driv		inclo	osur		87 . 87 . 89 91 . 91 . 92 95 . 95 . 95 . 96 . 98 100 102 103 103 103 103 103
Removing a disk drive filler Installing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T. Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AI. Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive Removing the disk drive Replacing the disk drive.		CSI c	disk	driv					87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103 103 106 109
Removing a disk drive filler		CSI c	disk-	driv	e er				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 103 103 103 103 103 106 109 111
Removing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler. Installing a disk drive bezel in a disk drive or filler. Installing a disk drive bezel in a disk drive or filler. Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations. Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T. Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AI. Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive Removing the disk drive Removing the disk drive Replacing the disk drive. Completing the procedure Rebuilding data on a replacement disk drive using Linux kernel 2.6		CSI c	disk-	driv	e er				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 103 103 103 103 104 109 111 112
Removing a disk drive filler Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler Installing a disk drive bezel in a disk drive or filler Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T2 Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AI Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive Replacing the disk drive Replacing the disk drive Replacing the disk drive Replacing the remove a disk-drive from a system or logical partition controlled by III	24 SC	CSI c		driv	e er				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103 103 104 119 111 112
Removing a disk drive filler	24 SC	CSI of	ilisk-(driv	e er				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103 103 104 119 111 111 115
Removing a disk drive filler Removing or installing a disk drive bezel Removing or installing a disk drive bezel Removing a disk drive bezel from a disk drive or filler. Installing a disk drive bezel in a disk drive or filler Disk drive locations and service indicators PCIe RAID and SSD SAS adapter locations Disk drive locations and service indicators for 8233-E8B and 8236-E8C Disk-drive locations and service indicators for the 5887 disk-drive enclosure Disk drive locations and service indicators for the 5886 disk-drive enclosure Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T3 Disk-drive locations and service indicators for the 5802 expansion unit Related information. Preparing a disk drive for use in an AIX system or logical partition Preparing to remove a disk drive from a system or expansion unit controlled by AI Rebuilding data on a replacement disk drive using AIX Removing a disk drive using Linux kernel 2.6 Preparing to remove the disk drive Replacing the disk drive. Completing the procedure Rebuilding data on a replacement disk drive using Linux kernel 2.6 Preparing to remove a disk-drive from a system or logical partition controlled by IF Determining the IBM i disk-drive protection status. Configuring a disk drive in an IBM i system or logical partition	24 SG	CSI o		driv	•				87 . 87 . 89 91 . 91 . 92 95 . 95 . 96 . 98 100 102 103 103 103 103 104 119 114 115 116
Removing a disk drive filler	24 SG	CSI o		driv	•				87 87 89 91 91 92 95 95 96 98 100 102 103 103 103 103 104 109 111 112 114 115 116 118

Replacing a SAS conduit card in a 5802 expansion unit with the power turned off	121
Removing a SAS conduit card from a 5802 expansion unit with the power turned off	129
Replacing a SAS expander card in a 5802 expansion unit with the power turned off	137
Removing a SAS expander card from a 5802 expansion unit with power turned off	139
Common procedures for installable features	141
Before you begin	143
Identifying a part	147
Control panel LEDs	
Identifying a failing part in an AIX system or logical partition	. 148
Locating a failing part in an AIX system or logical partition	. 148
Locating a failing part in an AIX system or logical partition	. 149
Deactivating the failing-part indicator light	. 149
Identifying a failing part in an IBM i system or logical partition	
Activating the failing-part indicator light	
Deactivating the failing-part indicator light	150
Identifying a failing part in a Linux system or logical partition	151
Locating a failing part in a Linux system or logical partition	151
Finding the location code of a failing part in a Linux system or logical partition	
Activating the indicator light for the failing part.	. 131
Deactivating the failing-part indicator light	. 151
Locating a failing part in a Virtual I/O Server system or logical partition	. 152
Starting the system or logical partition	. 153
Starting a system or logical partition by using the Hardware Management Console	
Starting a system or virtual server with the Systems Director Management Console	. 155
Stopping a system or logical partition.	
Stopping a system that is not managed by an HMC or an SDMC	. 157
Stopping a system by using the Hardware Management Console	. 158
Stopping a system with the Systems Director Management Console	. 159
Removing and replacing covers on the 8233-E8B or 8236-E8C system	161
Removing the front cover from an 8233-E8B or 8236-E8C system	
Installing the front cover on an 8233-E8B or 8236-E8C system	. 161
Removing the service access cover from an 8233-E8B or 8236-E8C system	
Installing the service access cover on an 8233-E8B or 8236-E8C system	
Verifying the installed part	165
Verifying an installed feature or replaced part in an AIX system or logical partition	
Verifying the installed part in an IBM i system or logical partition.	
Deactivating the failing-part indicator light	140
Verifying the installed part in a Linux system or logical partition	
Verifying an installed part by using stand-alone diagnostics	
Verifying the installed part by using Hardware Management Console	
Activating and deactivating LEDs by using the HMC	. 171
Deactivating a system attention LED or partition LED	. 171
Activating or deactivating an identify LED	. 171
Viewing serviceable events by using the HMC	. 172
Verifying the installed part by using Systems Director Management Console	. 172

Activating and deac	tivati	ng i	LEL	is D	y u	ISIN	gи	ie 5	yste	ems	וט	rec	or .	viai	ıag	eme	mt	CO	150	ıe	•	•	•	•	•		•		1/3
Deactivating a sy	stem	atte	ntio	on I	LEI	0 0	r pa	rtiti	on	LEI	Э.																		173
Activating or dea	ctiva	ting	an	ide	nti	fy I	LÊD	by	usi	ng	the	SE	MC	-															173
Viewing serviceable	even	ts b	y u	sing	th	e S	yste	ms	Dir	rect	or l	Maı	nage	eme	nt	Cor	sol	е.											174
Verifying an installed for	eature	e or	rep	lac	ed	par	t or	ı a s	syst	em	or	log	ical	pai	rtiti	on	by 1	usiı	ng '	Vir	tua	1 I/	O:	Ser	ver	to	ols		174
Notices																												1	79
Trademarks																													180
Trademarks	ices .																												180
Electronic emission not	ices .															 													180 180

Safety notices

Safety notices may be printed throughout this guide:

- **DANGER** notices call attention to a situation that is potentially lethal or extremely hazardous to people.
- **CAUTION** notices call attention to a situation that is potentially hazardous to people because of some existing condition.
- Attention notices call attention to the possibility of damage to a program, device, system, or data.

World Trade safety information

Several countries require the safety information contained in product publications to be presented in their national languages. If this requirement applies to your country, a safety information booklet is included in the publications package shipped with the product. The booklet contains the safety information in your national language with references to the U.S. English source. Before using a U.S. English publication to install, operate, or service this product, you must first become familiar with the related safety information in the booklet. You should also refer to the booklet any time you do not clearly understand any safety information in the U.S. English publications.

German safety information

Das Produkt ist nicht für den Einsatz an Bildschirmarbeitsplätzen im Sinne § 2 der Bildschirmarbeitsverordnung geeignet.

Laser safety information

IBM® servers can use I/O cards or features that are fiber-optic based and that utilize lasers or LEDs.

Laser compliance

IBM servers may be installed inside or outside of an IT equipment rack.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

DANGER

Observe the following precautions when working on or around your IT rack system:

- · Heavy equipment-personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

CAUTION

- · Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- · Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- (For sliding drawers.) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers.) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

CAUTION:

Removing components from the upper positions in the rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions:
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.
 - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off of the pallet and bolt the rack cabinet to the pallet.

(R002)

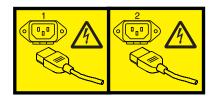
(L001)



(L002)



(L003)



or



All lasers are certified in the U.S. to conform to the requirements of DHHS 21 CFR Subchapter J for class 1 laser products. Outside the U.S., they are certified to be in compliance with IEC 60825 as a class 1 laser product. Consult the label on each part for laser certification numbers and approval information.

CAUTION:

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- · Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)

CAUTION:

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

CAUTION:

This product contains a Class 1M laser. Do not view directly with optical instruments. (C028)

CAUTION:

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following information: laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam. (C030)

CAUTION:

The battery contains lithium. To avoid possible explosion, do not burn or charge the battery.

Do Not:

- ___ Throw or immerse into water
- ___ Heat to more than 100°C (212°F)
- ___ Repair or disassemble

Exchange only with the IBM-approved part. Recycle or discard the battery as instructed by local regulations. In the United States, IBM has a process for the collection of this battery. For information, call 1-800-426-4333. Have the IBM part number for the battery unit available when you call. (C003)

Power and cabling information for NEBS (Network Equipment-Building System) GR-1089-CORE

The following comments apply to the IBM servers that have been designated as conforming to NEBS (Network Equipment-Building System) GR-1089-CORE:

The equipment is suitable for installation in the following:

- · Network telecommunications facilities
- Locations where the NEC (National Electrical Code) applies

The intrabuilding ports of this equipment are suitable for connection to intrabuilding or unexposed wiring or cabling only. The intrabuilding ports of this equipment must not be metallically connected to the interfaces that connect to the OSP (outside plant) or its wiring. These interfaces are designed for use as intrabuilding interfaces only (Type 2 or Type 4 ports as described in GR-1089-CORE) and require isolation from the exposed OSP cabling. The addition of primary protectors is not sufficient protection to connect these interfaces metallically to OSP wiring.

Note: All Ethernet cables must be shielded and grounded at both ends.

The ac-powered system does not require the use of an external surge protection device (SPD).

The dc-powered system employs an isolated DC return (DC-I) design. The DC battery return terminal shall not be connected to the chassis or frame ground.

Disk drives

Learn about installing, removing, and replacing a disk drive.

What's new in Disk drives

Read about new or changed information in Disk drives since the previous update of this topic collection.

October 2011

No significant updates were made to the content.

May 2011

The following updates were made to the content:

- Added information for installing a disk drive in the 5887, see Installing a disk drive or solid-state drive with the AIX® system or logical partition power turned on, Installing a disk drive or solid-state drive with the Linux system or logical partition power turned on, Installing a disk drive or solid-state drive with the Virtual I/O Server system or logical partition power turned on, Installing a disk drive or solid-state drive with the IBM i system or logical partition power turned on, and Installing a disk drive or solid-state drive with the system or logical partition power turned off.
- Added information for Disk drive locations and concurrent maintenance lights for the 5887 disk drive enclosure unit.

September 2010

The following updates were made to the content:

- Added information for Internal disk drive sharing on an 8202-E4B or 8205-E6B system.
- Added information for Disk drive locations and concurrent maintenance lights for 8231-E2B.
- Added information for Disk drive locations and concurrent maintenance lights for an 8202-E4B or 8205-E6B system.
- Added information for PCIe RAID and SSD SAS adapter locations.
- Added a procedure for Installing the external SAS port on an 8231-E2B system.
- Added a procedure for Installing the external SAS port on an 8202-E4B or 8205-E6B system.

March 2010

The following updates were made to the content:

- Added information for Disk drive locations and concurrent maintenance lights for models 9117-MMB or 9179-MHB.
- Added a procedure for Internal disk drive sharing in a 9117-MMB or 9179-MHB system.

February 2010

• Added information for servers that contain the POWER7® processor.

Installing a disk drive or solid-state drive

You can install a Small Computer System Interface (SCSI), serial-attached SCSI (SAS) disk drive, or solid-state drive (SSD) in the server or expansion unit.

The system or logical partition can either be turned off or turned on when you install the disk drive. Identify the system for performing the installation or an upgrade. Turn on the System Identify (BLUE) LED.

Solid-state drives

To install and configure solid-state drives (SSD), you must review the supported machine type, adapter, and configuration details.

SSDs, also known as flash drives, follow many of the same rules as a regular hard disk drive (HDD). For example, SSDs physically resemble, install in the same manner, and in most of the same slots as HDDs. However, some restrictions and configuration rules that apply to SSD are different from HDD. The following tables can help you determine which operating system, adapter, machine type model, and disk drive configuration rules apply to your system or expansion unit.

After you have reviewed the configuration rules, you can install the drive as you would any other disk drive.

Restriction: Solid-state drives must be part of a RAID array or System Mirroring (IBM i).

Refer to the Solid-state drive rules for the IBM AIX, IBM i, or Linux operating system for the server or partition where you want to install drives.

Attention: Before installing SSD into your system, you must ensure that you have all the prerequisite updates for both the SSD and the adapters. To check for the prerequisites, go to the website: IBM Prerequisite.

Table 1. Solid-state drive rules for the IBM AIX, IBM i, or Linux operating system

Machine type and model	Adapter	Mixing rules
5887	• FC 5805: PCIe 380 MB Cache Dual - x4 3Gb SAS RAID Adapter • FC 5901: PCIe Dual - x4 SAS Adapter • FC 5908: PCI-X DDR 1.5 GB Cache SAS RAID Adapter (BSC)	 A maximum of 24 drives are supported in this expansion unit. The EXP24S can be configured as one set of 24 bays (mode 1), two sets of 12 bays (mode 2), or four sets of 6 bays (mode 4). The EXP24S serial-attached SCSI (SAS) ports are attached to SAS controllers, which can be a SAS Peripheral Component Interconnect-X (PCI-X) adapter, PCI Express (PCIe) adapter, or a pair of adapters. The EXP24S can also be attached to an imbedded SAS controller in a server with an imbedded SAS port. The mixing of the Solid-state drives and hard disk drives (HDD) is as follows: SSDs and HDDs cannot be mixed in a logical group when configured as in mode 1. SSDs and HDDs can be mixed when configured as in mode 2: one set can be SSDs and the other set can be HDDs. SSDs and HDDs cannot be mixed when configured as in mode 2: one set can be SSDs are not supported by the adapter that is required to configure the 5887 for mode 4.
5886	 FC 5904: PCI-X DDR 1.5GB Cache SAS RAID Adapter FC 5906 and FC 5908: PCI-X DDR 1.5 GB Cache SAS RAID Adapter (BSC) FC 5903: PCIe 380 MB Cache Dual - x4 3 Gb SAS RAID Adapter 	 SSDs and hard disk drives can be mixed in this drive enclosure. A maximum of 24 drives are supported in this expansion unit. SSDs and HDDs can be attached to the SAS Controller PCI or PCI-X adapters. Also, attached to the imbedded SAS controller in a server with an imbedded SAS port.
8231-E2B, 8231-E1C, or 8231-E2C	 FC 2053: 3 Gbps SAS RAID Controller with 4X SSD Sockets FC 5278: SAS Controller 	 SSD and HDD can never be mixed in the same RAID array or mirroring group. SSDs and HDDs cannot split the disks. SSDs and HDDs can be connected to the 5886 from the external SAS port.

Table 1. Solid-state drive rules for the IBM AIX, IBM i, or Linux operating system (continued)

Machine type and model	Adapter	Mixing rules
8202-E4B, 8202-E4C, 8205-E6B, or 8205-E6C	FC 5631: Split disks Enablement adapter	 SSD and HDD can never be mixed in the same RAID array or mirroring group. SSDs and HDDs can be connected to the 5886 from the external SAS port. 5631 can be used to split disks
8233-E8B and 8236-E8C	 FC 5679: SAS RAID Enablement: internal adapter FC 5904: PCI-X DDR 1.5GB Cache SAS RAID Adapter FC 5903: PCIe 380 MB Cache Dual - x4 3 Gb SAS RAID Adapter 	 SSD and HDD can never be mixed in the same RAID array or mirroring group. SSD and HDD can be mixed in the system disk drive backplane if the backplane is not split. SSD and HDD can both be present in a split backplane if each side of the split backplane has only SSD or HDD. Restriction: Split backplane for these models is not supported with dual SAS Raid adapters. Remember: SSD must be on one side of the split backplane and HDD must be on the other side of the split backplane. SSD and HDD drive types cannot be mixed within a parity set. If you are mixing SSD and HDD in a system, ensure that you have enough of each drive type to manage your protection scheme.
9117-MMB, 9117-MMC, 9179-MHB, or 9179-MHC	 FC 5662: Disk/Media Backplane FC 5662: 175 MB Cache RAID - Dual IOA Enablement Card FC 5903: PCIe 380 MB Cache Dual - x4 3 Gb SAS RAID Adapter 	 SSD and HDD cannot be mixed in the same RAID array or mirroring group. SSD and HDD can be mixed in the system disk-drive backplane. Remember: You cannot mix SSD and HDD drive types within a parity set. If you are mixing SSD and HDD in a system, ensure that you have enough of each drive type to manage your protection scheme.

Table 1. Solid-state drive rules for the IBM AIX, IBM i, or Linux operating system (continued)

Machine type and model	Adapter	Mixing rules
5802	FC 5903: PCIe 380 MB Cache Dual - x4 3 Gb SAS RAID Adapter	SSD and HDD cannot be mixed in the same system disk drive backplane.
		SSD and HDD can both be present in a split backplane if each side of the split backplane has only SSD or HDD. SSD must be on one side of the split backplane and HDD must be on the other side of the split backplane.
		• SSD and HDD cannot be mixed on a pair of 5903 adapters.
		A maximum of nine SSDs are supported on a pair of 5903 adapters.

Installing a disk drive or solid-state drive with the AIX system or logical partition power turned on

Learn how to install a disk drive or solid-state drive in a system or expansion unit while the power of the AIX operating system or logical partition that controls the disk drive location is turned on.

If you are servicing a failing part, see the service procedures for "Replacing a disk drive with the AIX system or logical partition power turned on" on page 55. This procedure is intended for installing a new or upgraded disk drive.

Before installing or replacing a feature, ensure that the software required to support the feature is installed on your system. For information about software prerequisites, see IBM prerequisite. If the required software is not installed, go to Fix Central to download it, and install it before continuing.

If you are installing solid-state drives (SSD), review the configuration rules and then return here. For more information, see "Solid-state drives" on page 5.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- · Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: This procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. For instructions, see "Installing a disk drive or solid-state drive with the system or logical partition power turned off" on page 33.

Attention:

- · Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If applicable, remove the system unit door, remove the expansion unit door, or open the rack.
- 3. Determine the next available disk drive position in your system or expansion unit. For information, see "Disk drive locations and service indicators for 8233-E8B and 8236-E8C" on page 95.

Note: When you have a system with an expansion unit, fill the slot positions in the system unit first. However, you can choose a different disk drive placement depending on your data protection strategy.

- 4. Record the position where the new disk drive must be installed. For example, the next available disk drive slot might be P3-D4.
- 5. Perform the following steps to install a disk drive into the system. See "Installing a disk drive in the 5887 disk-drive expansion unit" on page 13 for the steps to install a disk drive in the 5887 expansion
- 6. Do not press Enter yet.

Proceed to install a disk drive in the system or expansion unit.

Preparing to install a disk drive by using the HSM

Complete the following steps by using the Hardware Service Manager (HSM) before installing a disk drive.

- 1. Log in as root user.
- 2. At the command line, type diag and press Enter.
- 3. Press Enter to continue.
- 4. On the Function Selection display, select **Task Selection**.
- 5. On the Tasks Selection display, select **Hot Plug Task**.
- 6. Select SCSI and SCSI RAID Hot Plug Manager.
- 7. Select Attach a Device to a SCSI Hot Swap Enclosure Device. A list of empty slots in the SCSI hot swap enclosure device is shown.
- 8. Select the slot where you want to install the disk drive.
- 9. Do not press Enter yet, first complete installing the disk drive.

Important: When you press Enter, after a one minute delay, the disk drive slot enters the Identify state and the service indicator comes on and begins to flash rapidly. You then have nine seconds to slide the disk drive all the way in and then lock it in place by pushing in the disk drive handle. You can then press Enter on the console.

Installing a disk drive

- 1. Select the slot where you want to install the disk drive and press Enter. The disk drive slot enters the Identify state. The service indicator for the slot begins flashing. To view the locations of the service indicators for your system, see "Disk drive locations and service indicators for 8233-E8B and 8236-E8C" on page 95.
- 2. If the slot you want to use contains a disk-drive filler, remove the disk drive filler, then return here. For instructions, see "Removing a disk drive filler" on page 87.
- 3. If the disk drive filler has a bezel attached, remove the disk drive bezel. For instructions, see "Removing a disk drive bezel from a disk drive or filler" on page 91. You can use the removed bezel to attach it to the new disk drive.
- 4. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle with care.
- 5. Remove the disk drive from the static-protective package.

- 6. Unlock the disk drive handle by squeezing it and pulling it out toward you. If the handle is not all the way out, the disk drive will not slide into the system or expansion unit.
- 7. If the disk drive you are installing does not have a bezel preinstalled, then install the bezel you removed from either the disk drive filler or the failed disk drive. For instructions, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 8. Support the bottom of the disk drive as you align it with the guide rails in the system unit. Do not hold the disk drive by the handle.
- 9. Slide the disk drive into the system unit until it stops, as shown in Figure 1.

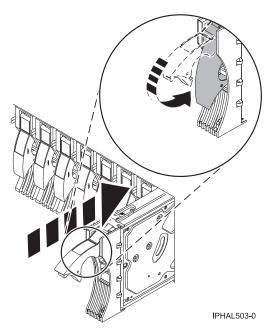


Figure 1. Installing a disk drive in a system

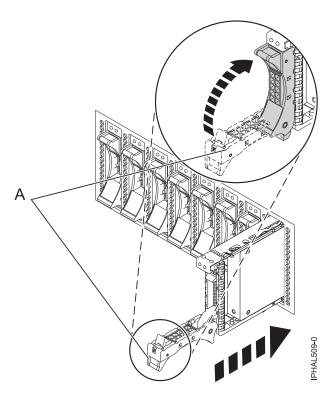


Figure 2. Installing a small-form factor disk drive

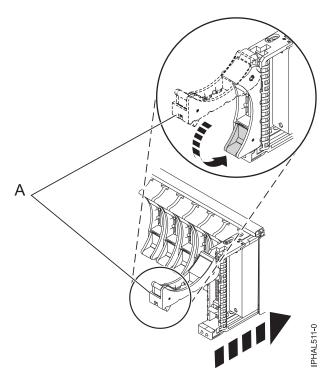


Figure 3. Installing a small-form factor disk drive in the 5803 expansion unit

- 10. Press Enter.
- 11. If you are installing more than one disk drive, repeat all the task in this procedure until all disk drives are installed.

- 12. Cancel to get to the SCSI and SCSI RAID Hot Plug Manager menu.
- 13. Select Configure Added/Replaced Devices.
- 14. Exit to the command line.

Installing a disk drive in the 5887 disk-drive expansion unit

Perform the following steps to install a disk drive in the 5887 disk-drive expansion unit.

- 1. With the handle in the unlocked position, see Figure 4, support the bottom of the disk unit as you align it with the guide rails in the expansion unit. Do not hold the disk unit solely by the handle.
- 2. Slide the disk unit into the expansion unit until the drive stops.

Important: When installing a disk drive ensure that the disk drive is fully seated and is all the way into the system.

3. Rotate the handle to the locked position.

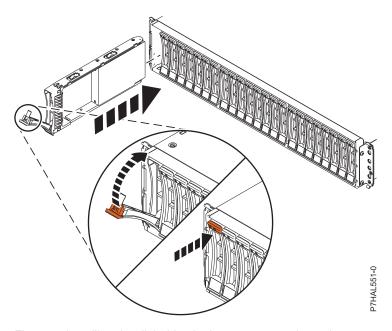


Figure 4. Installing the disk drive in the 5887 expansion unit

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack door.
- 3. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - · If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 4. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.

- 5. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Installing a disk drive or solid-state drive with the Linux system or logical partition power turned on

Learn how to install a disk drive or solid-state drive in a system or expansion unit while the power to the Linux operating system or logical partition that controls the disk drive location is turned on.

If you are servicing a failing part, see the service procedures for "Replacing a disk drive with the Linux system or logical partition power turned on" on page 59. This procedure is intended for installing a new or upgraded disk drive.

Before installing or replacing a feature, ensure that the software required to support the feature is installed on your system. For information about software prerequisites, see IBM Prerequisite. If the required software is not installed, see the following websites to download it, and then install it before continuing:

To download firmware and software updates and fixes, see Fix Central.

If you are installing solid-state drives (SSD), review the configuration rules and then return here. For more information, see "Solid-state drives" on page 5.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- **3.** Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: Be sure you read these instructions carefully and understand the complexity of the power turned on procedure before you begin.

If any of the following steps applies to you, go to "Installing a disk drive or solid-state drive with the system or logical partition power turned off" on page 33:

- You are installing a disk drive that will be connected with the 6203 or 6204 SCSI adapter.
- You do not feel comfortable using the powered-on procedure.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same. See

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If applicable, remove the system unit door, expansion unit door, or the rack door.
- 3. If applicable, remove the front cover.
- 4. Look at the front of the system or expansion unit and determine the next available disk drive position. For information, see "Disk drive locations and service indicators" on page 95.

Note: When you have a system with an expansion unit, fill the slot positions in the system unit first. However, you can choose a different disk drive placement depending on your data protection strategy.

5. Record the position where the new disk drive are to be installed. For example, the next available disk drive position might be P3-D4. See "Installing a disk drive in the 5887 disk-drive expansion unit" on page 17 for the steps to install a disk drive in the 5887 expansion unit.

Installing a disk drive

- 1. Find the package that contains the new disk drive.
 - Attention: Disk drives are fragile. Handle with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the handle of the replacement disk drive by squeezing and pulling it out toward you. If the handle is not all the way out, the disk drive cannot slide into the system.
- 4. If your new disk drive does not have a bezel preinstalled, then perform the steps in "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 5. Install the disk drive as shown in Figure 5.
 - a. Support the bottom of the disk drive as you align it with the guide rails in the system unit. Do not hold the disk drive by the handle.
 - b. Slide the disk drive into the system until it stops.

Important: Ensure that when installing a disk drive, that the drive is fully seated and all the way into the system.

c. Push the disk drive handle in until it locks.

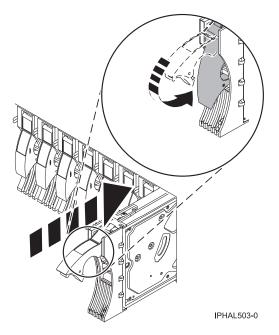


Figure 5. Installing a disk drive in a model

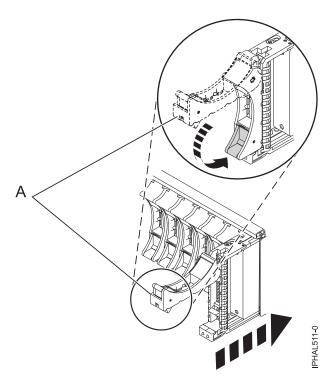


Figure 6. Installing a small-form factor disk drive in the 5803 expansion unit

- 6. Press Enter. The disk drive slot exits the Remove state and enters the Normal state.
- 7. Exit to the RAID Hot-Plug Devices menu. Press F3 to return.
- 8. Exit to the Task selection display.
- 9. Select Log Repair Action.
- 10. Select the disk drive that you replaced and then press Enter.
- 11. Select **Commit** after you have made your selection and then press Enter.
- 12. Exit to the command line.

Installing a disk drive in the 5887 disk-drive expansion unit

Perform the following steps to install a disk drive in the 5887 disk-drive expansion unit.

- 1. With the handle in the unlocked position, see Figure 7 on page 18, support the bottom of the disk unit as you align it with the guide rails in the expansion unit. Do not hold the disk unit solely by the handle.
- 2. Slide the disk unit into the expansion unit until the drive stops.

Important: When installing a disk drive ensure that the disk drive is fully seated and is all the way into the system.

3. Rotate the handle to the locked position.

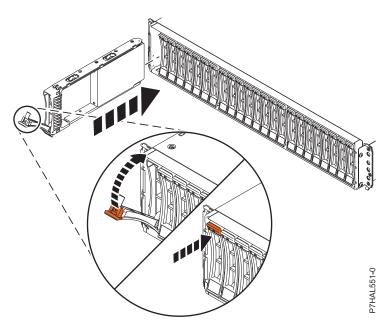


Figure 7. Installing the disk drive in the 5887 expansion unit

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the front door of the system, expansion unit, or rack.
- 3. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.

Installing the disk drive using Linux kernel 2.6

Learn how to install a disk drive in a location that is controlled by Linux kernel 2.6.

Installing the disk drive

- 1. Log in as root user.
- 2. Type lsslot on the command line of the Linux session and press Enter. A display like the following figure, is shown.

```
x0537p1:~ # lsslot
# Slot
                        Description
                                         Linux Name
                                                       Device(s)
U787A.001.DNZ00XV-P1-C1
                        Logical I/O Slot 0000:00:02.0 ethernet
U787A.001.DNZ00XV-P1-C2
                        Logical I/O Slot 0000:00:02.2 pci
U787A.001.DNZ00XV-P1-C3
                        Logical I/O Slot 0001:00:02.2 pci1069,b166
U787A.001.DNZ00XV-P1-C4
                        Logical I/O Slot 0000:00:02.6 pci1069,b166
U787A.001.DNZ00XV-P1-C5 Logical I/O Slot 0001:00:02.6 pci1014,0180
U787A.001.DNZ00XV-P1-T5 Logical I/O Slot 0000:00:02.4 ethernet
U787A.001.DNZ00XV-P1-T7 Logical I/O Slot 0000:00:02.3 usb
U787A.001.DNZ00XV-P1-T10 Logical I/O Slot 0001:00:02.4 scsi
U787A.001.DNZ00XV-P1-T12 Logical I/O Slot 0001:00:02.3 ide
U9111.520.10D3C6C-V1-C0 Virtual I/O Slot 30000000
```

Figure 8. Find the Linux Name for the location for which you want to install the disk drive.

- 3. Note the Linux Name for the slot that contains the adapter under which you want to install the disk drive.
- 4. Type iprconfig on the command line of the Linux session and press Enter. The IBM Power RAID Configuration Utility display is shown.
- 5. Select Work with disk unit recovery from the IBM Power RAID Configuration Utility display. Press Enter.
- 6. Select Concurrent add device from the Work with Disk Unit Recovery display. Press Enter. A Concurrent Device Add display, like the following figure, is shown.

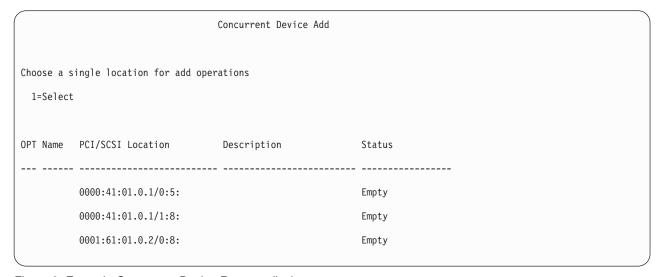


Figure 9. Example Concurrent Device Remove display

- 7. Type option 1 next to the location into which you want to install the disk drive and press Enter. The Verify Device Concurrent Add display is shown.
 - A service indicator indicates the slot where the disk drive can be installed.
- 8. Press Enter on the Verify Device Concurrent Add display to verify the location.
- 9. If the slot you want to use contains a disk drive filler, remove it. For instructions, see "Removing a disk drive filler" on page 87. Then, return here and continue with this procedure.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 10. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle with care.
- 11. Remove the disk drive from the static-protective package. Record the serial number (use the last four digits) of the disk drive.
- 12. Unlock the disk drive handle by squeezing and pulling it out toward you. If the handle is not all the way out, the disk drive cannot slide into the system or expansion unit.
- 13. If your disk drive does not have a bezel preinstalled, install the disk drive bezel on the new disk drive. For instructions, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 14. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 15. The Complete Device Concurrent Add display is shown.
- 16. Slide the disk drive into the system.
 - Slide the disk drive all the way in into the system or expansion unit and then lock it in place by pushing in the disk drive handle, as shown in Figure 10.

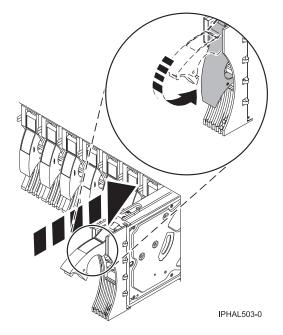


Figure 10. Installing a disk drive in a system

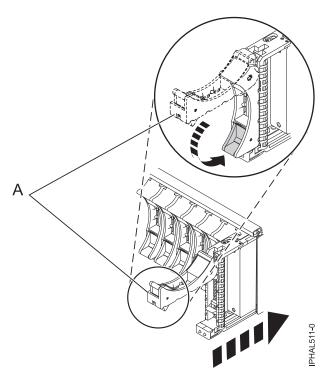


Figure 11. Installing a small-form factor disk drive in the 5803 expansion unit

- 17. Press Enter. The service indicator stops flashing and remains on when you have installed the disk drive properly.
 - To view the locations of the service indicators, see "Disk drive locations and service indicators" on page 95.
- 18. If you are installing more than one disk drive, repeat all steps in this procedure until all disk drives are installed.

Verifying that the new disk drive is operational

To verify that the new disk drive is operational, follow these steps:

- 1. Log in as root user.
- 2. Type iprconfig on the command line of the Linux session and press Enter. The IBM Power RAID Configuration Utility display is shown.
- 3. Select Display hardware status.

The Display Hardware Status display is shown, like the following figure.

	Display Hardware Status							
	pe option, press Enter.							
1=Displ	ay hardware resource infor	nation details						
PT Name	PCI/SCSI Location	Description	Status					
	0000:01:01.0.0/	PCI-X SCSI Adapter	Operational					
	0000:41:01.0.1/	PCI-X SCSI Adapter	Operational					
sda	0000:41:01.0.1/0:3:0	Physical Disk	Active					
sdb	0000:41:01.0.1/0:4:0	Physical Disk	Active					
sdc	0000:41:01.0.1/0:8:0	Physical Disk	Active					
sdd	0000:41:01.0.1/1:3:0	Physical Disk	Active					
sde	0000:41:01.0.1/1:4:0	Physical Disk	Active					
sdf	0000:41:01.0.1/1:5:0	Physical Disk	Active					
	0001:61:01.0.2/	PCI-X SCSI RAID Adapter	Operational					
sdg	0001:61:01.0.2/0:3:0	Physical Disk	Active					
	0001:61:01.0.2/0:6:0	Advanced Function Disk	Active					
sdi	0001:61:01.0.2/0:9:0	Physical Disk	Active					
sdh	0001:61:01.0.2/255:0:0	RAID 10 Disk Array	Failed					
	0001:61:01.0.2/0:4:0	RAID 10 Array Member	Failed					
	0001:61:01.0.2/0:5:0	RAID 10 Array Member	Failed					

Figure 12. Example Display Hardware Status

4. Verify that the disk drive that you installed is shown on this display.

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 4. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Installing a disk drive or solid-state drive with the Virtual I/O Server system or logical partition power turned on

You can install a disk drive or solid-state drive in a system or expansion unit while the Virtual I/O Server operating system or logical partition that controls the disk drive location is powered on.

Before installing or replacing a feature, ensure that the software required to support the feature is installed on your system. For information about software prerequisites, see IBM Prerequisite. If the required software is not installed, see the following websites to download it, and then install it before continuing:

• To download firmware and software updates and fixes, see Fix Central.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before
 you open the device covers, unless instructed otherwise in the installation and configuration
 procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- **2.** Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- **3.** Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

This procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. For instructions, see "Installing a disk drive or solid-state drive with the system or logical partition power turned off" on page 33.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Remove the front covers. For instructions, see Removing and replacing covers and doors
- 3. Determine the next available disk drive position in your system or expansion unit. For information, see "Disk drive locations and service indicators" on page 95.

Note: When you have a system with an expansion unit, fill the slot positions in the system unit first. However, you can select a different disk drive placement depending on your data protection strategy.

- 4. Record the position where the new disk drive can be installed. For example, the next available disk drive slot might be P3-D4.
- 5. Perform the following steps to install a disk drive.

Installing the disk drive

- 1. Log in as root user.
- 2. At the command line, type diagmenu and press Enter.
- 3. Press Enter to continue.
- 4. On the Function Selection display, select Task Selection.
- 5. On the Tasks Selection display, select Hot Plug Task.
- 6. Select SCSI and SCSI RAID Hot Plug Manager.
- 7. Select **Attach a Device to a SCSI Hot Swap Enclosure Device**. A list of empty slots in the SCSI hot swap enclosure device is shown.
- 8. Select the slot where you want to install the disk drive and press Enter.
 - The disk drive slot enters the Identify state. The service indicator for the slot begins flashing. To view the locations of the service indicators, see "Disk drive locations and service indicators" on page 95.
- 9. If the slot you want to use contains a disk-drive filler, remove the filler. For instructions, see "Removing a disk drive filler" on page 87. Then, return here and continue with this procedure.

Important: .

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 10. Find the package that contains the new disk drive.

Attention: Disk drives are fragile. Handle with care.

- 11. Remove the disk drive from the static-protective package. See "Installing a disk drive in the 5887 disk-drive expansion unit" on page 26 for the steps to install a disk drive in the 5887 expansion unit.
- 12. Unlock the disk drive handle by squeezing it and pulling it out toward you. If the handle is not all the way out, the disk drive does not slide into the system or expansion unit.
- 13. If the disk drive you are installing does not have a bezel preinstalled, install the bezel in the disk drive. For instructions, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.

- 14. Support the bottom of the disk drive as you align it with the guide rails in the system unit. Do not hold the disk drive by the handle.
- 15. Slide the disk drive into the system unit until it stops, as shown in Figure 13.
- 16. Push the disk drive handle in until it locks. The light on the disk drive turns on.

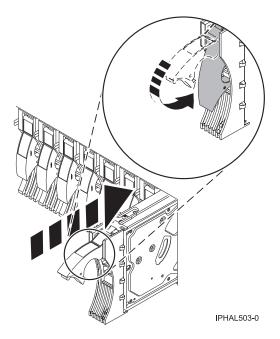


Figure 13. Installing a disk drive in a model

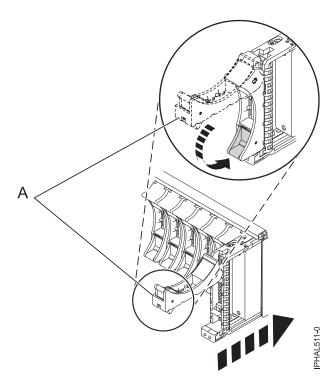


Figure 14. Installing a small-form factor disk drive in the 5803 expansion unit

17. Press Enter.

- 18. If you are installing more than one disk drive, repeat all the steps in this procedure until all disk drives are installed.
- 19. Cancel to get to the SCSI and SCSI RAID Hot Plug Manager menu.
- 20. Select Configure Added/Replaced Devices.
- 21. Exit to the command line.

Installing a disk drive in the 5887 disk-drive expansion unit

Perform the following steps to install a disk drive in the 5887 disk-drive expansion unit.

- 1. With the handle in the unlocked position, see Figure 15, support the bottom of the disk unit as you align it with the guide rails in the expansion unit. Do not hold the disk unit solely by the handle.
- 2. Slide the disk unit into the expansion unit until the drive stops.

Important: When installing a disk drive ensure that the disk drive is fully seated and is all the way into the system.

3. Rotate the handle to the locked position.

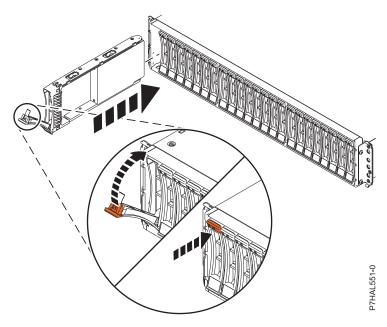


Figure 15. Installing the disk drive in the 5887 expansion unit

Completing the procedure

- 1. Replace the front cover. For instructions on replacing the cover, see Removing and replacing covers and doors.
- 2. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 3. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition

- Configuring a disk drive in an IBM i system or logical partition.
- 4. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Installing a disk drive or solid-state drive with the IBM i system or logical partition power turned on

Learn how to install a disk drive or solid-state drive in a system or expansion unit while the IBM i operating system or logical partition that controls the disk drive location is powered-on.

If you are servicing a failing part, see the service procedures for "Replacing a disk drive with the IBM i system or logical partition power turned on" on page 62. This procedure is intended for installing a new or upgraded disk drive.

Before installing or replacing a feature, ensure that the software required to support the feature is installed on your system. For information about software prerequisites, see IBM Prerequisite. If the required software is not installed, see the following websites to download it, and then install it before continuing:

• To download firmware and software updates and fixes, see Fix Central.

If you are installing solid-state drives (SSD), review the configuration rules and then return here. For more information, see "Solid-state drives" on page 5.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: This procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. For instructions, see "Installing a disk drive or solid-state drive with the system or logical partition power turned off" on page 33.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Determine the next available disk drive position for your system or expansion unit. For information, see "Disk drive locations and service indicators" on page 95.
- 3. Record the position where the new disk drive can be installed. For example, the next available disk drive slot might be P3-D4.

Preparing to install the disk drive

Follow the following instructions before you install a disk drive in the system or an expansion unit.

- 1. Record the physical location where the new disk drive can be installed.
 - a. The physical location has the following form: U787A.001.AAAXXXX-P3-D4 where P3-D4 is the position of the disk drive in the system unit or expansion unit. Find the U787A.001.AAAXXXX location information from the control panel display on the system unit or expansion unit.
 - b. In this example, U787A.001.AAAXXXX-P3-D4, U787A.001 comes from the feature code (FC) on the label, AAAXXXX comes from the last seven digits of the sequence number (SN or SEQ) on the label, and P3-D4 is the slot where you are installing the disk drive as shown in "Disk drive locations and service indicators" on page 95.
 - c. If you cannot find the location information from the control panel, find the feature code (FC) and sequence number (SN or SEQ) on the label that is shown on the front of the system unit or expansion unit, as shown in Figure 16.

In the example, U5074.001. AAAXXXX-DB3-D32, you would install a disk drive in the expansion unit



Figure 16. Example of a system or expansion unit label

with type 5074, model 001, sequence number AAAXXXX, and disk drive position DB3-D32.

- 2. Sign on to service level authority.
- 3. Type strsst on the command line of the IBM i session and press Enter.
- 4. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- 5. Select Start a service tool from the System Service Tools (SST) display. Press Enter.
- 6. Select Hardware service manager from the Start a Service Tool display. Press Enter.
- 7. If the slot you want to use contains a disk drive filler, do not remove the disk drive filler yet. Move on to step "Installing the disk drive."

Note: The disk drive filler is a single piece that does not attach to the new disk drive. See "Installing a disk drive in the 5887 disk-drive expansion unit" on page 32 for the steps to install a disk drive in the 5887 expansion unit. **Attention:**

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It
 does not increase or decrease your risk of receiving electric shock when using or working on
 electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

Installing the disk drive

1. Find the package that contains the new disk drive.

Attention: Disk drives are fragile. Handle with care.

- 2. Remove the disk drive from the protective package. Record the serial number (use the last four digits) of the disk drive.
- 3. Unlock the disk drive handle by squeezing it and pulling it out toward you. If the handle is not all the way out, the disk drive does not slide into the system or expansion unit.
- 4. Select **Device Concurrent Maintenance** from the Hardware Service Manager display. Press Enter. The Device Concurrent Maintenance is displayed, as shown in the following figure.

```
Device Concurrent Maintenance

Type the choices, then press Enter.

Specify either physical location or resource name.
Physical location:

U787A.001.1234567-P3-D4

or
Device resource name:

Specify action as 1=Remove device 2=Install device
Action to be performed . . . . . . . : 2

Enter a time value between 00 and 19.
Time delay needed in minutes . . . . . : 01
```

Figure 17. Example Device Concurrent Maintenance display

- 5. In the **Specify either physical location or resource name** field, type the physical location that you had previously recorded in this procedure, as shown in Figure 17.
- 6. Select option 2 (Install device) for the Action to be performed.
- 7. Set the time delay for one minute 01.

Important: Do not press Enter at this time.

- 8. Remove the disk drive filler. For instructions, see "Removing a disk drive filler" on page 87. Then, return here and continue with this procedure.
- 9. If you removed the bezel from the removed disk drive or from the disk drive filler, attach the bezel to the new disk drive. For instructions, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 10. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 11. Slide the disk drive halfway into the system or expansion unit.
- 12. Press Enter on the console.

- **Important:** When you press Enter, after a one minute delay, the service indicator comes on and begins to flash rapidly. You then have nine seconds to slide the disk drive all the way in and then lock it in place by pushing in the disk drive handle.
- 13. When the service indicator starts flashing, slide the disk drive all the way in and lock it in place by closing the latch, as shown in Figure 18.

Note: The service indicator stops flashing and remains on when you have installed the disk drive properly.

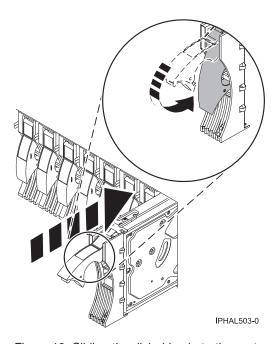


Figure 18. Sliding the disk drive in to the system unit

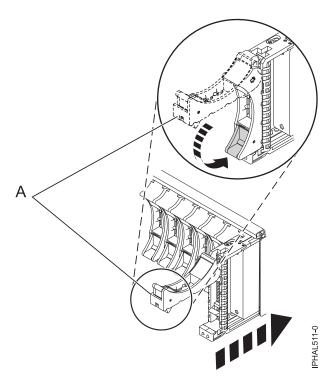


Figure 19. Installing a small-form factor disk drive in the 5803 expansion unit

14. If you are installing more than one disk drive, perform all the steps in "Installing the disk drive" on page 29 until all disk drives are installed.

Installing a disk drive in the 5887 disk-drive expansion unit

Perform the following steps to install a disk drive in the 5887 disk-drive expansion unit.

- 1. With the handle in the unlocked position, see Figure 20 on page 33, support the bottom of the disk unit as you align it with the guide rails in the expansion unit. Do not hold the disk unit solely by the handle.
- 2. Slide the disk unit into the expansion unit until the drive stops.

Important: When installing a disk drive ensure that the disk drive is fully seated and is all the way into the system.

3. Rotate the handle to the locked position.

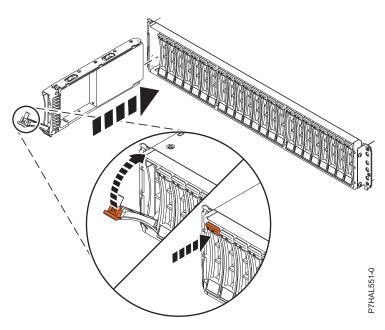


Figure 20. Installing the disk drive in the 5887 expansion unit

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the front door of the system, expansion unit, or rack.
- 3. Return to the console and wait until the Concurrent Maintenance Results display is shown. Press Enter.
- 4. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 5. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.

Installing a disk drive or solid-state drive with the system or logical partition power turned off

Learn how to install a disk drive in a system or logical partition that controls the disk drive location with the power turned off.

If you are servicing a failing part, see the service procedures for "Replacing a disk drive with the system or logical partition power turned off" on page 69. This procedure is intended for installing a new or upgraded disk drive.

Before installing or replacing a feature, ensure that the software required to support the feature is installed on your system. For information about software prerequisites, see IBM Prerequisite. If the required software is not installed, see the following websites to download it, and then install it before continuing:

• To download firmware and software updates and fixes, see Fix Central.

Perform the following steps to install a disk drive from the system or partition that controls the disk drive.

If you are installing solid-state drives (SSD), review the configuration rules and then return here. For more information, see "Solid-state drives" on page 5.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- · Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If applicable, remove the system unit door or expansion unit door, or open the rack.
- 3. If applicable, remove the front cover.

4. Determine the next available disk drive position in your system or expansion unit. For information, see "Disk drive locations and service indicators" on page 95.

Note: When you have a system with an expansion unit, you must fill the slot positions in the system unit first. However, you can select a different disk drive placement depending on your data protection strategy.

5. Stop the system. For instructions, see Stopping the system or logical partition.

Installing the disk drive

1. If the slot you want to use contains a disk drive filler, remove the disk drive filler. For instructions, see "Removing a disk drive filler" on page 87. Then, return here and continue with this procedure.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It
 does not increase or decrease your risk of receiving electric shock when using or working on
 electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 2. Find the package that contains the new disk drive.
 - Attention: Disk drives are fragile. Handle with care.
- 3. Remove the disk drive from its protective package. Record the serial number (use the last four digits) of the disk drive.
- 4. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive does not slide into the system or expansion unit. See "Installing a disk drive in the 5887 disk-drive expansion unit" on page 36 for the steps to install a disk drive in the 5887 expansion unit.
- 5. If your disk drive does not have a bezel preinstalled, follow the steps in "Installing a disk drive bezel in a disk drive or filler" on page 92 to install the disk drive bezel on the new disk drive. Then, return here and continue with this procedure.
- 6. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 7. Slide the disk drive into the system or expansion unit until it stops.

Note: When installing a disk drive, the drive must be fully seated and all the way into the system.

8. Push the disk drive handle in until it locks, as shown in Figure 21 on page 36.

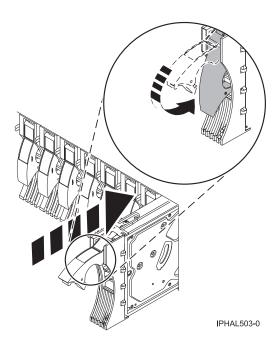


Figure 21. Installing a disk drive

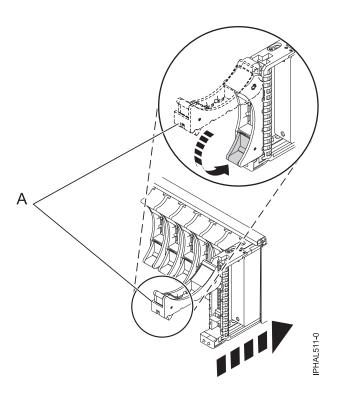


Figure 22. Installing a small-form factor disk drive in the 5803 expansion unit

9. If you are installing more than one disk drive, repeat all steps in this procedure until all disk drives are installed.

Installing a disk drive in the 5887 disk-drive expansion unit

Perform the following steps to install a disk drive in the 5887 disk-drive expansion unit.

- 1. With the handle in the unlocked position, see Figure 23, support the bottom of the disk unit as you align it with the guide rails in the expansion unit. Do not hold the disk unit solely by the handle.
- 2. Slide the disk unit into the expansion unit until the drive stops.

Important: When installing a disk drive ensure that the disk drive is fully seated and is all the way into the system.

3. Rotate the handle to the locked position.

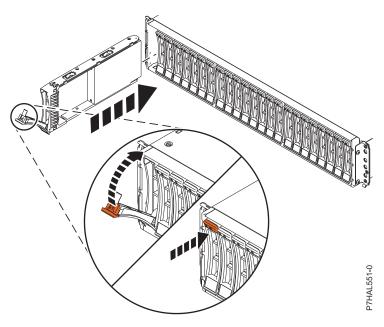


Figure 23. Installing the disk drive in the 5887 expansion unit

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. If the system power cables were removed, reconnect them.
- 4. Start the system or logical partition. For instructions, see Starting the system or logical partition.
- 5. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 6. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - · Rebuilding data on a replacement drive using IBM i.

Removing a disk drive or solid-state drive

Learn to remove a failed disk drive or solid-state drive from the server or an expansion unit with the system or logical partition power turned on or turned off.

Removing a disk drive with the AIX system or logical partition power turned on

Learn to replace a failed Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or an expansion unit while the power of the AIX operating system or logical partition that controls the disk drive location is turned on.

If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the AIX system or logical partition power turned on" on page 8. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: The powered-on procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. If the system or logical partition that controls the disk drive you are replacing is at the AIX command line, you can use this powered-on procedure. If the disk drive that you are replacing is in the root volume group (rootvg) and it is not protected by either Redundant Array of Independent Disks (RAID) or mirroring, or to use the powered-off procedure, go to Replacing a disk drive with the system or logical partition power turned off.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Prepare to remove the disk drive from the system or expansion unit as described in "Preparing to remove a disk drive from a system or expansion unit controlled by AIX" on page 103.
- 3. If applicable, remove the system unit door, expansion unit door, or the rack door.
- 4. If applicable, remove the front cover.
- 5. To replace a Just a Bunch of Disks (JBOD) disk drive attached to any SCSI or SCSI RAID adapter, see the procedure in "Replacing a SCSI disk drive" on page 74.

Removing a disk drive

- 1. If you are removing a solid-state device located on a PCIe RAID and SSD SAS adapter, go to Removing and replacing the PCIe RAID and SSD SAS adapterRemoving and replacing the PCIe RAID and SSD SAS adapter and complete that procedure, then return here and perform the following steps.
- 2. Log in as root user.
- 3. At the command line, type diag and press Enter.
- 4. Press Enter to continue.
- 5. On the Function Selection display, select **Task Selection**.
- 6. Select **Hot Plug Task**.
- 7. Select SCSI and SCSI RAID Hot Plug Manager or RAID Hot Plug Devices, depending on the adapter that your drive is attached to.

Tip: One or both of these options might be available, depending on the configuration of your system. If the drive you want to replace is not listed when you follow the steps for the SCSI and SCSI RAID Hot Plug Manager, go to step 8.

- If you have a RAID disk drive attached to a 2498 PCI SCSI RAID adapter, continue with step 8.
- If you have a JBOD disk drive attached to any SCSI or SCSI RAID adapter, go to "Replacing a SCSI disk drive" on page 74.
- If you have RAID drives attached to any other adapter, go to the *PCI-X SCSI RAID Controller Reference Guide for AIX*. This guide is available from the SCSI PCI Adapters web page.
- 8. Select RAID Hot Plug Devices.
- 9. On the Resource Selection List, select the adapter that is connected to the array that contains the disk drive you want to replace. Press Enter.
- 10. Select Commit.
- 11. On the Identify and Remove Resources menu, select **Remove**. Press Enter.

A list of the disk drives that you can remove is shown. If the disk drive you want to remove does not appear in the list, ask your system administrator to put the disk drive in the Failed state before continuing with this procedure. For information, see *AIX System Management Guide: Operating System and Devices*. This guide is available at the System p[®] and AIX Information Center .

12. Select the drive that you want to remove and press Enter. The service indicator for the slot flashes rapidly.

Attention: If the light does not flash rapidly, do not remove the disk drive.

To view the locations of the service indicators, go to "Disk drive locations and service indicators" on page 95.

13. Unlock the disk drive handle by squeezing it and pulling it out toward you as shown in Figure 24.

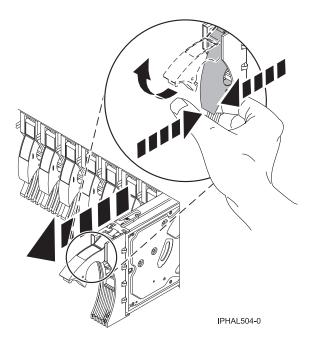


Figure 24. Removing a disk drive from a model

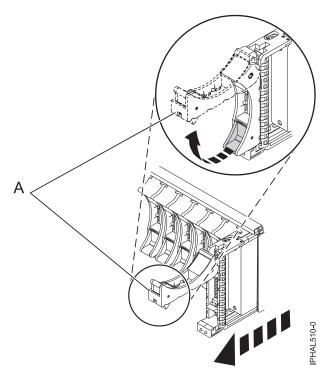


Figure 25. Removing a small-form factor disk drive from the 5803 expansion unit

- 14. Support the bottom of the disk drive as you slide it out of the system or expansion unit. Do not hold the disk drive by the handle.
 - The service indicator for the slot turns off when you remove the disk drive.
- 15. If a disk drive filler is available, remove the disk drive filler. For instructions, see "Removing a disk drive filler" on page 87.

Removing a disk drive with the Linux system or logical partition power turned on

Learn to replace a Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or expansion unit while the power of the Linux operating system or logical partition that controls the disk drive location is turned on.

If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the Linux system or logical partition power turned on" on page 14. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- **2.** Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- **5.** Turn on the devices.

(D005)

Attention: Read these instructions carefully and understand the complexity of the powered-on procedure before you begin. If the system or logical partition that controls the disk drive you are replacing is at the Linux command line, you can use this powered-on procedure.

Go to "Replacing a disk drive with the system or logical partition power turned off" on page 69, if:

- You are installing a disk drive that is to be connected with the 6203 or 6204 SCSI adapter
- You do not feel comfortable using the power turned on procedure

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Is the disk drive you are replacing in a redundant array of independent disk (RAID) 0 array or is the disk drive you are replacing in a failed RAID level 5 or 10 array?
 - If yes, you must delete the disk array before replacing the disk. For instructions, see *PCI-X SCSI RAID Controller Reference Guide for Linux*.

This guide is available from the SCSI PCI Adapters web page.

- If no, your drive is configured as Just a Bunch of Disks (JBOD) or is configured within a degraded array. Proceed to the next step.
- 3. If the disk drive you are replacing is in a redundant array of independent disk (RAID) Level 0 disk array or in a failed RAID Level 5 or RAID Level 10 disk array, you must delete the disk array before replacing the disk. For instructions, see the *PCI-X SCSI RAID Controller Reference Guide for Linux*. This guide is available from the SCSI PCI Adapters web page.
- 4. If applicable, remove the system unit door or expansion unit door or open the rack front door.
- 5. If applicable, remove the front cover.

Remove the disk drive by using the Linux kernel 2.6.

Removing the disk drive by using Linux kernel 2.6

Learn how to replace a disk drive in a location that is controlled by a system or logical partition that is running Linux kernel 2.6.

Preparing to remove the disk drive

- 1. Log in as root user.
- 2. Type iprconfig on the command line of the Linux session and press Enter. The IBM Power RAID Configuration Utility display is shown.
- 3. Select Analyze log. Press Enter. The Kernel Messages Log display is shown.

Kernel Messages Log)
Select one of the following:	
1. View most recent in announ massages	
1. View most recent ipr error messages	
2. View ipr error messages	
3. View all kernel error messages	
4. View iprconfig error messages	
5. Set root kernel message log directory	
6. Set default editor	
7. Restore defaults	
8. View ipr boot time messages	
Selection:	
e=Exit	

Figure 26. Kernel Messages Log

- 4. Select View most recent ipr error messages from the Kernel Messages Log display. Press Enter.
- 5. Find the entry in the log for the disk drive you want to replace.

6. Record the location information for the disk drive.

Note: The location information has the form of 2:0:8:0. In this example, 2 is the SCSI host number, 0 is the SCSI bus, 8 is the SCSI target ID, and 0 is the LUN (logical unit).

- 7. Return to the command line.
- 8. Type the following command:

ls -ld /sys/class/scsi_host/host#/device

Where # is the SCSI host number. Press Enter.

9. Record the PCI location information.

Note: The PCI location information has the form of 61:01:0:2.

10. Type iprconfig on the command line and press Enter.

The IBM Power RAID Configuration Utility display is shown.

11. Select **Display hardware status** from the IBM Power RAID Configuration Utility display. Press Enter. The Display Hardware Status display is shown.

	Display Hardware Status				
ype option, press Enter.					
1=Display hardware resource information details					
PT Name	PCI/SCSI Location	Description	Status		
	0000:01:01.0.0/	PCI-X SCSI Adapter	Operational		
	0000:41:01.0.1/	PCI-X SCSI Adapter	Operational		
sda	0000:41:01.0.1/0:3:0	Physical Disk	Active		
sdb	0000:41:01.0.1/0:4:0	Physical Disk	Active		
sdc	0000:41:01.0.1/0:8:0	Physical Disk	Active		
sdd	0000:41:01.0.1/1:3:0	Physical Disk	Active		
sde	0000:41:01.0.1/1:4:0	Physical Disk	Active		
sdf	0000:41:01.0.1/1:5:0	Physical Disk	Active		
	0001:61:01.0.2/	PCI-X SCSI RAID Adapter	Operational		
sdg	0001:61:01.0.2/0:3:0	Physical Disk	Active		
	0001:61:01.0.2/0:6:0	Advanced Function Disk	Active		
sdi	0001:61:01.0.2/0:9:0	Physical Disk	Active		
sdh	0001:61:01.0.2/255:0:0	RAID 10 Disk Array	Failed		
	0001:61:01.0.2/0:4:0	RAID 10 Array Member	Failed		
	0001:61:01.0.2/0:5:0	RAID 10 Array Member	Failed		

Figure 27. Example Display Hardware Status

- 12. Look for the disk drive at the PCI location you recorded. The disk drive might have a Failed status.
- 13. If the disk drive you want to replace is unprotected or in use, move the data from the disk drive before continuing with this procedure.
 - For information, see the PCI-X SCSI RAID Controller Reference Guide for Linux.
 - This guide is available from the SCSI PCI Adapters web page.
- 14. Type option 1 (Display hardware resource information details) next to the disk drive you want to replace. Press Enter.
 - The Disk Hardware Resource Information Details is displayed like the shown in the following sample.

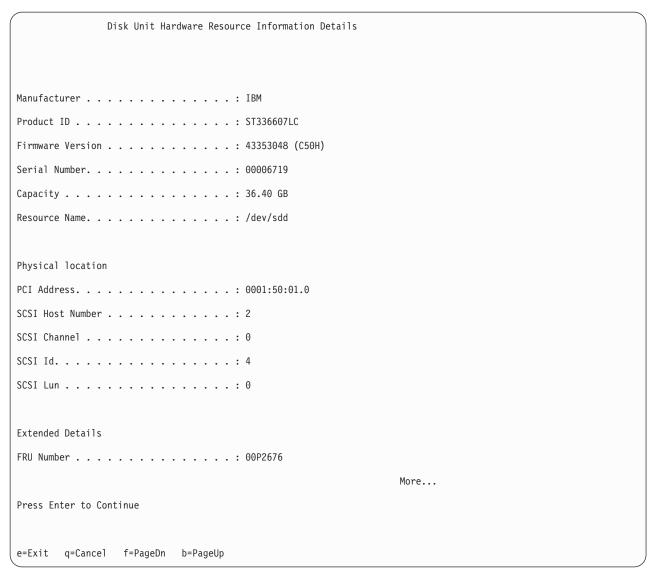


Figure 28. Example Disk Hardware Resource Information Details display

- 15. Record the physical location information.
- 16. Return to the IBM Power RAID Configuration Utility display.

Removing the disk drive

- 1. If you are removing a solid state device located on a PCIe RAID and SSD SAS adapter, go to Removing and replacing the PCIe RAID and SSD SAS adapterRemoving and replacing the PCIe RAID and SSD SAS adapter and complete that procedure, then return here and perform the following steps.
- 2. From the IBM Power RAID Configuration Utility display, select **Work with disk unit recovery**. Press Enter.
- 3. From the Work with Disk Unit Recovery display, select **Concurrent remove device**. Press Enter. A Concurrent Device Remove display is shown, like the following sample.

	(Concurrent Device Remov	re
Choose a s 1=Select	ingle location for remove		
OPT Name	PCI/SCSI Location	Description	Status
sdc	0000:41:01.0.1/0:8:0	Physical Disk	Active
	0000:41:01.0.1/0:5:		Empty
sdb	0000:41:01.0.1/0:4:0	Physical Disk	Active
sda	0000:41:01.0.1/0:3:0	Physical Disk	Active
	0000:41:01.0.1/1:8:		Empty
sdf	0000:41:01.0.1/1:5:0	Physical Disk	Active
sde	0000:41:01.0.1/1:4:0	Physical Disk	Active
sdd	0000:41:01.0.1/1:3:0	Physical Disk	Active
	0001:61:01.0.2/0:8:		Empty
sdh	0001:61:01.0.2/0:9:0	Physical Disk	Active
sdg	0001:61:01.0.2/0:3:0	Physical Disk	Active

Figure 29. Example Concurrent Device Remove display

- 4. Type option 1 (Select) next to the location for the disk drive you want to replace. Press Enter.
- 5. The Verify Device Concurrent Remove display is shown. The concurrent maintenance light turns on for that disk drive slot. To view the locations of the concurrent maintenance lights, select the appropriate model from the following list:
 - "Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures" on page 100
- 6. On the Verify Device Concurrent Remove display, verify that the selected disk drive is the disk drive you want to replace, then press Enter. The identify light turns on for the disk drive.

Note: Ensure that the disk drive is not in use to prevent loss of data.

7. The Device Concurrent Remove display is shown.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control.
 It does not increase or decrease your risk of receiving electric shock when using or working on
 electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 8. Squeeze and pull the handle of the disk drive out toward you before you remove the disk drive as shown in Figure 30 on page 49. If the handle is not all the way out, the disk drive does not slide out of the system or expansion unit.

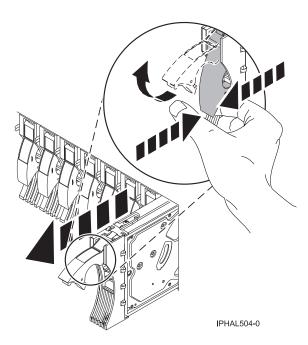


Figure 30. Removing a disk drive from a model or 7311-D20

- 9. Support the bottom of the disk drive as you slide it out of the system or expansion unit. Do not hold the disk drive by the handle.
- 10. Press Enter on the IBM Power RAID Configuration Utility to indicate that you have removed the disk drive.

Removing a disk drive from a system or expansion unit controlled by IBM i

Learn how to remove a failed Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive from a system or an expansion unit with an IBM i operating system or a logical partition that controls the disk drive location.

If you are removing a disk drive in order to install a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the IBM i system or logical partition power turned on" on page 27. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

- 1. Before removing a disk drive, back up all the data from the disk drive or the array that the drive is a part of, and then move the data from the disk drive that you want to remove. For instructions, choose one of the following options:
 - · Move and remove disk units
 - **Recovering your system** in the IBM i Information Center

Go to IBM i Information Center website, and select from the following options:

- If you select V6R1, expand IBM i 6.1 Information Center > Systems management > Backup and recovery > Recovering your system
- If you select V5R4, expand i5/OS Information Center > Systems management > Backup and recovery > Backing up and recovering your system > Recovering your system
- 2. Prepare to remove the disk drive from the system configuration as described in "Preparing to remove a disk-drive from a system or logical partition controlled by IBM i" on page 52.
- 3. Locate the disk drive to be removed. See "Disk drive locations and service indicators" on page 95.

Related information

Removing and replacing a disk drive in the 5887 disk drive enclosure unit

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If applicable, remove the system unit door, expansion unit door, or the rack door.
- 3. If applicable, remove the front cover.

Removing the disk drive

1. Unlock the disk drive handle by squeezing it and pulling it out toward you.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

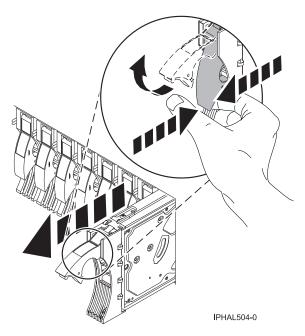


Figure 31. Removing a disk drive

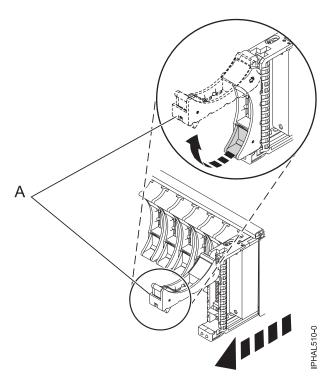


Figure 32. Removing a small-form factor disk drive from the 5803 expansion unit

- 2. Support the bottom of the disk drive as you slide it out of the system or expansion unit. Do not hold the disk drive by the handle.
- 3. If a disk drive filler is available, remove the disk drive filler. For instructions, see "Removing a disk drive filler" on page 87.

Refill the disk drive slots with either another disk drive or a disk drive filler. Filling the disk drive slot can help ensure proper airflow for cooling and help maintain optimal Electromagnetic Interference (EMI) compliance.

Completing the procedure

Install or close the front door of the system, expansion unit, or rack.

Preparing to remove a disk-drive from a system or logical partition controlled by IBM i

Learn the actions you must take to properly remove a disk drive.

Before removing a disk-drive from a system or expansion unit that is controlled by IBM i, follow these

- 1. Determine the protection status of the disk-drive that you are replacing. For instructions, see "Determining the IBM i disk-drive protection status" on page 115.
- 2. For mirrored disk-drives on an IBM i system or logical partition, follow these steps to verify that the disk-drive you are replacing has been suspended:
 - a. Sign on with service level authority.
 - b. Type strsst on the command line of the IBM i session and press Enter.
 - c. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- d. Select Work with disk units from the System Service Tools (SST) display. Press Enter.
- e. Select Display Disk Configuration from the Work with Disk Units display. Press Enter.
- f. Select **Display Disk Configuration Status** from the Display Disk Configuration display. Press Enter.
- g. Does the disk-drive that is mirrored to the disk-drive that you are replacing (same drive number) have a status of Active?
 - No: The replacement must be performed by a service provider.
 - Yes: Does the disk-drive that you are replacing have a status of Suspended?
 - Yes: Continue with the next step.
 - No: Follow these steps to suspend mirrored protection on the disk-drive that you are replacing:
 - 1) Press F3 from the Display Disk Configuration display to return to the Work with Disk Units display.
 - 2) Select **Work with Disk Unit Recovery** from the Work with Disk Units display. Press Enter.
 - 3) Select **Suspend mirrored protection** from the Work with Disk Unit Recovery display. Press Enter.
 - 4) Select the option to suspend the disk-drive that you are replacing from the Suspend Mirrored Protection display. Press Enter.
- h. Press F3 repeatedly to exit System Service Tools and return to the main menu.

Replacing a disk drive

Learn how to replace a Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in the server or expansion unit.

Note: These instructions can also be used if you are replacing an SAS disk drive.

To remove and replace a disk drive in a different enclosure, use the information for that enclosure.

Use this procedure to remove a failed disk drive and replace it with the same type of disk drive. If you plan to remove a disk drive and install a different type of disk drive, remove the existing disk drive.

The system or logical partition can be turned off or turned on when you replace the disk drive. If the disk drive that is being replaced is in the AIX, IBM i or Linux root volume group (rootvg) and does not have disk protection, or if it is a PCIe RAID adapter with integrated solid-state disk drives, then replace the disk drive using the powered-off procedure.

Replacing a disk drive with the AIX system or logical partition power turned on

Learn to replace a failed Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or an expansion unit while the power of the AIX operating system or logical partition that controls the disk drive location is turned on.

If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the AIX system or logical partition power turned on" on page 8. If you are replacing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before
 you open the device covers, unless instructed otherwise in the installation and configuration
 procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: This procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. If the system or logical partition that controls the disk drive you are replacing is at the AIX command line, you can use this powered-on procedure. If the disk drive that you are replacing is in the root volume group (rootvg) and it is not protected by either Redundant Array of Independent Disks (RAID) or mirroring, or to use the powered-off procedure, go to Replacing a disk drive with the system or logical partition power turned off.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Related information

Removing and replacing a disk drive in the 5887 disk drive enclosure unit

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Prepare to remove the disk drive from the system or expansion unit as described in "Preparing to remove a disk drive from a system or expansion unit controlled by AIX" on page 103.

- 3. If applicable, remove the system unit door, expansion unit door, or the rack door.
- 4. If applicable, remove the front cover.

To replace a Just a Bunch of Disks (JBOD) disk drive attached to any SCSI or SCSI RAID adapter, see the procedure in "Replacing a SCSI disk drive" on page 74.

Replacing a disk drive

- 1. Find the package that contains the new disk drive.
 - Attention: Disk drives are fragile. Handle with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the handle of the replacement disk drive by squeezing and pulling it out toward you. If the handle is not all the way out, the disk drive cannot slide into the system.
- 4. If your new disk drive does not have a bezel preinstalled, then perform the steps in "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 5. Install the disk drive as shown in Figure 33.
 - a. Support the bottom of the disk drive as you align it with the guide rails in the system unit. Do not hold the disk drive by the handle.
 - b. Slide the disk drive into the system until it stops.

Important: Ensure that when installing a disk drive, that the drive is fully seated and all the way into the system.

c. Push the disk drive handle in until it locks.

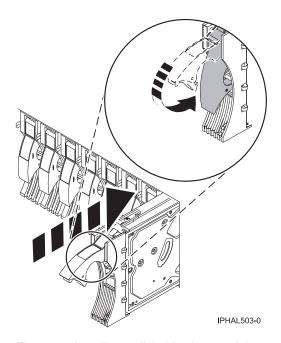


Figure 33. Installing a disk drive in a model

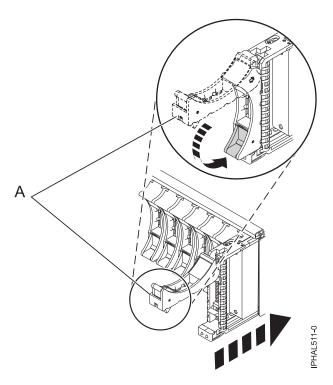


Figure 34. Installing a small-form factor disk drive in the 5803 expansion unit

- 6. Press Enter. The disk drive slot exits the Remove state and enters the Normal state.
- 7. Exit to the RAID Hot-Plug Devices menu. Press F3 to return.
- 8. Exit to the Task selection display.
- 9. Select Log Repair Action.
- 10. Select the disk drive that you replaced and then press Enter.
- 11. Select **Commit** after you have made your selection and then press Enter.
- 12. Exit to the command line.

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the front door of the system, expansion unit, or rack.
- 3. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 4. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Replacing a disk drive with the Linux system or logical partition power turned on

Learn to replace a Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or expansion unit while the power of the Linux operating system or logical partition that controls the disk drive location is turned on.

If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the Linux system or logical partition power turned on" on page 14. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- · Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

- 1. Turn off everything (unless instructed otherwise).
- **2.** Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: Read these instructions carefully and understand the complexity of the powered-on procedure before you begin. If the system or logical partition that controls the disk drive you are replacing is at the Linux command line, you can use this powered-on procedure.

Go to "Replacing a disk drive with the system or logical partition power turned off" on page 69, if:

• You are installing a disk drive that is to be connected with the 6203 or 6204 SCSI adapter.

• You do not feel comfortable using the powered-on procedure.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Is the disk drive you are replacing in a redundant array of independent disk (RAID) 0 array or is the disk drive you are replacing in a failed RAID level 5 or 10 array?
 - If yes, you must delete the disk array before replacing the disk. For instructions, see *PCI-X SCSI RAID Controller Reference Guide for Linux*.
 - This guide is available from the SCSI PCI Adapters web page.
 - If no, your drive is configured as Just a Bunch of Disks (JBOD) or is configured within a degraded array. Proceed to the next step.
- 3. If the disk drive you are replacing is in a redundant array of independent disk (RAID) Level 0 disk array or in a failed RAID Level 5 or RAID Level 10 disk array, you must delete the disk array before replacing the disk. For instructions, see the *PCI-X SCSI RAID Controller Reference Guide for Linux*. This guide is available from the SCSI PCI Adapters web page.
- 4. If applicable, remove the system unit door or expansion unit door or open the rack front door.
- 5. If applicable, remove the front cover.
 - If you have a front cover from any other models, remove the front cover.

Replace the disk drive by using the Linux kernel 2.6.

Related information

Removing and replacing a disk drive in the 5887 disk drive enclosure unit

Replacing the disk drive using Linux kernel 2.6

Learn how to replace a disk drive in a location that is controlled by a system or logical partition that is running Linux kernel 2.6.

Replacing the disk drive

You must have removed the disk drive before you replace it. For the removal procedure, see "Removing a disk drive with the Linux system or logical partition power turned on" on page 42.

- 1. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle them with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive does not slide into the system or expansion unit.
- 4. If your replacement disk drive does not have a bezel preinstalled, then install a bezel in the disk drive. For instructions, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Then, return here and continue with this procedure.
- 5. From the IBM Power RAID Configuration Utility display, select **Work with disk unit recovery**. Press Enter.
- 6. From the Work with Disk Unit Recovery display, select **Concurrent add device**. Press Enter. A Concurrent Device Add display like the following sample is shown.

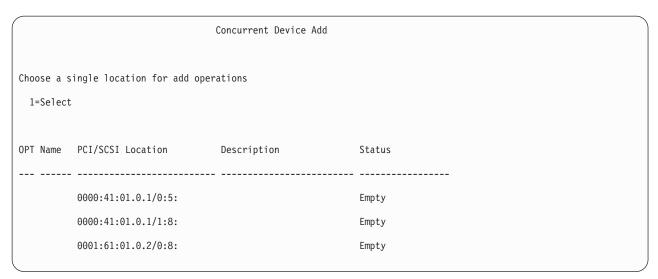


Figure 35. Example Concurrent Device Add display

- 7. Type option1 (Select) next to the location from which you removed the disk drive. The Verify Device Concurrent Add display is shown.
- 8. Press Enter on the Verify Device Concurrent Add display. The Complete Device Concurrent Add display is shown.
- 9. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 10. Slide the disk drive all the way into the system or expansion unit and then lock it in place by pushing in the disk drive handle, as shown in Figure 36.

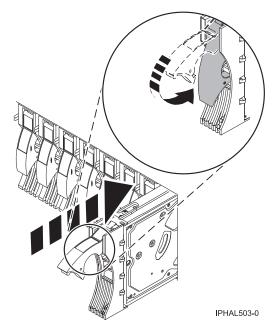


Figure 36. Installing a disk drive in a model or 7311-D20

11. Press Enter on the Complete Device Concurrent Add display to indicate that the disk drive is installed.

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 4. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 5. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Replacing a disk drive with the IBM i system or logical partition power turned on

Learn how to replace a Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or expansion unit while the power of the IBM i operating system or logical partition that controls the disk drive location is turned on.

You must have removed the failed disk drive before you attempt to replace it. For the procedure to remove a disk drive in the IBM i, see "Removing a disk drive from a system or expansion unit controlled by IBM i" on page 49. If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the IBM i system or logical partition power turned on" on page 27. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- · The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- · Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- **2.** Remove the power cords from the outlets.
- 3. Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Attention: This procedure is a complex set of steps that must be performed exactly to avoid potential data loss or system damage. Alternatively, you can use the powered-off procedure, which is a simpler task that involves less risk of data loss or system damage. For instructions, see "Replacing a disk drive with the system or logical partition power turned off" on page 69.

Note: Some of the figures in these procedures might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

Related information

Removing and replacing a disk drive in the 5887 disk drive enclosure unit

Preparing the system

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If applicable, remove the system unit door, expansion unit door, or the rack door.
- 3. If applicable, remove the front cover.

Replacing the disk drive

1. Return to the Hardware Service Manager (HSM) console and wait until the Concurrent Maintenance Results display is shown.

Press F12.

2. The physical locations you entered while removing the disk drive might still show on the display. If not, retype the physical location where you want to install the new disk drive.

In the example, U787A.001.1234567-P3-D4, you would install a disk drive in the system unit with type 9406, Model 520, sequence number 1234567, and disk drive position P3-D4.

In the example, U5074.001.1234567-DB3-D32, you would install a disk drive in the expansion unit with type 5074, model 001, sequence number 1234567, and disk drive position DB3-D32.

- 3. Select option 2 (Install device) for the Action to be performed.
- 4. Set the time delay for one minute:01.

Important: Do not press Enter at this time.

5. Locate the service indicator that corresponds to the position of the disk drive that you are replacing.

Important: When you press Enter, after a one minute delay, this light comes on and begins to flash rapidly. You then have nine seconds to slide the disk drive all the way in and then lock it in place by pushing in the disk drive handle.

6. Find the package that contains the new disk drive.

Attention: Disk drives are fragile. Handle with care.

- 7. Remove the disk drive from its protective package.
- 8. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive cannot slide into the system or expansion unit. See Figure 37 on page 65.
- 9. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 10. Slide the disk drive halfway into the system or expansion unit.
- 11. Press Enter on the console.
- 12. When the service indicator starts flashing, slide the disk drive all the way in. Then, lock the disk drive in place by pushing in the disk drive handle, as shown in the following figure.

Note: The service indicator stops flashing and remains on when you have installed the disk drive properly.

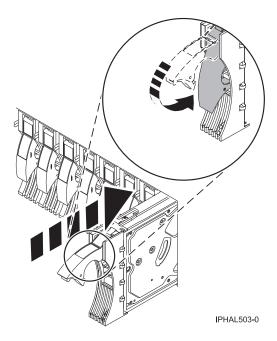


Figure 37. Installing a disk drive

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. Return to the HSM console and wait until the Concurrent Maintenance Results display is shown. Press Enter.
- 4. If you return to the Service Action Log display, exit the service action log.
- 5. When the HSM display is shown, press F3.
- 6. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 7. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Replacing a disk drive using hot-spare in an IBM i system or logical partition

You can use the hot-spare function to replace a disk drive in a system or expansion unit while the IBM i operating system or logical partition that controls the disk drive location is powered on. Use the procedure in this section to perform this task.

Preparing the system

1. Perform prerequisite tasks as described in Before you begin.

- 2. Remove the front cover and door, if you need to, to access the disk drives. For instructions on removing the cover, see Removing and replacing covers and doors.
- 3. Locate the disk drive to be replaced and record the location information, then use the location information to activate the identify light for that disk drive. For instructions, see Identifying a failing part in an IBM i system or logical partition

Preparing to replace the disk drive

- 1. Continue with the replacing of the disk drive after you have removed the disk drive.
- 2. Return to the console and wait until the Concurrent Maintenance Results display is shown.
- 3. Press F12.
- 4. The physical locations you entered during the removal procedure might still appear on the display. If not, retype the physical location where you will be installing the new disk drive.
 - In the example, U787A.001.1234567-P3-D4, you would install a disk drive in the system unit with type 9406, Model 520, sequence number 1234567, and disk drive position P3–D4.
 - In the example, U5074.001.1234567-DB3-D32, you would install a disk drive in the expansion unit with type 5074, model 001, sequence number 1234567, and disk drive position DB3-D32.
- 5. Select option 2 (Install device) for the Action to be performed.
- 6. Set the time delay for one minute:01.

Important: Do not press Enter at this time.

Replacing the disk drive

- 1. Return to the console and wait until the Concurrent Maintenance Results display is shown. Press F12.
- 2. The physical locations you entered during the removal procedure might still appear on the display. If not, retype the physical location where you will be installing the new disk drive.
 - In the example, U787A.001.1234567-P3-D4, you would install a disk drive in the system unit with type 9406, Model 520, sequence number 1234567, and disk drive position P3-D4.
 - In the example, U5074.001.1234567-DB3-D32, you would install a disk drive in the expansion unit with type 5074, model 001, sequence number 1234567, and disk drive position DB3-D32.
- 3. Select option 2 (Install device) for the Action to be performed.
- 4. Set the time delay for one minute:01.

Important: Do not press Enter at this time.

5. Locate the concurrent maintenance light that corresponds to the position of the disk drive that you are replacing.

Important: When you press Enter, after a one minute delay, this light comes on and begins to blink rapidly. You then have nine seconds to slide the disk drive all the way in and then lock it in place by pushing in the disk drive handle.

6. Find the package that contains the new disk drive.

Attention: Disk drives are fragile. Handle with care.

- 7. Remove the disk drive from its protective package.
- 8. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive can not slide into the system or expansion unit.
- 9. Follow these steps to install the disk-drive bezel on the replacement disk drive:
 - a. Attach the bezel **A** to the disk drive, as shown in the following figure.

b. Press in and then tighten the thumbscrew B to secure the bezel to the disk drive.

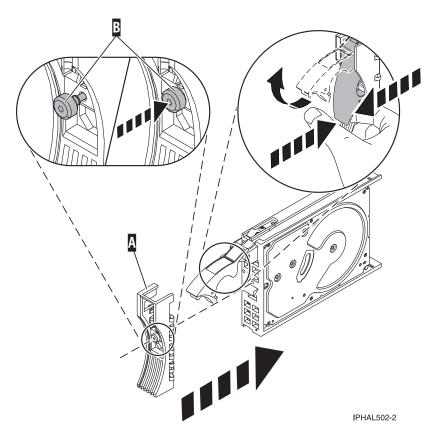


Figure 38. Installing a disk-drive bezel

- 10. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 11. Slide the disk drive halfway into the system or expansion unit.
- 12. Press Enter on the console.
- 13. When the light starts blinking, slide the disk drive all the way in. Then, lock the disk drive in place by pushing in the disk drive handle, as shown in the following figure.

Note: The light stops blinking and remains on when you have installed the disk drive properly.

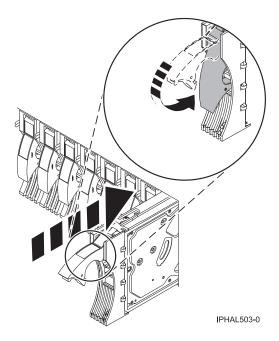


Figure 39. Installing a disk drive

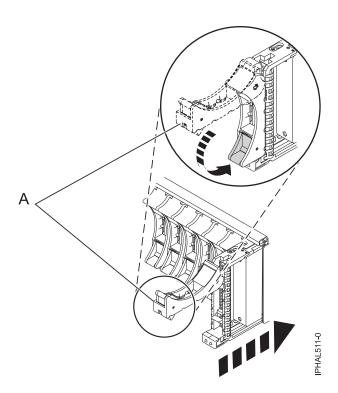


Figure 40. Installing a small-form factor disk drive in the 5803 expansion unit

Completing the procedure using the HSM

- 1. Return to the console and wait until the Concurrent Maintenance Results display is shown, and press Enter if you used the concurrent maintenance process above, otherwise continue with the next step.
- 2. If you return to the Hardware Service Manager (HSM), exit the HSM.
- 3. Select Work with disk units from the Start System Service Tools display.

- 4. Select Non-configured disk units from the Work with Disk Units display, and press Enter.
- 5. Is the new disk unit displayed with a status of non-configured?

Note: It may take several minutes for the new disk drive to display.

- No: Contact your next level of support.
- Yes: Continue with the next step.
- 6. Press F3 to return to the Work with Disk Units display.
- 7. Select Work with disk unit recovery from the Work with Disk Units display, and press Enter.
- 8. Select **Disk unit problem recovery procedure**, and press Enter.
- 9. Select Initialize and format disk unit, and press Enter.
- 10. Select the new disk and press Enter.

Note: This will take several minutes to complete.

- 11. When the disk drive is initialized and formatted, press F3 to return to the Work with Disk Units display.
- 12. Select **Start hot spare**, and press Enter.
- 13. Select the IOA with the new disk, then press Enter and press Enter again.
- 14. Does the new hot-spare disk drive have a smaller capacity than previous hot-spare disk drive? Refer to the resource name identified in the xxxx9031 error which was logged close to the same time of the original disk failure.
 - No: The procedure is complete. Press F3 to return to the System service tools display.
 - Yes: Go to the next step.
- 15. Select Display Device Parity Status, and press Enter. If the new disk drive is not active and hot-spare protected, do not continue. Call your next level of support.

Restriction: You must complete the following steps to ensure your data is protected. The following steps will allow you to exchange the two disk drives so that the larger disk drive will become the hot-spare, and the smaller disk drive will become a parity set member.

- 16. Fail the previous hot-spare disk drive by unlocking the disk drive handle by squeezing it and pulling it out toward you.
- 17. Pull the drive out about one inch and wait ten seconds.
- 18. Push the disk drive back into the slot and close the handle.
- 19. Return to step 1 on page 68 and start hot-spare on the larger drive.

Replacing a disk drive with the system or logical partition power turned off

Learn to install a failed Small Computer System Interface (SCSI) or serial-attached SCSI (SAS) disk drive in a system or logical partition that controls the disk drive location with the power turned off.

If you are installing a new or upgraded disk drive, see "Installing a disk drive or solid-state drive with the system or logical partition power turned off" on page 33. If you are removing a disk drive as part of a service procedure, continue to use the following procedure.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- 5. Turn on the devices.

(D005)

Preparing the system

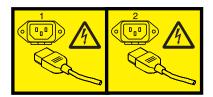
- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. If you cannot start the system or logical partition that controls the disk drive location, or if the system or logical partition are not powered on, go to step 6 on page 71.
- 3. Identify the disk drive to be replaced and record the location information. For information, see Identifying a part.
- 4. Prepare to remove the disk drive from the system or expansion unit as follows:
 - If the system or logical partition that controls the disk drive location is running AIX, follow the steps in "Preparing to remove a disk drive from a system or expansion unit controlled by AIX" on
 - If the system or logical partition that controls the disk drive location is running IBM i, follow the steps in "Preparing to remove a disk-drive from a system or logical partition controlled by IBM i" on page 52.

 If the system or logical partition that controls the disk drive location is running Linux and the disk drive you want to replace is unprotected or in use, move the data from the disk drive before continuing with this procedure. For information, see the PCI-X SCSI RAID Controller Reference Guide for Linux.

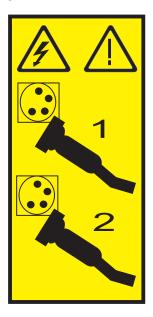
This guide is available from the SCSI PCI Adapters web page.

- 5. Stop the system. For instructions, see Stopping the system or logical partition.
- 6. If you stopped the logical partition, do not disconnect the power source. If you stopped the system, disconnect the power source from the system by unplugging the system.

Note: This system might be equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been completely disconnected. (L003)



or



- 7. Remove the system unit door or expansion unit door or open the rack front door. For instructions, select the appropriate procedure from the following list:
 - Removing and replacing the expansion unit cover or door
- 8. Remove the front cover.

Replacing the disk drive

- 1. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive does not slide into the system or the expansion unit.

- 4. If your replacement disk drive does not have a bezel preinstalled, then follow the steps in "Installing a disk drive bezel in a disk drive or filler" on page 92to install the disk drive bezel. Then, return here and continue with this procedure.
- 5. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 6. Slide the disk drive into the system or expansion unit until it stops.

Note: It is important to ensure that when installing a disk drive, that the drive is fully seated and all the way into the system.

7. Push the disk drive handle in until it locks, as shown in Figure 41.

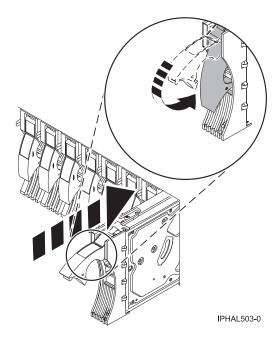


Figure 41. Installing a disk drive in a model

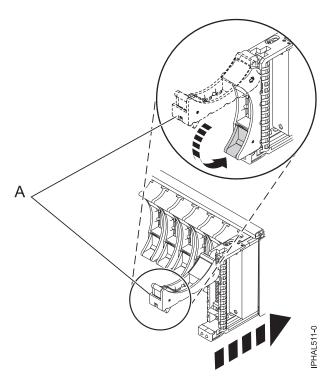


Figure 42. Installing a small-form factor disk drive in the 5803 expansion unit

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. Reconnect all system power cables.
- 4. Reconnect the system to the power supply by plugging it in.
- 5. Start the system or logical partition. For instructions, see Starting the system or logical partition.
- 6. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 7. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Related concepts

Removing and replacing covers and doors

Use these procedures to remove and replace the covers on IBM Power Systems[™] servers that contain the POWER7 processor.

Related reference

Removing and replacing the expansion unit cover or door

You might need to remove, replace, or install covers or doors on an expansion unit as a part of accessing components or performing a service action.

Replacing a SCSI disk drive

Learn how to replace a Small Computer System Interface (SCSI) disk drive in a system or expansion unit.

Replacing the disk drive

- 1. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the handle of the replacement disk drive by squeezing and pulling it out toward you. If the handle is not all the way out, the disk drive cannot slide into the system.
- 4. Support the bottom of the disk drive as you align it with the guide rails in the system unit. Do not hold the disk drive by the handle.
- 5. Slide the disk drive into the system until it stops.

Note: It is important to ensure that when installing a disk drive, that the drive is fully seated and all the way into the system.

6. Push the disk drive handle in until it locks, as shown in Figure 43.

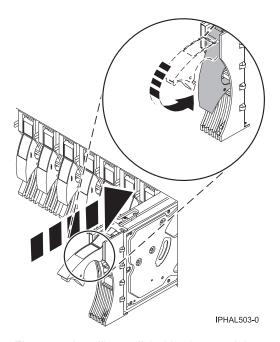


Figure 43. Installing a disk drive in a model a model or 7311-D20

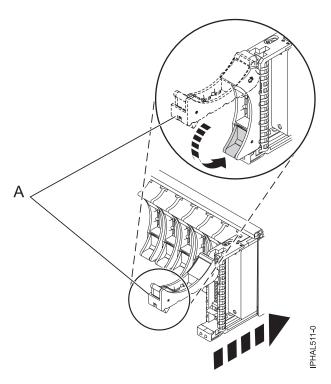


Figure 44. Installing a small-form factor disk drive in the 5803 expansion unit

- 7. Press Enter.
- 8. Exit to the SCSI and SCSI RAID Hot-Plug Manager menu.
- 9. Select Configure Added/Replaced Devices. Press Enter.
- 10. Select the disk drive that you replaced and then press Enter. The disk drive is now configured.
- 11. Exit to the Task Selection display.
- 12. Select Log Repair Action.
- 13. Select the disk drive that you replaced and then press Enter.
- 14. Select Commit after you have made your selection and then press Enter.
- 15. Exit to the command line.

Completing the procedure

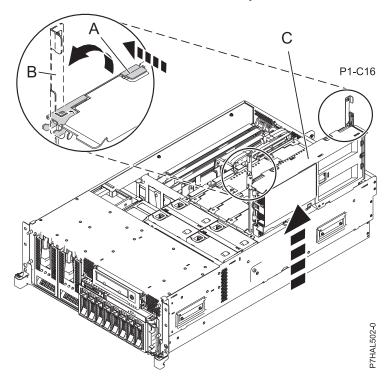
- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 4. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Installing the external SAS port in the 8233-E8B or 8236-E8C

Learn how to install an external SAS port as a part of upgrading your disk-drive backplane, or to enable internal disk sharing.

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Stop the system. For instructions, see Stopping the system or logical partition.
- 3. If the system is rack-mounted, place the system into the service position. For instructions, see Placing a rack-mounted 8233-E8B or 8236-E8C system in the service position.
- 4. Remove the service access cover. For instructions, see Removing and replacing covers and doors .
- 5. Remove the system processor assembly or filler in position P1-C16 by lifting the handle (A) and lifting the assembly out of the system, as shown in the following figure.

Note: You must remove only the assembly or filler in P1-C16. To remove a filler, grasp the filler in the center and lift the filler out of the system.



- 6. Remove the fans and fan cage from the system by doing the following steps:
 - a. To remove the fans, squeeze the tab (A) and lift the fan out of the fan cage as shown in the following figure.

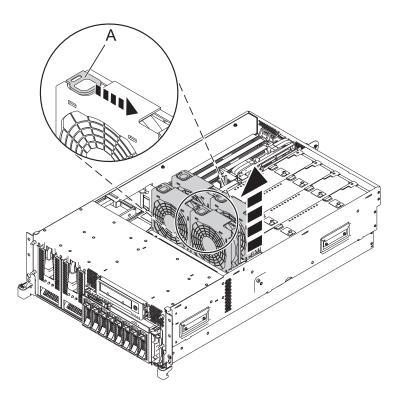


Figure 45. Removing the fan from the 8233-E8B or 8236-E8C fan cage

b. To remove the air baffles, grasp and pull the air baffle out of the fan cage, as shown in the following figure.

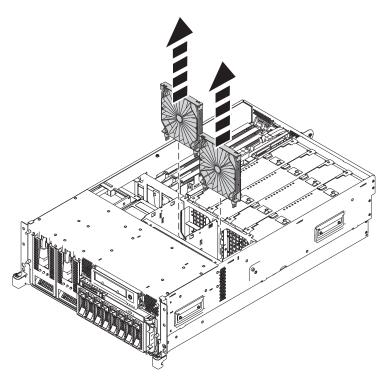


Figure 46. Removing the air baffles from the 8233-E8B or 8236-E8C fan cage

c. To remove the fan cage, loosen the two thumbscrews **(A)** and lift the fan cage **(B)** out of the system as shown in the following figure.

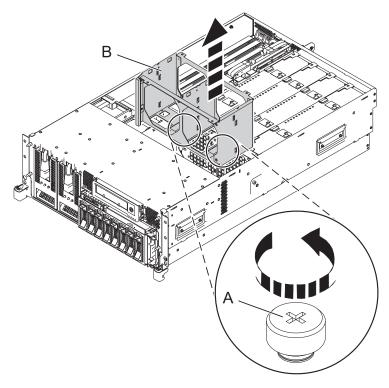


Figure 47. Removing the fan cage from the 8233-E8B or 8236-E8C system

7. Slide the front of the cable, with the male connector, though the opening between the processor cage and the side of the system.

Tip: See Figure 48 on page 80 to complete the next few steps.

- 8. Insert the pins (A) on the side of the system into the slots (B) on the SAS cable assembly.
- 9. Slide the cable assembly rear until the pins (A) are seated and the latch (C) snaps in place.

Tip: The port on the rear of the cable assembly should be seated in the slot at the rear of the system.

10. Attach the cable bracket (H) by placing the notch on the bracket over the post on the side of the system, aligning the screw hole (I) with the hole on the side of the system, and securing the cable bracket with the screw.

Note: The bracket should fit snugly over the SAS cable assembly.

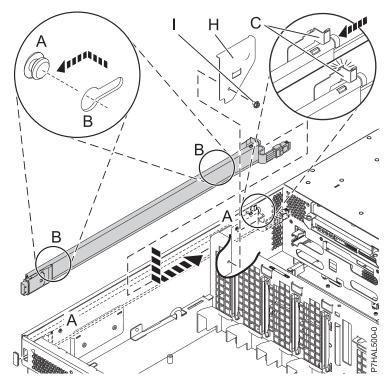


Figure 48. Attaching the SAS cable

11. Depending on the disk-drive backplane you have, complete one of the following choices:

Tip: See Figure 49 on page 81 to complete this step.

- If you can see the SAS connection in the center of the disk-drive backplane **(D)**, attach the cable to the connection and continue to step 12 on page 81.
- If you can see the SAS cable shroud **(E)** extending from the disk-drive backplane, continue to step 11a.

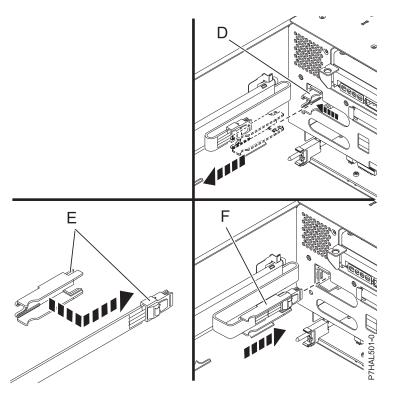


Figure 49. SAS cable connections

- a. Locate the SAS cable shroud (E) on the disk-drive backplane and pull the rear of the shroud away from the side of the system to unseat the shroud.
- b. Pull the shroud out of the SAS port.
- c. Attach the shroud to the male SAS connector (F) on the cable assembly by sliding the shroud over the top of the cable connector (F) from behind. The SAS connector on the cable should fit into the two slots at the front of the shroud, and the connector should extend away from the shroud so it can be seated in the port.
- d. Slide the cable and shroud (G) into the SAS port until it is firmly seated in place.
- 12. Replace the fans and the fan cage, by doing the following steps:
 - a. To install the fan cage (A) into the system, align the locator pins through the holes, and tighten the two thumbscrews (B), as shown in the following figure.

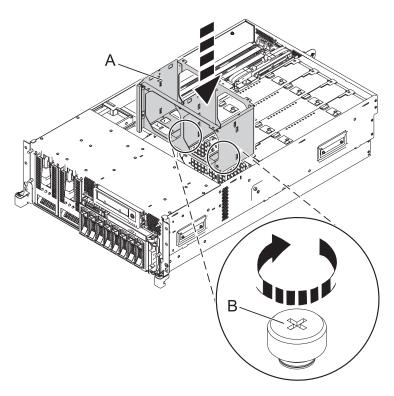


Figure 50. Installing the fan cage in the 8233-E8B or 8236-E8C system

b. To install the air baffles, insert the air baffles into their location in the fan cage, and push down until they lock into place, as shown in the following figure.

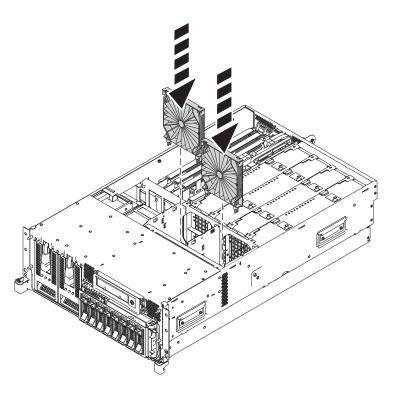


Figure 51. Installing the air baffles in the 8233-E8B or 8236-E8C fan cage

c. To install the fans, insert the fans into their location in the fan cage, and push down on the fan until it locks into place, as shown in the following figure.

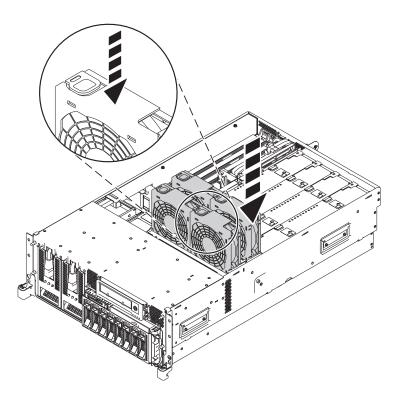
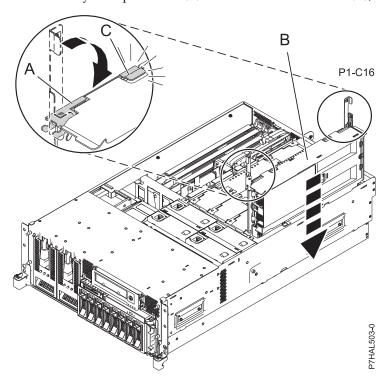


Figure 52. Installing the fans in the 8233-E8B or 8236-E8C fan cage

13. Install the system processor (B) and secure both latches (C), as shown in the following figure.



14. Replace the service access cover. For instructions, see Installing the service access cover on 8233-E8B or 8236-E8C.

- 15. Place the system back into the operating position. For instructions, see Placing 8233-E8B or 8236-E8C in the operating position.
- **16**. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 17. Start the system or logical partition. For instructions, see Starting the system or logical partition.
- You may now attach supported SAS features to your system.
- Return to the instructions that sent you here.

Internal disk drive sharing on an 8233-E8B or 8236-E8C

You might need to cable and understand the function of this feature. Use the following information to complete these tasks.

The following information is for use after the adapter is installed. Instal the adapter and then return here. See the PCI adapters topic for more information, PCI adapters.

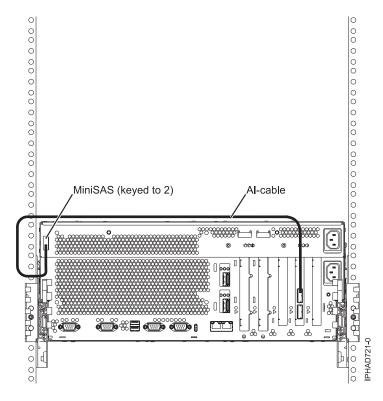
You should also review the tasks in "Before you begin" on page 143 if you have not already done so.

Note: Internal cable FC3669 for model 8233-E8B or 8236-E8C must be installed to enable this configuration. For installation instructions, see Installing the external SAS port on a model 8233-E8B or 8236-E8C

This feature allows you to split the internal disks in the system unit enclosure into groups which you can manage separately.

- 1. Stop and power off the system if it is not already, see "Stopping a system or logical partition" on page 157.
- 2. Cable the system by connecting the SAS cable to the adapter and then to the internal SAS connection, as shown in the following graphic.

Important: This configuration is not supported with backplane feature code 8341.



Notes: The second connector on the adapter can be used to attach a disk expansion or media expansion drawer.

Figure 53. SAS adapter to internal SAS disk slots through the system external SAS port

3. Start the system, see "Starting the system or logical partition" on page 153.

4. Verify the feature is installed and working, see "Verifying the installed part" on page 165.

Once you have completed the procedure three of the disks in the system enclosure will be managed by the SAS Storage Controller adapter and three will be managed by the internal system.

Now, you can manage the disks as you would manage any other disks.

Removing or installing a disk drive filler

Learn how to remove or install a Small Computer System Interface (SCSI) disk drive filler in the server or expansion unit.

Note: Refill the disk drive slots with either another disk drive or a disk drive filler. Filling the disk drive slot ensures proper air flow for cooling and maintains an optimal EMI compliance.

Removing a disk drive filler

Learn how to remove a Small Computer System Interface (SCSI) disk drive filler from the server or expansion unit.

Note: Some of the figures in this procedure might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

- 1. Remove the system unit door, expansion unit door, or open the rack front door. For instructions, select the appropriate procedure from the following list:
 - Removing and replacing the expansion unit cover or door
- 2. Remove the front cover. For instructions on removing the cover, select the appropriate procedure from the following list:
 - "Removing and replacing covers on the 8233-E8B or 8236-E8C system" on page 161
- 3. Identify the disk drive filler you want to remove.
- 4. Pull the disk drive filler from the slot. Pull the disk drive filler from the slot that you want to use, as shown in Figure 54 on page 88.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It
 does not increase or decrease your risk of receiving electric shock when using or working on
 electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.

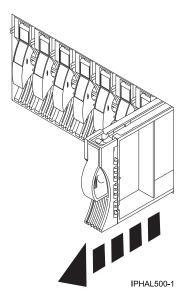


Figure 54. Removing a disk drive filler from a model or 7311-D20

5. Gently pull off the disk drive bezel latch (A) from the front of the filler, as shown in the following figure.

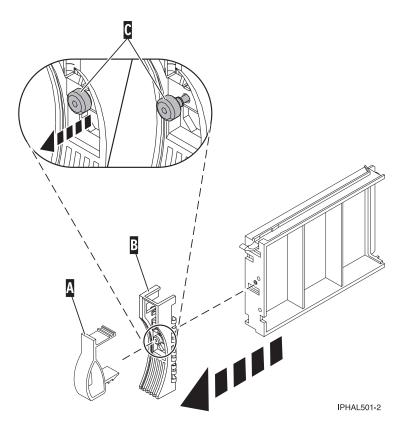


Figure 55. Removing a disk drive bezel

6. Loosen and then pull out on the thumbscrew (C) to release the bezel (B) from the front edge of the filler.

Installing a disk drive filler

Learn how to install a disk drive filler in the server or expansion unit.

1. Attach the disk drive bezel (A) to the filler.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 2. Press in and then tighten the thumbscrew (B) to secure the bezel to the disk drive.
- 3. Install the disk drive bezel latch (C) onto the front of the filler, as shown in the figure.

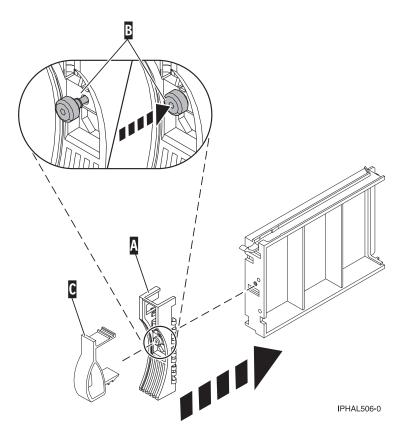


Figure 56. Attaching a bezel to a disk drive filler

4. Install the disk drive filler in the system or expansion unit, as shown in the following figure.

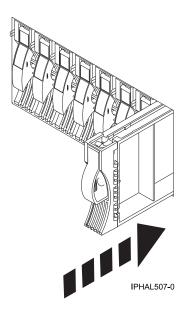


Figure 57. Installing a disk drive filler

- 5. Replace the front cover.
- 6. Install or close the system, expansion unit or rack front door.

Removing or installing a disk drive bezel

Learn how to remove or install the disk drive bezel from and into a disk drive.

Removing a disk drive bezel from a disk drive or filler

Learn how to remove a disk drive bezel from a disk drive or a disk drive filler.

Learn to remove the disk drive bezel from either a failed disk drive that had a bezel installed in it or from the disk drive filler in the slot where you are replacing the failed disk drive. The removed disk drive bezel must be attached in the replacement disk drive or a disk drive filler before installing the disk drive or filler in the system or expansion unit. To install a disk drive filler, see "Installing a disk drive bezel in a disk drive or filler" on page 92. Perform the steps in this procedure only if the disk drive or the disk drive filler has a disk drive bezel attached to it.

Important: If the disk drive bezel does not have a thumbscrew, it is not removable and is a SAS disk drive.

Note: Some of the figures in this procedure might not look exactly like the system or expansion unit that you have. However, the steps to perform the task are the same.

- 1. From the removed disk drive or disk drive filler, gently pull off the disk drive bezel latch (A) from the front of the filler, as shown in Figure 58 on page 92.
- 2. Loosen and then pull out on the thumbscrew (C) to release the bezel (B) from the front edge of the filler.

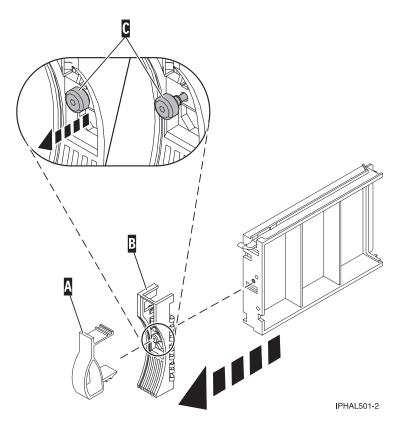


Figure 58. Removing a disk drive bezel

3. Retain the removed disk drive bezel safely and use the removed bezel to attach it to the replacement disk drive or a disk drive filler.

Return to the procedure that brought you here.

Installing a disk drive bezel in a disk drive or filler

Learn how to install a disk drive bezel into a disk drive.

You must have removed the disk drive bezel from either a failed disk drive that had a bezel installed in it or from the disk drive filler. To remove a disk drive filler, see "Removing a disk drive bezel from a disk drive or filler" on page 91. Perform the steps in this procedure only if the disk drive or the disk drive filler removed had a disk drive bezel attached to it.

Note: If the disk drive bezel does not have a thumbscrew, it is not removable and is a SAS disk drive. The replacement SAS disk drive comes with an attached bezel.

1. Attach the disk drive bezel (A) to the disk drive or to a disk drive filler.

Attention:

- Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 2. Press in and then tighten the thumbscrew (B) to secure the bezel to the disk drive or filler.

3. Install the disk drive bezel latch (C) onto the front of the disk drive or filler, as shown in Figure 59.

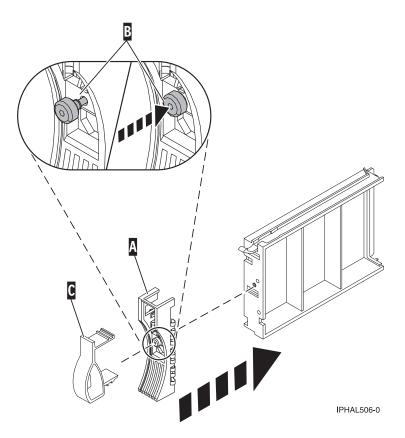


Figure 59. Attaching a bezel to a disk drive filler

Return to the procedure that brought you here.

Disk drive locations and service indicators

Find out where the disk drives and service indicators are located on the system or an expansion unit.

Learn about the disk drive locations and location of the service indicators on the system or expansion unit.

PCIe RAID and SSD SAS adapter locations

Learn about the PCIe RAID and SSD SAS adapter locations and the location of the service indicators on the PCIe RAID and SSD SAS adapter.

The figure Figure 60 shows the PCIe RAID and SSD SAS adapter locations.

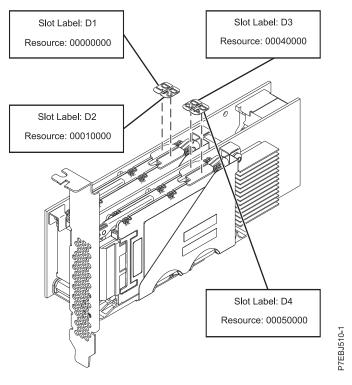


Figure 60. PCIe RAID and SSD SAS adapter locations

Disk drive locations and service indicators for 8233-E8B and 8236-E8C

Learn the disk drive locations and where the service indicators are located for your system.

The following figures show the disk drive locations and service indicators for the 8233-E8B and 8236-E8C. Service indicators are located above the latch handle on the disk drives.

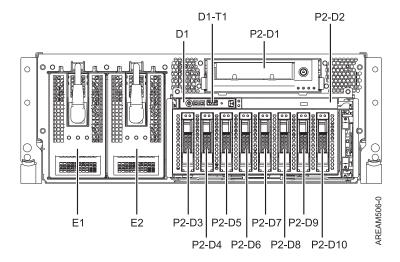


Figure 61. Disk drive locations

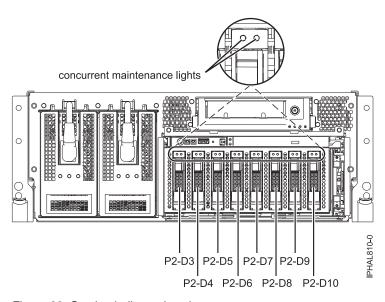


Figure 62. Service indicator locations

Disk-drive locations and service indicators for the 5887 disk-drive enclosure

Learn about the disk-drive locations and where the service indicators are located for the 5887 disk-drive enclosure.

The following figures show the front view and rear view of the 5887 disk-drive enclosure and the disk drive locations in the 5887 enclosure.

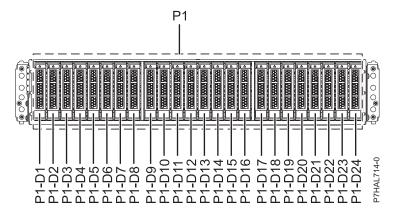


Figure 63. Front view of the 5887 disk-drive enclosure showing the disk-drive locations

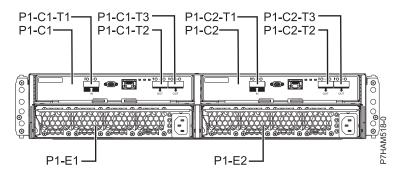


Figure 64. Rear view of the 5887 disk-drive enclosure

The following figure shows the locations of the disk-drive service indicators for the 5887 disk-drive enclosure.

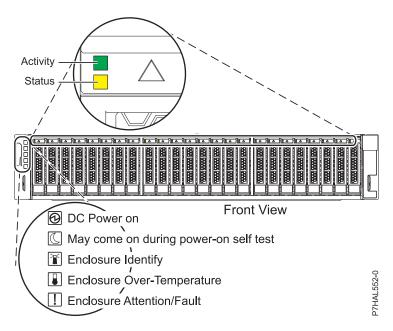


Figure 65. Front view of the 5887 disk-drive enclosure showing the service indicators

Disk drive locations and service indicators for the 5886 disk-drive enclosure

Learn about the disk drive locations and where the service indicators are located for your disk-drive enclosure.

The following figure shows the disk drive locations for the 5886 disk-drive enclosure.

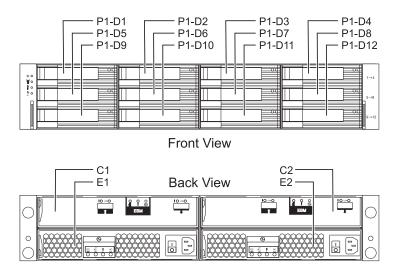


Figure 66. Disk drive locations for the 5886 disk-drive enclosure

The following figure shows the locations of the disk drive service indicators for the 5886 disk-drive enclosure.

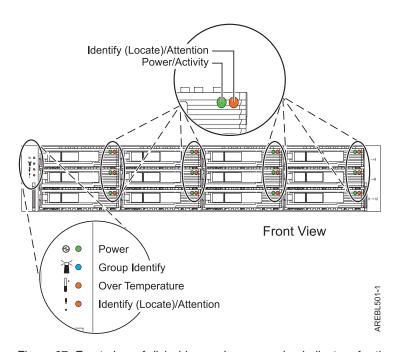


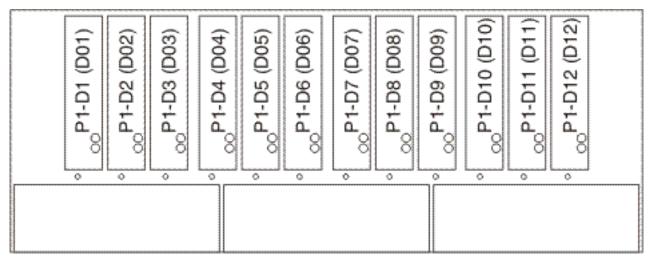
Figure 67. Front view of disk-drive enclosure service indicators for the 5886

Disk drive locations and service indicators for the 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures

Learn about the disk drive locations and where the service indicators are located for your disk-drive enclosure.

The availability of disk drive locations depends on the number of SCSI interface cards installed in the SCSI disk-drive enclosure. If the next available disk drive position is the first slot in a disk-drive enclosure, such as D21, D26, or D46, look at the disk drive controller to verify that the enclosure is connected to a SCSI bus port. The controller end of the cable is clearly labeled with the disk-drive enclosure to which it connects. If the enclosure is not connected to a disk drive controller, you must either install the disk drive in a different disk-drive enclosure or connect the enclosure to a SCSI bus port on a disk drive controller. You might need to add a disk drive controller before you can add disk drives to the expansion unit.

The following figures show the disk drive locations for the front and rear of the 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures.



IPHAL975-0

Figure 68. Front view of 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures

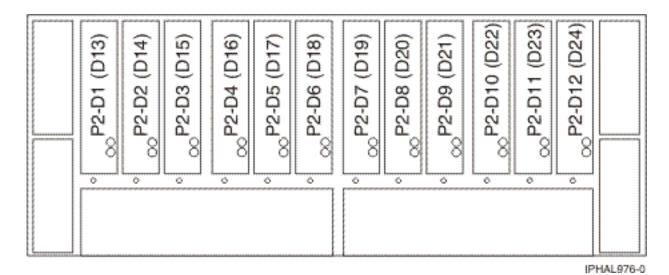


Figure 69. Rear view of 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures

The following figures show the locations of the disk drive service indicators (A) for the 5786, 5787, 7031-D24, and 7031-T24 SCSI disk-drive enclosures.

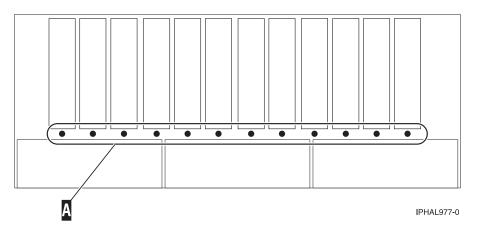


Figure 70. Front view of service indicators for 5786, 5787, 7031-D24, and 7031-T24

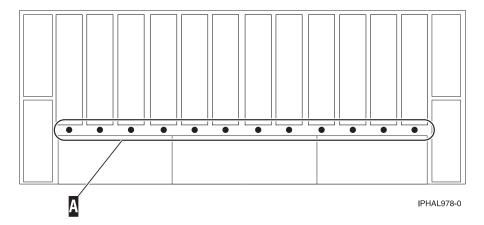


Figure 71. Rear view of service indicators for 5786, 5787, 7031-D24, and 7031-T24

Disk-drive locations and service indicators for the 5802 expansion unit

Learn about the disk-drive locations and where the service indicators are located for your expansion unit.

The following figure shows the disk-drive locations for the 5802.

Service indicators are located at the bottom of the latch handle on each disk drive.

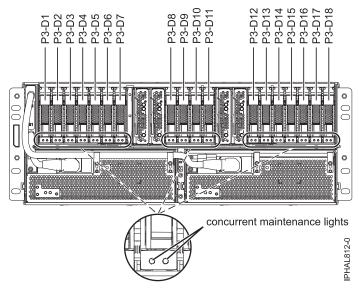


Figure 72. Disk drive locations

Related information

Cabling the 5802 disk subsystem

Related information

Locate additional disk-drive related information and instructions you might need.

Preparing a disk drive for use in an AIX system or logical partition

Configure the newly installed disk drive for your environment.

If the disk drive is attached to a PCI-X SCSI RAID controller, see the *PCI-X SCSI RAID Controller Reference Guide for AIX*. If the disk drive is attached to another controller, see the *AIX System Management Guide: Operating System and Devices*. These guides are available at the System p and AIX Information Center. (http://publib.boulder.ibm.com/infocenter/pseries/v5r3/index.jsp)

Preparing to remove a disk drive from a system or expansion unit controlled by AIX

Learn the actions you must take to properly remove a disk drive.

Before removing a disk drive from a system or expansion unit that is controlled by AIX, ensure that all data on that disk drive or the array that contains the drive is backed up and removed from the disk drive and that the disk drive is in the Defined state.

If the disk drive is attached to a PCI-X SCSI RAID controller, see the *PCI-X SCSI RAID Controller Reference Guide for AIX*. If the disk drive is attached to another controller, see the information for that controller or the *AIX System Management Guide: Operating System and Devices*. These guides are available at the System p and AIX Information Center.

Rebuilding data on a replacement disk drive using AIX

To rebuild data on the replacement disk drive, refer to the information for the controller to which the disk drive is attached.

- If the disk drive is attached to a PCI-X SCSI RAID controller, see the PCI-X SCSI RAID Controller Reference Guide for AIX.
- If the disk drive is attached to a PCI SCSI RAID adapter (feature code 2498), see the PCI 4–Channel Ultra3 SCSI RAID Adapter Reference Guide.

For more information, see the *AIX System Management Guide: Operating System and Devices*. These guides are available at the System p and AIX Information Center.

Removing a disk drive using Linux kernel 2.6

Learn how to remove a disk drive in a location that is controlled by a system or logical partition that is running Linux kernel 2.6.

Preparing to remove the disk drive

- 1. Log in as root user.
- 2. Type iprconfig on the command line of the Linux session and press Enter. The IBM Power RAID Configuration Utility display is shown.
- 3. Select Analyze log. Press Enter. The Kernel Messages Log display is shown.

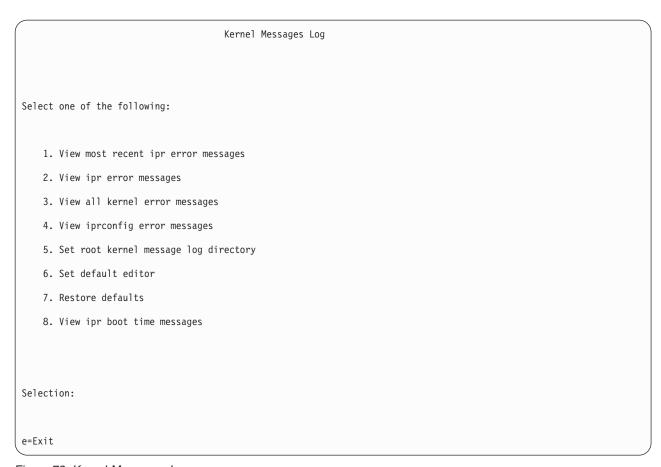


Figure 73. Kernel Messages Log

- 4. Select View most recent ipr error messages from the Kernel Messages Log display. Press Enter.
- 5. Find the entry in the log for the disk drive you want to replace.
- 6. Record the location information for the disk drive.

Note: The location information has the form of 2:0:8:0. In this example, 2 is the SCSI host number, 0 is the SCSI bus, 8 is the SCSI target ID, and 0 is the LUN (logical unit).

- 7. Return to the command line.
- 8. Type the following command:
 - ls -ld /sys/class/scsi host/host#/device

Where # is the SCSI host number. Press Enter.

9. Record the PCI location information.

Note: The PCI location information has the form of 61:01:0:2.

- 10. Type iprconfig on the command line and press Enter.
 - The IBM Power RAID Configuration Utility display is shown.
- 11. Select Display hardware status from the IBM Power RAID Configuration Utility display. Press Enter. The Display Hardware Status display is shown.

	Display			
ype option, press Enter.				
1=Displa	ay hardware resource inform	nation details		
PT Name	PCI/SCSI Location	Description	Status	
	0000:01:01.0.0/	PCI-X SCSI Adapter	Operational	
	0000:41:01.0.1/	PCI-X SCSI Adapter	Operational	
sda	0000:41:01.0.1/0:3:0	Physical Disk	Active	
sdb	0000:41:01.0.1/0:4:0	Physical Disk	Active	
sdc	0000:41:01.0.1/0:8:0	Physical Disk	Active	
sdd	0000:41:01.0.1/1:3:0	Physical Disk	Active	
sde	0000:41:01.0.1/1:4:0	Physical Disk	Active	
sdf	0000:41:01.0.1/1:5:0	Physical Disk	Active	
	0001:61:01.0.2/	PCI-X SCSI RAID Adapter	Operational	
sdg	0001:61:01.0.2/0:3:0	Physical Disk	Active	
	0001:61:01.0.2/0:6:0	Advanced Function Disk	Active	
sdi	0001:61:01.0.2/0:9:0	Physical Disk	Active	
sdh	0001:61:01.0.2/255:0:0	RAID 10 Disk Array	Failed	
	0001:61:01.0.2/0:4:0	RAID 10 Array Member	Failed	
	0001:61:01.0.2/0:5:0	RAID 10 Array Member	Failed	

Figure 74. Example Display Hardware Status

- 12. Look for the disk drive at the PCI location you recorded. The disk drive might have a Failed status.
- 13. If the disk drive you want to replace is unprotected or in use, move the data from the disk drive before continuing with this procedure.
 - For information, see the PCI-X SCSI RAID Controller Reference Guide for Linux.
 - This guide is available from the SCSI PCI Adapters web page.
- 14. Type option 1 (Display hardware resource information details) next to the disk drive you want to replace. Press Enter.
 - The Disk Hardware Resource Information Details is displayed like the shown in the following sample.

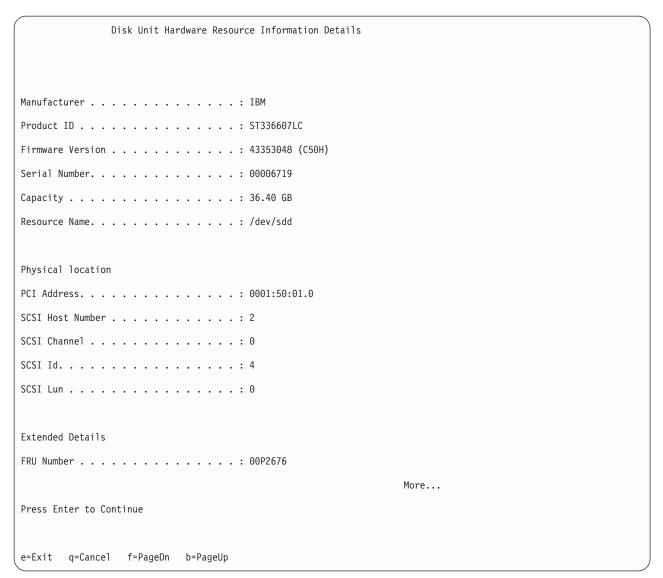


Figure 75. Example Disk Hardware Resource Information Details display

- 15. Record the physical location information.
- 16. Return to the IBM Power RAID Configuration Utility display.

Removing the disk drive

- If you are removing a solid state device located on a PCIe RAID and SSD SAS adapter, go to Removing and replacing the PCIe RAID and SSD SAS adapterRemoving and replacing the PCIe RAID and SSD SAS adapter and complete that procedure, then return here and perform the following steps.
- 2. From the IBM Power RAID Configuration Utility display, select **Work with disk unit recovery**. Press Enter.
- **3**. From the Work with Disk Unit Recovery display, select **Concurrent remove device**. Press Enter. A Concurrent Device Remove display is shown, like the following sample.

	(Concurrent Device Remov	e	
	noose a single location for remove operations			
OPT Name	PCI/SCSI Location	Description	Status	
sdc	0000:41:01.0.1/0:8:0	Physical Disk	Active	
	0000:41:01.0.1/0:5:		Empty	
sdb	0000:41:01.0.1/0:4:0	Physical Disk	Active	
sda	0000:41:01.0.1/0:3:0	Physical Disk	Active	
	0000:41:01.0.1/1:8:		Empty	
sdf	0000:41:01.0.1/1:5:0	Physical Disk	Active	
sde	0000:41:01.0.1/1:4:0	Physical Disk	Active	
sdd	0000:41:01.0.1/1:3:0	Physical Disk	Active	
	0001:61:01.0.2/0:8:		Empty	
sdh	0001:61:01.0.2/0:9:0	Physical Disk	Active	
sdg	0001:61:01.0.2/0:3:0	Physical Disk	Active	

Figure 76. Example Concurrent Device Remove display

- 4. Type option 1 (Select) next to the location for the disk drive you want to replace. Press Enter.
- 5. The Verify Device Concurrent Remove display is shown. The service indicator turns on for that disk drive slot...
- 6. On the Verify Device Concurrent Remove display, verify that the selected disk drive is the disk drive you want to replace, then press Enter. The identify light turns on for the disk drive.

Note: Ensure that the disk drive is not in use to prevent loss of data.

7. The Device Concurrent Remove display is shown.

Attention:

- · Attach a wrist strap to an unpainted metal surface of your hardware to prevent electrostatic discharge (ESD) from damaging your hardware.
- When using a wrist strap, follow all electrical safety procedures. A wrist strap is for static control. It does not increase or decrease your risk of receiving electric shock when using or working on electrical equipment.
- If you do not have a wrist strap, just prior to removing the product from ESD packaging and installing or replacing hardware, touch an unpainted metal surface of the system for a minimum of 5 seconds.
- 8. Squeeze and pull the handle of the disk drive out toward you before you remove the disk drive as shown in Figure 77 on page 108. If the handle is not all the way out, the disk drive does not slide out of the system or expansion unit.

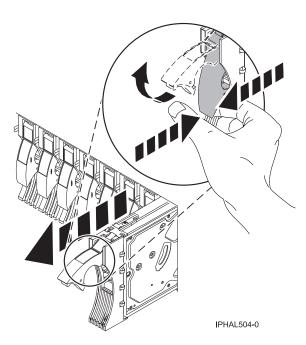


Figure 77. Removing a disk drive from a model or 7311-D20

- 9. Support the bottom of the disk drive as you slide it out of the system or expansion unit. Do not hold the disk drive by the handle.
- 10. If your replacement disk drive does not have a bezel preinstalled, then perform the following step. Loosen and pull out on the thumbscrew (B) to release the disk-drive bezel (C) from the disk drive, as shown in the following figure.

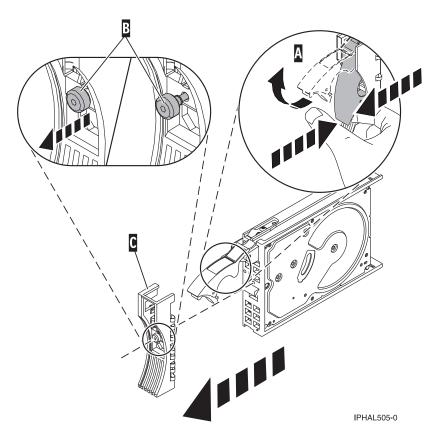


Figure 78. Removing a disk-drive bezel

11. Press Enter on the IBM Power RAID Configuration Utility to indicate that you have removed the disk drive.

Replacing the disk drive

- 1. Find the package that contains the new disk drive.
 - **Attention:** Disk drives are fragile. Handle them with care.
- 2. Remove the disk drive from its protective package.
- 3. Unlock the disk drive handle by squeezing and pulling it out toward you before you install the disk drive. If the handle is not all the way out, the disk drive does not slide into the system or expansion unit.
- 4. If your replacement disk drive does not have a bezel preinstalled, then follow these steps to install the disk-drive bezel on the replacement disk drive:
 - a. Attach the bezel (A) to the disk drive, as shown in Figure 79 on page 110.
 - b. Press in and then tighten the thumbscrew (B) to secure the bezel to the disk drive.

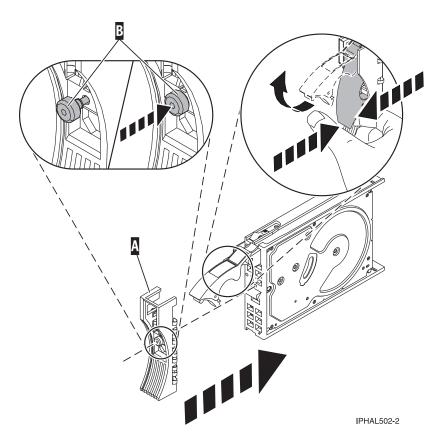


Figure 79. Attaching a bezel to the disk drive

- 5. From the IBM Power RAID Configuration Utility display, select **Work with disk unit recovery**. Press Enter.
- 6. From the Work with Disk Unit Recovery display, select **Concurrent add device**. Press Enter. A Concurrent Device Add display like the following sample is shown.

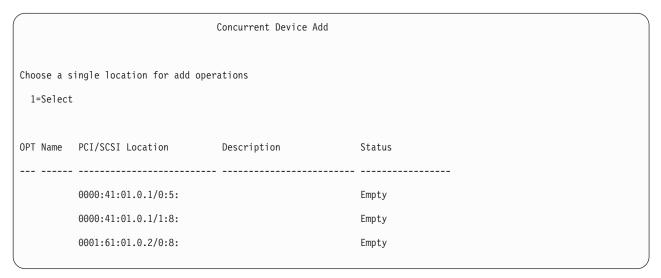


Figure 80. Example Concurrent Device Add display

7. Type option1 (Select) next to the location from which you removed the disk drive. The Verify Device Concurrent Add display is shown.

- 8. Press Enter on the Verify Device Concurrent Add display. The Complete Device Concurrent Add display is shown.
- 9. Support the bottom of the disk drive as you align it with the guide rails in the system or expansion unit. Do not hold the disk drive by the handle.
- 10. Slide the disk drive all the way into the system or expansion unit and then lock it in place by pushing in the disk drive handle, as shown in Figure 81.

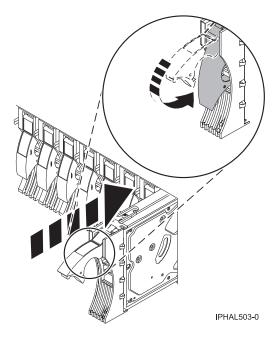


Figure 81. Installing a disk drive in a model or 7311-D20

11. Press Enter on the Complete Device Concurrent Add display to indicate that the disk drive is installed.

Completing the procedure

- 1. Replace the front cover.
- 2. Install or close the system, expansion unit, or rack front door.
- 3. Verify the installed part:
 - If you replaced the part because of a failure, verify the installed part. For instructions, see Verifying a repair.
 - If you installed the part for any other reason, verify the installed part. For instructions, see Verifying the installed part.
- 4. To configure the newly installed disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Preparing a disk drive for use in an AIX system or logical partition.
 - Preparing a disk drive for use in a Linux system or logical partition
 - Configuring a disk drive in an IBM i system or logical partition.
- 5. To rebuild the data on the replacement disk drive, see the procedure for the operating system or logical partition that controls the disk drive:
 - Rebuilding data on a replacement drive using AIX.
 - Rebuilding data on a replacement drive using Linux.
 - Rebuilding data on a replacement drive using IBM i.

Rebuilding data on a replacement disk drive using Linux kernel 2.6

You can rebuild data on the replacement disk drive that was replaced because of a failed disk drive or as a new installation.

If a hot-spare disk drive was available and protected the disk array throughout the disk drive failure, you can configure the newly installed disk drive as a hot spare. For instructions, see the PCI-X SCSI RAID Controller Reference Guide for Linux.

This guide is available from the SCSI PCI Adapters web page.

If a hot-spare rebuild was not initiated by the controller, you need to initiate a rebuild on the newly installed disk drive. To initiate the rebuild, follow these steps:

For an unprotected disk drive

If the disk drive you are replacing is in a RAID Level 0 disk array or in a failed RAID Level 5 or RAID Level 10 disk array, perform these tasks:

- 1. Re-create the disk array.
- 2. Re-create the file systems on the disk array.
- 3. Copy the data back to the restored disk array from your backup media.

If a hot-spare rebuild was not initiated by the controller, you need to initiate a rebuild on the newly installed disk drive. To initiate the rebuild, perform the following procedure using Linux kernel 2.6.

For a disk drive in a RAID Level 5 or RAID Level 10 disk array

- 1. Log in as root user.
- 2. Type iprconfig on the command line of the Linux session and press Enter. The IBM Power RAID Configuration Utility display is shown.
- 3. Select Work with disk unit recovery from the IBM Power RAID Configuration Utility display. Press Enter. The Work with Disk Unit Recovery display is shown.
- 4. From the Work with Disk Unit Recovery display, select Rebuild disk unit data.
 - A Rebuild Disk Unit Data display similar to the following is shown.

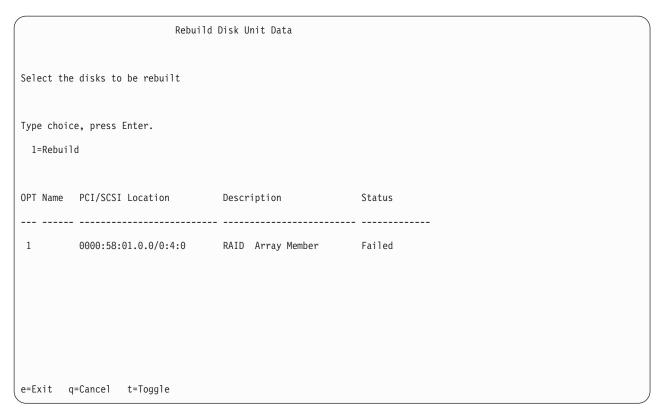


Figure 82. Example Rebuild Disk Unit Data display

5. Type option 1 (Rebuild) next to the disk drive you want to rebuild and press Enter.

Note: Performing a rebuild on a disk drive overwrites the data currently on the disk drive. A Confirm Rebuild Disk Unit Data display similar to the following is shown.

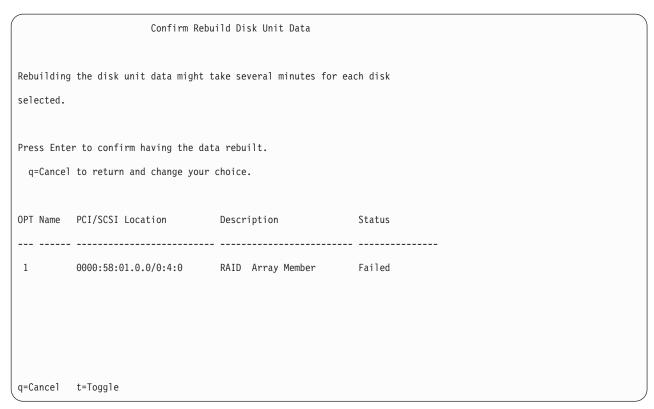


Figure 83. Example Confirm Rebuild Disk Unit Data display

6. To confirm that you want to rebuild the data on the disk drive, press Enter. The message that the rebuild has begun is shown at the bottom of the Work with Disk Unit Recovery display. The rebuild process might take several minutes to complete.

Preparing to remove a disk-drive from a system or logical partition controlled by IBM i

Learn the actions you must take to properly remove a disk drive.

Before removing a disk-drive from a system or expansion unit that is controlled by IBM i, follow these steps:

- 1. Determine the protection status of the disk-drive that you are replacing. For instructions, see "Determining the IBM i disk-drive protection status" on page 115.
- 2. For mirrored disk-drives on an IBM i system or logical partition, follow these steps to verify that the disk-drive you are replacing has been suspended:
 - a. Sign on with service level authority.
 - b. Type strsst on the command line of the IBM i session and press Enter.
 - c. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- d. Select Work with disk units from the System Service Tools (SST) display. Press Enter.
- e. Select Display Disk Configuration from the Work with Disk Units display. Press Enter.
- f. Select Display Disk Configuration Status from the Display Disk Configuration display. Press Enter.

- g. Does the disk-drive that is mirrored to the disk-drive that you are replacing (same drive number) have a status of Active?
 - No: The replacement must be performed by a service provider.
 - Yes: Does the disk-drive that you are replacing have a status of Suspended?
 - Yes: Continue with the next step.
 - No: Follow these steps to suspend mirrored protection on the disk-drive that you are replacing:
 - 1) Press F3 from the Display Disk Configuration display to return to the Work with Disk Units display.
 - 2) Select Work with Disk Unit Recovery from the Work with Disk Units display. Press
 - 3) Select Suspend mirrored protection from the Work with Disk Unit Recovery display. Press Enter.
 - 4) Select the option to suspend the disk-drive that you are replacing from the Suspend Mirrored Protection display. Press Enter.
- h. Press F3 repeatedly to exit System Service Tools and return to the main menu.

Determining the IBM i disk-drive protection status

To determine the protection status of the disk-drives in your IBM i system or logical partition, follow these steps from the System Service Tools (SST) display:

Tip: If you do not know the protection status of the disk-drives and you cannot get to the System Service Tools display, contact your next level of support.

- 1. Sign on with at least service level authority.
- 2. Type strsst on the command line of the IBM i session and press Enter.
- 3. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Note: The service tools password is case-sensitive.

- 4. Select Work with disk units from the System Service Tools (SST) display. Press Enter.
- 5. Select Display Disk Configuration from the Work with Disk Units display. Press Enter.
- 6. Select Display Disk Configuration Status from the Display Disk Configuration display. Press Enter.

A list of each auxiliary storage pool (ASP) displays, showing the disk-drives that are members of the ASP. The Status column shows one of the following protection statuses for the ASP:

- Mirrored. These ASPs are configured for mirrored protection. If the failing disk-drive has mirrored protection, record the status of both disk-drives in the mirrored pair. You need this information in the recovery procedure.
- Unprotected. An ASP with a status of Unprotected might contain disk-drives that are device parity protected. Record the status of the failing disk-drive as it is shown in the Status column of the Display Disk Configuration Status display.

A disk-drive with one of the following statuses has device parity protection only if all other disk-drives in the array are operational:

- DPY/Active
- DPY/Failed
- DPY/HDW Failure
- DPY/Degraded
- DPY/Power Loss
- DPY/Not Ready

- DPY/Unknown

A disk-drive with any other status (such as DPY/Rebuild or DPY/Unprotected) does not have device parity protection.

Examples:

- Suppose one disk-drive has a status of DPY/Failed while all other disk-drives have a status of DPY/Unprotected. In this case, only the disk-drive with the DPY/Failed status is protected. Servicing the failed disk-drive does not result in data loss. Removing any of the unprotected disk-drives might result in data loss.
- All disk-drives have a status of DPY/Active or DPY/Degraded, therefore, all disk-drives are protected. In this case, exchanging any disk-drive does not result in data loss.

Tip: For more information about the meaning of a status for any disk-drive, use the Help key on the display.

Configuring a disk drive in an IBM i system or logical partition

To configure a newly installed disk drive into an existing device parity set, follow these steps:

If you want to start a new device parity set or change the protection on your disks, see Manage device parity protection or Start device parity protection in the Disk Management section of the IBM i



- 1. If necessary, start System Service Tools (SST) by typing strsst on the command line of the IBM i session and pressing Enter.
- 2. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Restriction: The service tools password is case sensitive.

- 3. Select Work with Disk Units on the System Service Tools display. Press Enter.
- 4. Select **Display disk configuration** on the Work with Disk Units display. Press Enter.
- 5. Select **Display non-configured units** on the Display disk configuration display. Press Enter.
- 6. The disk drive that you installed is listed. The serial number must match the serial number you recorded (the last four digits).

Note: The new disk drive might take up to five minutes to appear in the list. If the disk drive is not listed, ensure that the disk drive was properly installed.

- 7. Press F12 twice.
- 8. Select Work with disk configuration on the Work with Disk Units display. Press Enter.
- 9. Are you adding a disk drive to an existing device parity set?
 - Yes: Continue with the next step.
 - No: Go to step 23 on page 117 for mirroring or no protection, go to 1 on page 118 for hot spare.

Tip: Select **No** for mirroring, hot spare or no protection.

- 10. Select Work with device parity protection on the Work with Disk Configuration display. Press Enter.
- 11. Select Include unit in device parity protection on the Work with Device Parity Protection display. Press Enter.
- 12. Did the Include Device Parity Protection Failed display appear?
 - Yes: Continue with the next step.
 - **No**: Go to step 15 on page 117.
- 13. The following conditions must be met before you can start device parity protection.

- If there are enough disk drives available to create a new parity set, the drives are eligible for Start Device Parity Protection operation and not for the Include Device Parity Protection operation.
- · All disk drives in a parity set must be the same capacity with a minimum number of three or four disk drives and maximum of 10 or 18 disk drives in the resulting parity set, depending on the disk drive type.
- Not all disk drives attached to an advanced function input/output processor have reported to the system. Repeat the operation.
- The type or model of the disk drives cannot be used for the requested operation.

When these conditions are met, press F12 to return to the Work with Disk Configuration display.

- 14. Select **Include unit in device parity protection** on the Work with disk configuration display. Press Enter.
- 15. On the Include Disk Units in Device Parity Protection display, select the disk drives to be included in Device Parity Protection. Type a 1 in the Option column. Press Enter.
- 16. Press Enter to confirm your choice. The configuration starts and might take 30 60 minutes to complete.
- 17. When the device parity protection is complete, the message "Selected drives have been included successfully" is shown on the Work with device parity protection display. Press F12.
- 18. Select Display disk configuration on the Work with disk configuration display. Press Enter.
- 19. Select **Display disk configuration status** on the Display disk configuration display.
- 20. If you have more than one ASP, determine the auxiliary storage pool (ASP) to which you want to add the disk drive.
- 21. Press F12 twice to get to the Work with Disk Units display.
- 22. Select Work with disk configuration on the Work with Disk Units display. Press Enter.
- 23. Select the option to add units to ASPs and balance data on the Work with disk configuration display.
- 24. Specify the number of the ASP to which you want to add the disk drive. The system ASP is ASP 1. Press Enter.

Notes:

- a. If ASP is mirror protected, disk drives must be added in pairs of the same size.
- b. When one or more pairs of disk drives are added to a mirrored ASP, they automatically become mirror protected.
- c. To start mirrored protection on an ASP, refer to **Recovering your system** in the IBM i Information

To access the IBM i Information Center website, go to http://www.ibm.com/systems/i/ infocenter and select from the following options:

- If you select V6R1, expand IBM i 6.1 Information Center > Systems management > Backup and recovery > Recovering your system
- If you select V5R4, expand i5/OS Information Center > Systems management > Backup and recovery > Backing up and recovering your system > Recovering your system
- 25. The Confirm Add Units displays showing the configuration your system must have when the add operation completes.

Note: If you have selected the wrong ASP, press F12 to change your options. Press the Enter key to continue. The add process takes several minutes to complete.

- 26. When the message Selected units have been added successfully is shown, press F3 three times and press Enter to return to the Main menu display.
- 27. If you have a printer, print the configuration list. A service provider might refer to the configuration list in the future.
 - a. You must sign on with at least service level authority

- b. Type strsst on the Main menu command line. Press Enter.
- c. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- d. Select Start a service tool on the System Service Tools (SST) display. Press Enter.
- e. Select Hardware service manager on the Start a Service Tool display. Press Enter.
- f. Press F6 (print the configuration) from the Hardware Service Manager display.
- g. To return to the Main Menu display, press F3 (Exit) twice and then press Enter.
- h. Place the configuration list where you can refer to it in the future.
- 28. If you are a service provider performing this task, return to the procedure that sent you here.
- 1. Select Work with hot spare protection from the Work with disk configuration menu.
- 2. Select Start device parity protection RAID 5 with hot spare or Start device parity protection -RAID 6 with hot spare depending on the level of parity protection that is wanted.
- 3. Return to the procedure that sent you here.

Rebuilding data on a replacement disk drive using IBM i

Learn how to rebuild data on replacement disks.

To rebuild data on the replacement disk drive, complete the following steps:

- 1. If necessary, start System Service Tools (SST) by typing strsst on the command line of the IBM i session and pressing Enter.
- 2. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Note: The service tools password is case sensitive.

- 3. Select Work with disk units from the Start System Service Tools (SST) display. Press Enter.
- 4. Select Work with disk unit recovery from the Work with Disk Units display. Press Enter.
- 5. If you determined that the disk drive you replaced had device parity protection (RAID), follow these steps to restore device parity protection (RAID) on the disk drive:
 - a. Select Rebuild disk unit data on the Work with Disk unit recovery display. Press Enter.
 - b. Select 1 to rebuild the disk drive displayed (the disk drive displayed is the disk drive that you removed) on the Rebuild Disk Unit Data display. Press Enter.
 - c. Press Enter on the Confirm Rebuild Disk Unit Data display. The rebuild process might take several minutes to complete.
 - d. Press F5 to refresh the display until the **Percent complete** shows 5%.
 - e. When the display shows at least 5% complete, you can either continue to monitor this display to completion, or press F3 (Exit) to return to the Work with disk units display.
 - f. Press F3 (Exit) to return to the System service tools display.
 - g. Press F3 (Exit) to return to the Exit SST display and press Enter.
 - h. Return to the procedure that sent you here.
- 6. If the disk drive that you replaced had mirrored protection, follow these steps:
 - a. Select Replace configured unit on the Work with Disk unit recovery display. Press Enter.
 - b. Select the configured disk drive that you are exchanging (suspended drive) on the Select Configured Unit to Replace display. Press Enter.
 - c. Select the disk drive that you just installed on the Select Replacement Unit display. This drive has a non-configured status.

Note: In some cases, it might take several minutes for a new disk drive to display. Repeat these steps until the new drive is shown.

Press Enter.

- d. Press Enter on the Confirm Replace of Configured Unit display to confirm your choice for replacement.
 - The replacement process might take several minutes to complete. When the process is complete, the Work with Disk unit recovery display is shown.
- e. Press F3 (Exit) to return to the Work with disk units display.
- f. Select **Display disk configuration** on the Work with disk units display.
- g. Select Display disk configuration status on the Display Disk Configuration display. Mirrored status shows Resuming. When complete, the mirrored status shows Active. This process might take several minutes to complete. You can either monitor this display to completion, or press F3 (Exit) three times, and then press Enter to return to the IBM i main menu.

Configuring a disk drive on a load source adapter for hot spare using the IBM i operating system

To start hot spare protection on your load source adapter you must determine the status of the disk drive in the load source slot and configure or exchange that disk drive, which might require you to turn off the power to the system.

- 1. If necessary, start System Service Tools (SST) by typing strsst on the command line of the IBM i session and pressing Enter.
- 2. Type your service tools user ID and service tools password on the Start Service Tools (STRSST) Sign On display. Press Enter.

Note: The service tools password is case sensitive.

- 3. Determine the protection status of all disks controlled by the load source adapter. Do all disk drives that are a member of a parity sets or mirror sets have a status of active?
 - · No: Replace the disk using the following procedure in, "Replacing a disk drive with the IBM i system or logical partition power turned on" on page 62.
 - Yes: Continue to the next step.

Restriction: There must be a disk drive of the same or larger capacity located in a load source capable slot to act as a hot spare for the active load source disk drive. The next steps will have you change the disk drive in the desired slot if needed.

Attention: If the disk drive acting as hot spare for the load source is of smaller capacity you can suffer data loss.

- 4. Determine whether a non-configured disk drive of the same or larger capacity is located in a load source capable slot but is not the active load source. Only parallel SCSI places a restriction on the location of the load source. Any SAS, Fibre Channel, or virtual disk drive does not have this restriction.
 - No non-configured drive is located in a load source capable slot. Continue with the next step
 - · Yes a non-configured drive is located in a load source capable slot. Return to the procedure that sent you here, and continue to the next step of that procedure.
- 5. Choose the disk drive to be installed or exchanged with the drive in the load source slot by doing the following:
 - a. Select a disk drive in a parity set located in a load source capable slot, but is not the active load source drive, and record the location of this disk drive.
 - b. Select a non-configured disk drive of the same or larger capacity from either a non-load source slot or a failed drive you are replacing with a non-configured disk drive.

- 6. Stop the system if it is running. For instructions on stopping the system, see Stopping the system or logical partition.
- 7. Exchange the disk drives from the two locations you recorded in step 5 on page 119 by removing both disk drives and placing them into the other disk drives slot.
- 8. Start the system. For instructions, see Starting the system or logical partition
- 9. Return to the procedure that sent you here and continue with the next step in that procedure.

Replacing a SAS conduit card in a 5802 expansion unit with the power turned off

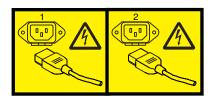
Learn how to replace a SAS conduit card in the 5802 expansion unit with the power turned off.

Perform the prerequisite tasks as described in Before you begin.

- 1. Stop the system if it is running. For instructions, see Stopping the system or logical partition.
- 2. Disconnect the power source from the system by unplugging the system.

Attention: This system might be equipped with a second power supply. You must disconnect the power source from the system by disconnecting all power cords to prevent system damage during this procedure.

(L003)



or



- 3. Perform the following steps to replace the midplane and SAS conduit card into the system:
 - a. Place the card connector **(C)** on the midplane connection **(D)** using the guide track **(B)** to ensure a good connection.
 - b. Lift the handle (A) to seat and secure the SAS conduit card to the midplane as shown in Figure 84 on page 122.

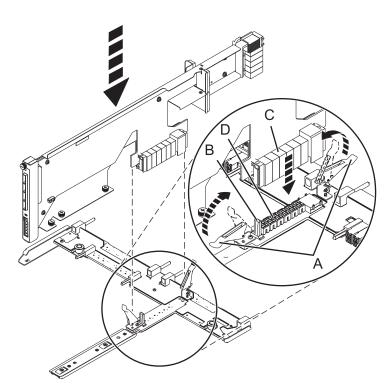


Figure 84. Installing the SAS conduit card into the midplane

- 4. Perform the following steps to replace the midplane and SAS conduit card into the system:
 - a. Align the midplane with the track and ensure that the slot (A) on the midplane attaches to the post **(B)** in the system.
 - b. Secure the thumbscrews (C) and (D) on the SAS conduit card.
 - c. Secure the thumbscrews (E) on the sides of the midplane.

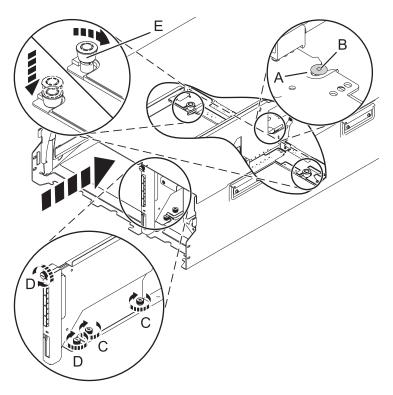


Figure 85. Installing the SAS conduit card and the midplane

5. Attach the power cord cover and secure the thumbscrew (A) to the system.

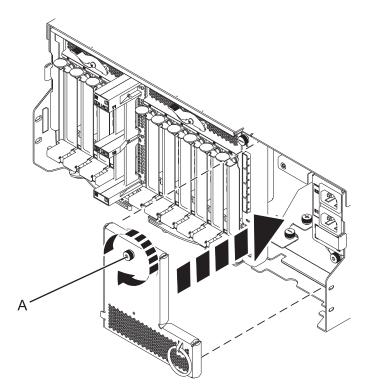


Figure 86. Installing the power cord plate

6. Carefully slide the enclosure management controller into the system and close the latch (A) as shown in Figure 87.

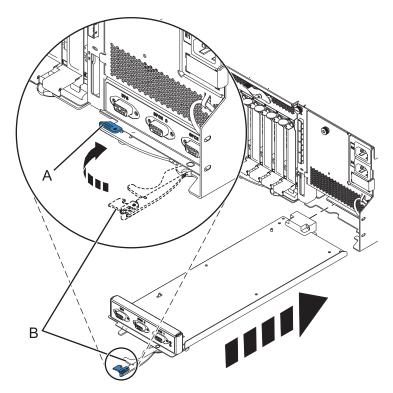


Figure 87. Replacing the enclosure management controller

- 7. Carefully lift and align the I/O system board with the slot at the rear of the expansion unit.
- 8. Insert the I/O system board firmly into the server, as shown in Figure 88 on page 125.
- 9. Secure the I/O system board with the locking tabs (A), as shown in Figure 88 on page 125.

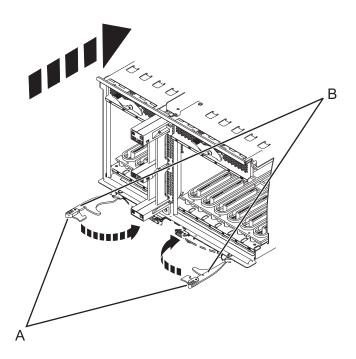


Figure 88. Install the I/O system board on a rack mounted model

- 10. To replace the power supply, with the locking handle (A) in the open position, push the power supply into the expansion unit as shown in Figure 89 on page 126.
- 11. Close the locking handle (A) until the power supply locks into position.

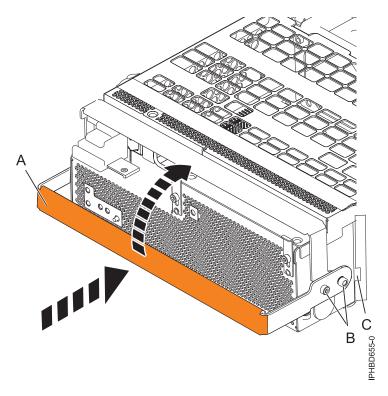


Figure 89. Replacing a power supply

12. To replace the disk drive backplane, lift the backplane along the two sides and align the backplane with the guide rails in the expansion unit.

CAUTION:

The backplane can be heavy to lift. Ensure that you can safely perform this task before you begin.

- 13. Using your hand to support the bottom of the backplane, slide it into the expansion unit as shown in Figure 90 on page 127.
- 14. Secure the backplane in place by moving the locking tabs from the open position (B) to the locked position (A).

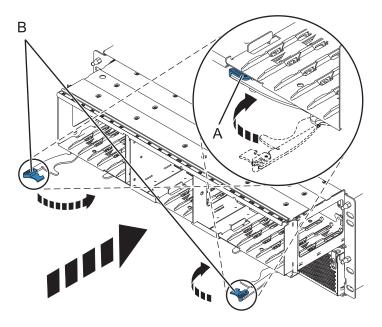
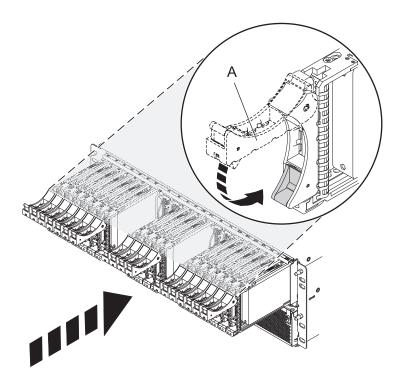
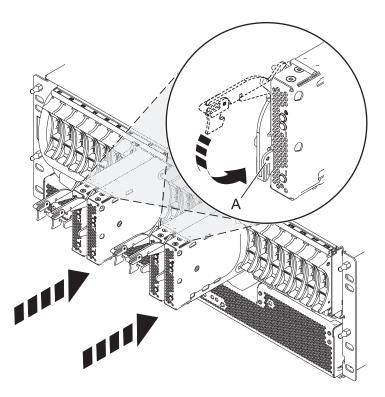


Figure 90. Installing the backplane on a rack-mounted model

- 15. Replace all disk drive units and fillers, if you had removed them earlier.
 - a. Support the bottom of the disk drive unit as you align it with the guide rails in the backplane.
 - b. Slide the disk drive unit all the way into the backplane.
 - c. Push the handle (A) toward the disk drive unit to lock it into place.



- 16. Replace all expander cards and fillers, if you had removed them earlier.
 - a. Supporting the bottom of the expander card with your hand, align it with the guide rails in the backplane.
 - b. Slide the expander card all the way into the backplane.
 - c. Push the handle (A) toward the card to lock it into place.



17. Start the system. For instructions, see Starting the system or logical partition.

Continue with any other service actions you are required to perform.

- · For information about connecting the system, see Connecting the expansion units.
- For information about installing the PCI adapters into the system board, see Model 5802 and 5877 expansion units, PCI adapters, and cassettes.

Removing a SAS conduit card from a 5802 expansion unit with the power turned off

Learn how to remove a SAS conduit card from a 5802 rack-mounted expansion unit if you must replace a failing part with the power turned off.

Perform the prerequisite tasks as described in Before you begin.

- 1. Identify the card you want to remove. For instructions on identifying a failing part, see Identifying a failing part.
- 2. Stop the system if it is running. For instructions on stopping the system, see Stopping the system or logical partition.
- 3. Remove the disk drives and fillers as shown in Figure 91.
 - a. Squeeze the latch of the disk drive and pull the handle (A) toward you to release the disk drive.
 - b. Support the bottom of the disk drive with your hand and slide the disk drive out of the backplane.

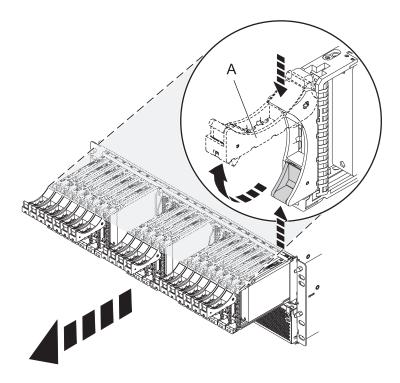


Figure 91. Removing the disk drives from the backplane

- 4. Remove the port cards and fillers as shown in Figure 92 on page 130.
 - a. Hold the end of the latching handle (A) and pull it upward to unlock the port card.
 - b. Using your hand to support the bottom of the port card, slide the port card out of the backplane.
 - c. Place the port card on an electrostatic discharge (ESD) surface.

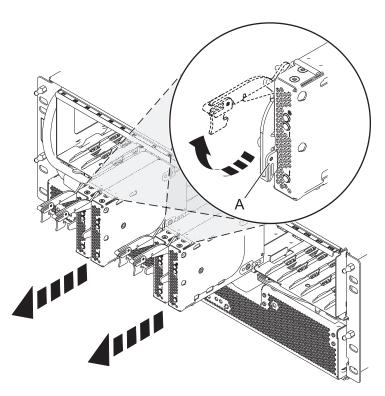


Figure 92. Removing the port card from the backplane

5. Remove the backplane as shown in Figure 93 on page 131.

CAUTION:

The backplane might be heavy. Ensure that you can safely perform the procedure.

- a. Squeeze the blue latches (A) to unlock the handles.
- b. Pull the handles (B) outward in the direction shown to release the backplane.
- **c.** Slide the backplane out of the enclosure and use your hand to support the bottom of the backplane.

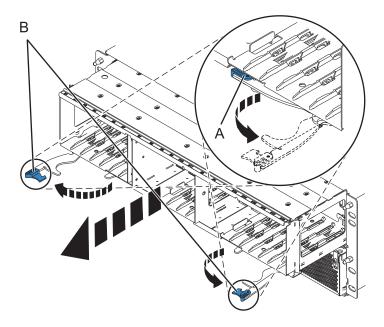


Figure 93. Removing the backplane from the enclosure

- 6. Disconnect both the offline converter assembly (OCA) power cords by performing the following steps:
 - a. Slide the power cord holders (A) to the left, located on the front of both the OCAs.
 - b. Label and disconnect both the OCA power cords (B) from each OCA.

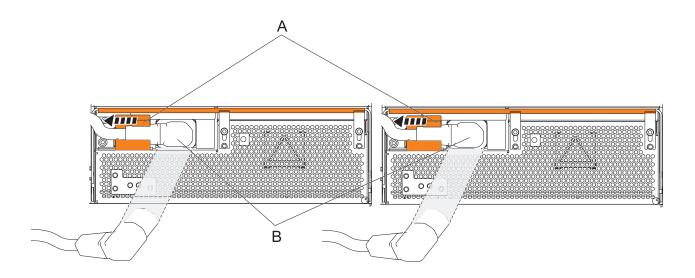


Figure 94. Disconnecting the OCA power cords

- 7. Remove the offline converter assemblies by performing the following steps:
 - a. Pull the OCA handle (A) all the way down in the direction shown to unseat the OCA.
 - b. Hold both sides of the OCA and pull it out of the enclosure.

Note: Use both the hands to support the OCA as you pull it out of the enclosure.

c. Repeat these steps to remove both OCAs.

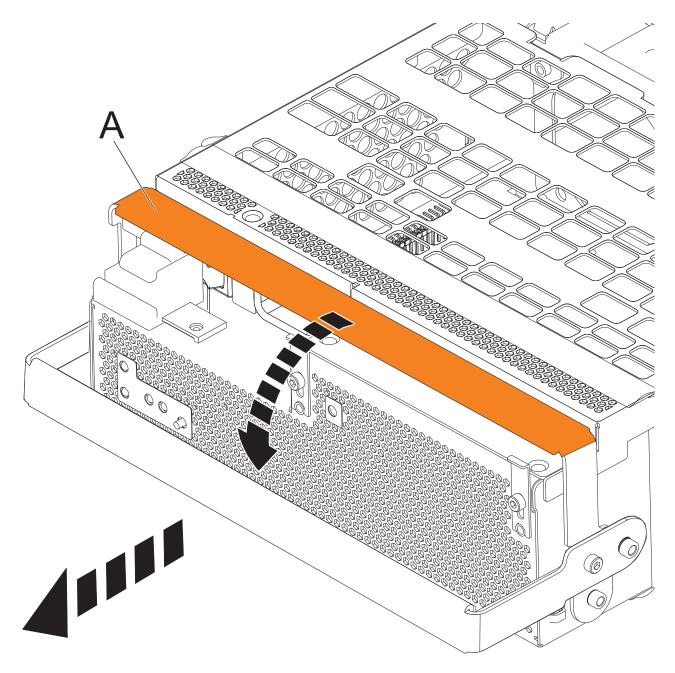


Figure 95. Remove the offline converter assemblies

- 8. Remove the enclosure management controller by performing the following steps:
 - a. Label and disconnect any cables connected to the enclosure management controller card.
 - b. Pinch the latch (A) to unlock the handle (B).
 - c. Pull the handle outward in the direction shown to unseat the EMC card.
 - d. Slide the enclosure management controller card straight out of the enclosure.

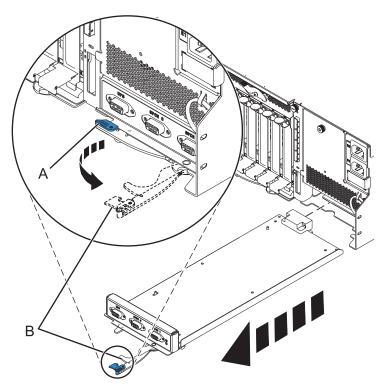


Figure 96. Remove the enclosure management controller

9. Remove the power cord plate by turning the thumbscrew (A) and pulling the plate away from the system, as shown in Figure 97.

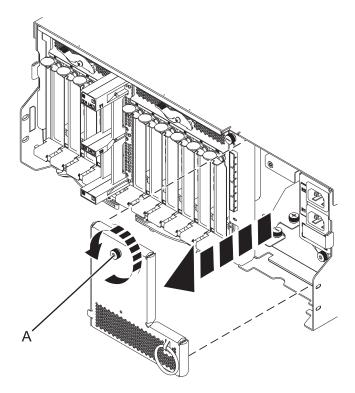


Figure 97. Removing the power cord plate

10. Disconnect the cables from the back of the I/O system board.

11. Squeeze the release latches (A) and pull the levers (B) out away from the system, as shown in Figure 98.

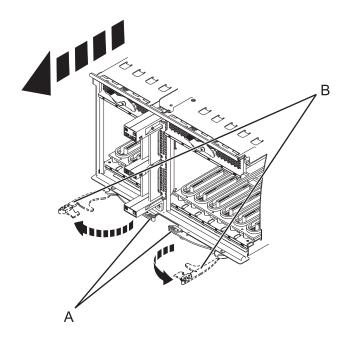


Figure 98. Removing the I/O system board

- 12. Slide the system board out of the system.
- 13. Remove the SAS conduit card and midplane from the enclosure by doing the following steps:
 - a. Pull the spring plungers (A) up and turn them one quarter to the left.
 - b. Turn the captive screws (B) and (C) counterclockwise until they are completely loosened.
 - c. Pull the SAS conduit and midplane component out of the enclosure.

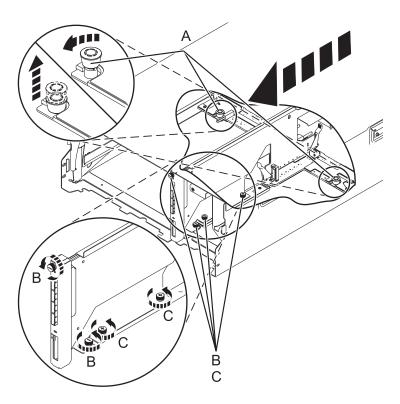


Figure 99. Removing the SAS conduit card and midplane

14. Push the handles (A) on the conduit card down to disengage the card from the midplane, and remove the card.

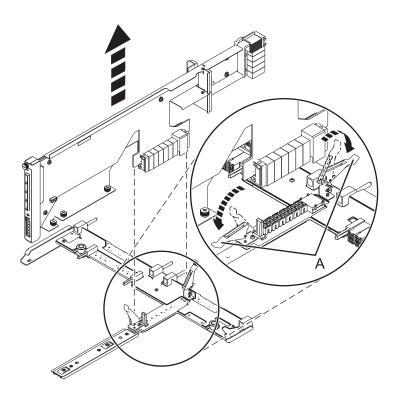


Figure 100. Removing the SAS conduit card from the midplane

Continue with replacing the SAS expander card or return to the procedure that sent you here.

Replacing a SAS expander card in a 5802 expansion unit with the power turned off

Learn how to replace a SAS expander card in a 5802 expansion unit with the power turned off.

Review the requirements in Before you begin.

- 1. Before installing or reinstalling a SAS expander card, inspect the signal connector pins to ensure that the pins are not bent or damaged.
 - **Attention:** Bent pins damage the backplane receptacle. Be careful not to touch or damage the signal connector pins.
- 2. Slide the card completely into the slot and push the lever (A) down to secure the card as shown in the following figure.

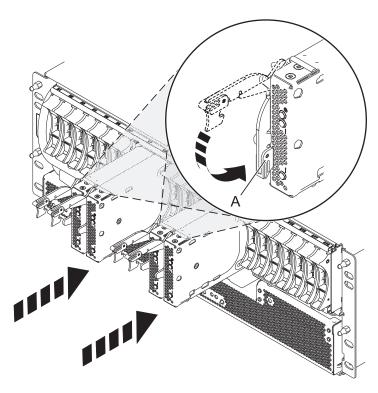


Figure 101. Installing the SAS expander card

- 3. Start the system. For instructions see, Starting the system or logical partition.
- 4. Verify the presence of the newly installed card. For instructions see, Verifying the installed part.

Continue with any other service actions you need to perform.

Removing a SAS expander card from a 5802 expansion unit with power turned off

Learn how to remove a SAS expander card from a 5802 (rack-mounted) expansion unit if you need to replace a failing part with power turned off.

- 1. Perform prerequisite tasks. For instructions, see Before you begin.
- 2. Identify the card you are going to remove. For information, see Identifying a part.
- 3. Lift the handle (A) and pull the card out of the system, as shown in the following figure.

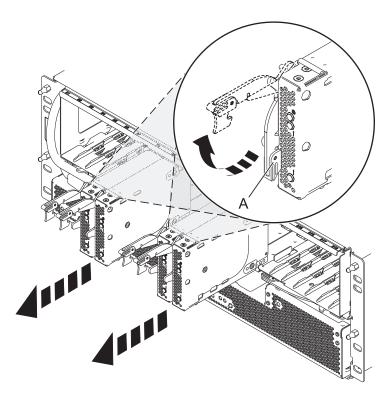


Figure 102. Removing the SAS expander card.

Continue with replacing the SAS expander card or return to the procedure that sent you here.

Common procedures for installable features

This section contains all the common procedures that are related to installing, removing, and replacing features.

Before you begin

Observe these precautions when you are installing, removing, or replacing features and parts.

These precautions are intended to create a safe environment to service your system and do not provide steps for servicing your system. The installation, removal, and replacement procedures provide the step-by-step processes required to service your system.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the IBM provided power cord. Do not use the IBM provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before
 you open the device covers, unless instructed otherwise in the installation and configuration
 procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Remove the power cords from the outlets.
- **3.** Remove the signal cables from the connectors.
- 4. Remove all cables from the devices

To Connect:

- 1. Turn off everything (unless instructed otherwise).
- 2. Attach all cables to the devices.
- 3. Attach the signal cables to the connectors.
- 4. Attach the power cords to the outlets.
- **5.** Turn on the devices.

(D005)

DANGER

Observe the following precautions when working on or around your IT rack system:

- · Heavy equipment-personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- · Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- · An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

CAUTION

- · Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- (For sliding drawers.) Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- (For fixed drawers.) This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

Before you begin a replacement or installation procedure, perform these tasks:

- 1. If you are installing a new feature, ensure that you have the software required to support the new feature.
 - To do this, go to the following Web site: IBM Prerequisite
- 2. If you are performing an installation or replacement procedure that might put your data at risk, ensure, wherever possible, that you have a current backup of your system or logical partition (including operating systems, licensed programs, and data).
- 3. Review the installation or replacement procedure for the feature or part.
- 4. Note the significance of color on your system.

Blue or terra-cotta on a part of the hardware indicates a touch point where you can grip the hardware to remove it from or install it in the system, open or close a latch, and so on. Terra-cotta might also indicate that the part can be removed and replaced with the system or logical partition power on.

- 5. Ensure that you have access to a medium flat-blade screwdriver, a Phillips screwdriver, and a pair of scissors.
- 6. If parts are incorrect, missing, or visibly damaged, do the following:
 - If you are replacing a part, contact the provider of your parts or next level of support.
 - If you are installing a feature, contact one of the following service organizations:
 - The provider of your parts or next level of support.
 - In the United States, the IBM Rochester Manufacturing Automated Information Line (R-MAIL) at 1-800-300-8751.

In countries and regions outside of the United States, use the following Web site to locate your service and support telephone numbers:

http://www.ibm.com/planetwide

- 7. If you encounter difficulties during the installation, contact your service provider, your IBM reseller, or your next level of support.
- 8. If you are installing new hardware in a logical partition, you need to understand and plan for the implications of partitioning your system. For information, see Logical Partitioning.

Identifying a part

Use these instructions to learn how to identify the location of a failed part, the location of a part to be removed, or the location to install a new part on your system or expansion unit using the appropriate method for your system.

For IBM Power Systems servers that contain the POWER7 processor, the light-emitting diodes (LEDs) can be used to identify or verify the location of a part that you are removing, servicing, or installing.

The combination identify and fault LED (amber color) shows the location of a field replaceable unit (FRU). When removing a FRU, first verify whether you are working on the correct FRU by using the identify function in the management console or other user interface. When removing a FRU under the direction of the hardware management console, the identify function is activated and deactivated automatically at the correct times.

The identify function causes the amber LED to blink. When you turn off the identify function, the LED returns to the state it was previously. For parts that have a blue service button, the identify function sets LED information for the service button so that when the button is pressed, the correct LEDs on that part blink.

If you need to use the identify function, use the following procedures.

Control panel LEDs

Use this information as a guide to the control panel LEDs and buttons.

The control panel has LEDs that indicate various system status.

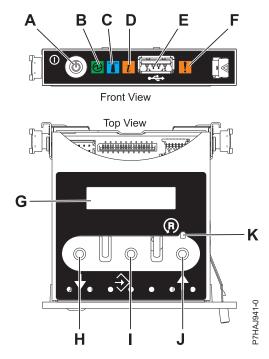


Figure 103. Control panel

- A: Power-on button
- B: Power LED
 - A constant light indicates full system power to the unit.
 - A blinking light indicates standby power to the unit.

Note: There is approximately a 30-second transition period from the time the power-on button is pressed to when the power LED goes from blinking to solid. During the transition period, the LED might blink faster.

- C: Enclosure identify light
 - A constant light indicates the identify state, which is used to identify a part.
 - No light indicates that the system is operating normally.
- **D**: System information light
 - No light indicates that the system is operating normally.
 - Light on indicates that the system requires attention.
- E: USB port
- F: Enclosure fault roll-up light
 - A constant light indicates a fault in the system unit.
 - No light indicates that the system is operating normally.
- **G**: Function/Data display
- H: Decrement button
- I: Enter button
- I: Increment button
- K: Pinhole reset button

Related concepts

Identifying a failing part

Use these instructions to learn how to locate and identify a failing part on your system or expansion unit using the appropriate method for your system.

Identifying a failing part in an AIX system or logical partition

Use these instructions to learn how to locate a failing part, and then activate the indicator light for that part on a system or logical partition running the AIX operating system.

Locating a failing part in an AIX system or logical partition

You might need to use AIX tools, before activating the indicator light, to locate a part that is failing.

- 1. Log in as root user or celogin-.
- 2. At the command line, type diag and press Enter.
- 3. From the Function Selection menu, select Task Selection and press Enter.
- 4. Select **Display Previous Diagnostic Results** and press Enter.
- 5. From the Display Previous Diagnostic Results display, select **Display Diagnostic Log Summary**. The Display Diagnostic Log display shows a chronological list of events.
- 6. Look in the T column for the most recent S entry. Select this row in the table and press Enter.
- 7. Select Commit. The details of this log entry are shown.
- 8. Record the location information and the SRN value shown near the end of the entry.
- 9. Exit to the command line.

Use the location information for the failing part to activate the indicator light that identifies the failing part. See "Activating the indicator light for the failing part" on page 149.

Activating the indicator light for the failing part

Use these instructions to help physically identify the location of a part you are servicing.

- 1. Log in as root user.
- 2. At the command line, type diag and press Enter.
- 3. From the Function Selection menu, select Task Selection and press Enter.
- 4. From the Task Selection menu, select Identify and Attention Indicators and press Enter.
- 5. From the list of lights, select the location code for the failing part and press Enter.
- 6. Select Commit. This turns on the system attention and indicator light for the failing part.
- 7. Exit to the command line.

Deactivating the failing-part indicator light

Use this procedure to turn off any indicator light that you turned on as a part of a service action.

To deactivate the indicator light, follow these steps:

- 1. Log in as root user.
- 2. At the command line, type diag and press Enter.
- 3. From the Function Selection menu, select **Task Selection** and press Enter.
- 4. From the Task Selection menu, select **Identify and Attention Indicators** and press Enter.
- 5. From the list of lights, select the location code for the failing part and press Enter. When a light is activated for a failing part, an I character precedes the location code.
- 6. Select **Commit**. This turns off the system attention and indicator light for the failing part.
- 7. Exit to the command line.

Identifying a failing part in an IBM i system or logical partition

You can activate or deactivate the indicator light by using IBM i to assist in locating a failing part.

Activating the failing-part indicator light

You can search the service action log for an entry that matches the time, reference code, or resource of a problem, and then activate the indicator light for a failing part.

- 1. Sign on to an IBM i session, with at least service level authority.
- 2. On the command line of the session, type strsst and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by a Hardware Management Console (HMC), use the Service Focal Point[™] utilities to get to the Dedicated Service Tools (DST) display.

3. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- 4. Select Start a service tool from the System Service Tools (SST) display and press Enter.
- 5. Select Hardware service manager from the Start a Service Tool display and press Enter.
- 6. Select Work with service action log from the Hardware Service Manager display and press Enter.
- 7. On the Select Timeframe display, change the From: Date and Time field to a date and time prior to when the problem occurred.
- 8. Search for an entry that matches one or more conditions of the problem:
 - System Reference code
 - Resource

- Date and time
- Failing item list
- 9. Select option 2 (Display failing item information) to display the service action log entry.
- 10. Select option 2 (Display details) to display location information for the failing part to be replaced. The information displayed in the date and time fields is the date and time for the first occurrence of the specific System reference code for the resource displayed during the time range selected.
- 11. If location information is available, select option 6 (Indicator on) to turn on the failing part's indicator light.

Tip: If the failing part does not contain a physical indicator light, a higher-level indicator light is activated. For example, the indicator light for the backplane or unit that contains the failing part might be lit. In this case, use the location information to locate the actual failing part.

12. Look for the enclosure indicator light to locate the enclosure that contains the failing part.

Deactivating the failing-part indicator light

Use this procedure to turn off any indicator light that you turned on as a part of a service action.

To deactivate the indicator light, follow these steps:

- 1. Sign on to an IBM i session, with at least service level authority.
- 2. On the command line of the session, type strsst and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by a Hardware Management Console (HMC), use the Service Focal Point utilities to get to the Dedicated Service Tools (DST) display.

3. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- 4. Select **Start a service tool** from the System Service Tools (SST) display and press Enter.
- 5. Select **Hardware service manager** from the Start a Service Tool display and press Enter.
- 6. Select Work with service action log from the Hardware Service Manager display and press Enter.
- 7. On the Select Timeframe display, change the From: Date and Time field to a date and time prior to when the problem occurred.
- 8. Search for an entry that matches one or more conditions of the problem:
 - System Reference code
 - Resource
 - · Date and time
 - Failing item list
- 9. Select option 2 (Display failing item information) to display the service action log entry.
- 10. Select option 2 (Display details) to display location information for the failing part to be replaced. The information displayed in the date and time fields is the date and time for the first occurrence of the specific System reference code for the resource displayed during the time range selected.
- 11. Select option 7 (Indicator off) to turn off the indicator light.
- 12. Select the Acknowledge all errors function at the bottom of the Service Action Log display, if all problems have been resolved.
- 13. Close the log entry by selecting option 8 (Close new entry) on the Service Action Log Report display.

Identifying a failing part in a Linux system or logical partition

If the service aids have been installed on a system or logical partition, you can activate or deactivate the indicator lights to locate a part or compete a service action.

Locating a failing part in a Linux system or logical partition

If the service aids have been installed on a system or logical partition, you need to activate the indicator lights to locate a part.

To activate the indicator light, follow these steps:

- 1. Log in as root user.
- 2. At the command line, type /usr/sbin/usysident -s identify -1<location code> and press Enter.
- 3. Look for the system attention light to identify the enclosure that contains the failing part.

Related information

Service and productivity tools for Linux on POWER systems IBM provides hardware diagnostic aids and productivity tools, as well as installation aids for Linux operating systems on IBM Power systems.

Finding the location code of a failing part in a Linux system or logical partition

To retrieve the location code of the failing part, if you do not know the location code, use the procedure in this topic.

To locate the failing part in a system or logical partition follow these steps:

- 1. Log in as root user.
- 2. At the command line, type grep diagela /var/log/platform and press Enter.
- 3. Look for the most recent entry that contains a system reference code (SRC).
- 4. Record the location information.

Note: IBM provides hardware diagnostic aids and productivity tools, as well as installation aids for Linux operating systems on IBM Power systems. See Service and productivity tools for Linux on Power Systems servers

Activating the indicator light for the failing part

If you know the location code of the failing part, activate the indicator light to help you locate which part to replace.

To activate the indicator light, follow these steps:

- 1. Log in as root user.
- 2. At the command line, type /usr/sbin/usysident -s identify -1<location code> and press Enter.
- 3. Look for the system attention light to identify the enclosure that contains the failing part.

Note: IBM provides hardware diagnostic aids and productivity tools, as well as installation aids for Linux operating systems on IBM Power systems. See Service and productivity tools for Linux on Power Systems servers

Deactivating the failing-part indicator light

After you complete a removal and replacement procedure, you must deactivate the failing-part indicator light.

To deactivate the indicator light, follow these steps:

- 1. Log in as root user.
- 2. At the command line, type /usr/sbin/usysident -s normal -1<location code> and press Enter.

Note: IBM provides hardware diagnostic aids and productivity tools, as well as installation aids for Linux operating systems on IBM Power systems. See Service and productivity tools for Linux on Power Systems servers

Locating a failing part in a Virtual I/O Server system or logical partition

You can use Virtual I/O Server (VIOS) tools, before activating the indicator light, to locate a part that is

- 1. Log in as root user or celogin-.
- 2. At the command line, type diagmenu and press Enter.
- 3. From the Function Selection menu, select Task Selection and press Enter.
- 4. Select **Display Previous Diagnostic Results** and press Enter.
- 5. From the Display Previous Diagnostic Results display, select Display Diagnostic Log Summary. A **Display Diagnostic Log** display appears. This display contains a chronological list of events.
- 6. Look in the T column for the most recent S entry. Select this row in the table and press Enter.
- 7. Choose **Commit**. The details of this log entry are shown.
- 8. Record the location information and the SRN value shown near the end of the entry.
- 9. Exit to the command line.

Use the location information for the failing part to activate the indicator light that identifies the failing part. For instructions, see "Identifying a part by using the Virtual I/O Server."

Identifying a part by using the Virtual I/O Server

Use these instructions to turn on the indicator light to help you physically locate a part by using the Virtual I/O Server (VIOS).

- 1. Log in as root user.
- 2. At the command line, type diagmenu and press Enter.
- 3. From the Function Selection menu, select Task Selection. Press Enter.
- 4. From the Task Selection menu, select Identify and Attention Indicators. Press Enter.
- 5. From the list of lights, select the location code for the failing part and press Enter.
- 6. Select Commit. This turns on the system attention and indicator light for the failing part.
- 7. Exit to the command line.

Starting the system or logical partition

Learn how to start a system or logical partition after performing a service action or system upgrade.

Starting a system that is not managed by a Hardware Management Console or or a Systems Director Management Console

You can use the power button or the Advanced System Management Interface to start a system that is not managed by a Hardware Management Console (HMC) or an IBM Systems Director Management Console (SDMC).

To start a system that is not managed by a HMC or SDMC, follow these steps:

- 1. Open the front rack door, if necessary.
- 2. Before you press the power button on the control panel, ensure that power is connected to the system unit as follows:
 - All system power cables are connected to a power source.
 - The Power LED, as shown in the following figure, is slowly blinking.
 - The top of the display, as shown in the following figure, shows 01 V=F.
- 3. Press the power button (A), as shown in the following figure, on the control panel.

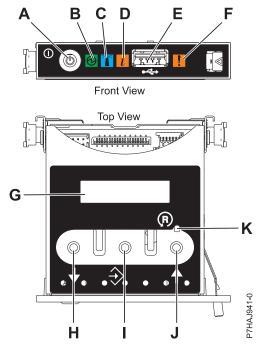


Figure 104. Control panel

- A: Power-on button
- **B**: Power LED
 - A constant light indicates full system power to the unit.
 - A blinking light indicates standby power to the unit.

Note: There is approximately a 30-second transition period from the time the power-on button is pressed to when the power LED goes from blinking to solid. During the transition period, the LED might blink faster.

- C: Enclosure identify light
 - A constant light indicates the identify state for the enclosure or for a resource within the enclosure.
 - No light indicates that no resources in the enclosure are being identified.
- **D**: Attention light
 - No light indicates that the system is operating normally.
 - A solid light indicates that the system requires attention.
- E: USB port
- F: Enclosure fault roll-up light
 - A constant light indicates a fault indicator active in the system.
 - No light indicates that the system is operating normally.
- **G**: Function/Data display
- H: Decrement button
- I: Enter button
- J: Increment button
- K: Pinhole reset button
- 4. Observe the following after pressing the power button:
 - The power-on light begins to blink faster.
 - The system cooling fans are activated after approximately 30 seconds and begin to accelerate to operating speed.
 - Progress indicators, also referred to as checkpoints, appear on the control panel display while the system is being started. The power-on light on the control panel stops blinking and remains on, indicating that system power is on.

Tip: If pressing the power button does not start the system, do the following steps to start the system using the Advanced System Management Interface (ASMI):

- 1. Access the ASMI. For instructions, see Accessing the ASMI.
- 2. Start the system using the ASMI. For instructions, see Powering the system on and off.

Starting a system or logical partition by using the Hardware **Management Console**

You can use the Hardware Management Console (HMC) user interface to start the system or logical partition after the required cables are installed and the power cables are connected to a power source.

For instructions on working with the HMC, see Managing the Hardware Management Console. For instructions on starting a logical partition, see Logical partitioning. For instructions on starting the system, see Powering on the managed system.

Progress indicators, also referred to as checkpoints, appear on the control panel display while the system is being started. When the power-on light on the control panel stops blinking and remains on, the system power is on.

Starting a system or virtual server with the Systems Director **Management Console**

You can use the IBM Systems Director Management Console (SDMC) user interface to start the system or virtual server after the required cables are installed and the power cables are connected to a power source.

For instructions on working with the SDMC, see Managing and configuring the SDMC. For instructions on starting a virtual server, see Managing virtual servers. For instructions on shutting down and restarting virtual servers, see Shutting down and restarting virtual servers.

Progress indicators, also known as checkpoints, display on the control panel while the system is being started. When the power-on light on the control panel stops flashing and remains on, the system power is

Stopping a system or logical partition

Learn how to stop a system or logical partition as a part of a system upgrade or service action.

Attention: Using either the power-on button on the control panel or entering commands at the Hardware Management Console (HMC) to stop the system can cause unpredictable results in the data files. Also, the next time you start the system, it might take longer if all applications are not ended before stopping the system.

To stop the system or logical partition, select the appropriate procedure.

Stopping a system that is not managed by an HMC or an SDMC

You might need to stop the system to perform another task. Use these instructions to stop the system using the power button or Advanced System Management Interface.

Before you stop the system, follow these steps:

- 1. If an Integrated xSeries[®] Adapter (IXA) is present on the system, shut it down using IBM i options.
- 2. Ensure that all jobs are completed and end all applications.
- 3. Ensure that the operating system is stopped.
 - **Attention:** Failure to do so can result in the loss of data.
- 4. If a Virtual I/O Server (VIOS) logical partition is running, ensure that all clients are shut down or that the clients have access to their devices using an alternate method.

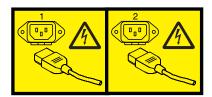
The following procedure describes how to stop a system that is not managed by a Hardware Management Console (HMC).

- 1. Log in to the system as a user with the authority to run the shutdown or pwrdwnsys (Power Down System) command.
- 2. At the command line, enter one of the following commands:
 - If your system is running the AIX operating system, type shutdown.
 - If your system is running the Linux operating system, type shutdown -h now.
 - If your system is running the IBM i operating system, type PWRDWNSYS. If your system is partitioned, use the PWRDWNSYS command to power down each of the secondary partitions. Then, use the PWRDWNSYS command to power down the primary partition.

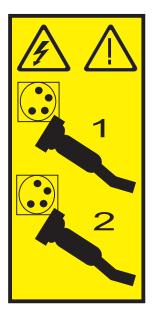
The command stops the operating system. The system power turns off, the power-on light begins to slowly flash, and the system goes into a standby state.

- 3. At the Linux command line, type shutdown -h now.
 - The command stops the operating system. The system power turns off, the power-on light begins to slowly flash, and the system goes into a standby state.
- 4. At the Linux command line, type shutdown -h now.
 - The command stops the operating system. The system power turns off, the power-on light begins to slowly flash, and the system goes into a standby state.
- 5. Record the IPL type and the IPL mode from the control panel display to help you return the system to this state when the installation or replacement procedure is completed.
- 6. Set the power switches of any devices connected to the system to off.
- 7. Unplug any power cables that are attached to the unit from electrical outlets. Ensure that you unplug power cables from peripheral devices, such as printers and expansion units.

Important: The system is equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been disconnected. **(L003)**



or



Stopping a system by using the Hardware Management Console

You can use the Hardware Management Console (HMC) user interface to stop the system or a logical partition.

By default, the managed system is set to power off automatically when you shut down the last running logical partition on the managed system. If you set the managed system properties on the HMC so that the managed system does not power off automatically, you must use this procedure to power off your managed system.

Attention: If possible, shut down the running logical partitions on the managed system before powering off the managed system. Powering off the managed system without shutting down the logical partitions first causes the logical partitions to shut down abnormally and can cause data loss. If you use a Virtual I/O Server (VIOS) logical partition, ensure that all clients are shut down or that the clients have access to their devices using an alternate method.

To power off a managed system, you must be a member of one of the following roles:

- Super administrator
- Service representative
- Operator
- · Product engineer

Use the following steps to stop the system using the HMC.

1. In the Navigation area, expand the Systems Management folder.

- 2. Click the **Servers** icon.
- 3. In the Contents area, select the managed system.
- 4. Select Tasks, then Operations, and then Power Off
- 5. Select the appropriate power-off mode and click **OK**.

Related information

Shutting down and restarting logical partitions

Stopping a system with the Systems Director Management Console

You can use the IBM Systems Director Management Console (SDMC) user interface to stop the system or a virtual server.

By default, the managed system is set to power off automatically when you shut down the last running virtual server on the managed system. If you set the managed system properties on the SDMC so that the managed system does not power off automatically, you must use this procedure to power off your managed system.

Attention: If possible, shut down the running virtual servers on the managed system before powering off the managed system. Powering off the managed system without shutting down the virtual servers first causes the virtual servers to shut down abnormally and can cause data loss. If you use a Virtual I/O Server (VIOS) logical partition, ensure that all clients are shut down or that the clients have access to their devices with an alternate method.

To power off a managed system, you must be a member of one of the following roles:

- Super administrator
- Service representative
- Operator
- Product engineer

Use the following steps to stop the system using the SDMC.

- 1. In the Power Systems Resource area, select the managed system you want to power off.
- 2. From the Actions menu, select Operations → Power Off.
- 3. Select the appropriate power-off mode and click **OK**.

Removing and replacing covers on the 8233-E8B or 8236-E8C system

Use these instructions to remove, replace, or install covers to access components or perform service.

Removing the front cover from an 8233-E8B or 8236-E8C system

Use this procedure to remove the cover to access components or perform service.

To remove the front cover, follow these steps:

- 1. Remove the two screws (A) that secure the system to the rack (B) as shown in the following figure.
- 2. Pull the cover away from the system. The cover has an indentation where you can hold onto it more easily.

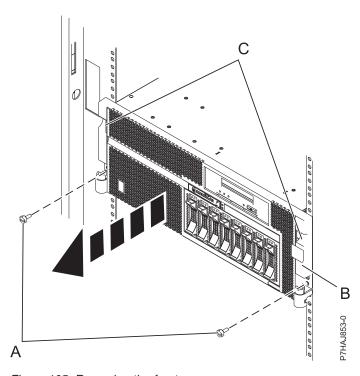


Figure 105. Removing the front cover

Installing the front cover on an 8233-E8B or 8236-E8C system

Use this procedure to install the cover after accessing components or performing service.

To install the front cover, follow these steps:

- 1. Align the cover with the system.
- 2. Gently push the cover in until the four cover clips are seated in their respective mounting posts (B) on the system.
- 3. Replace the two screws (C) that secure the system to the rack (A).

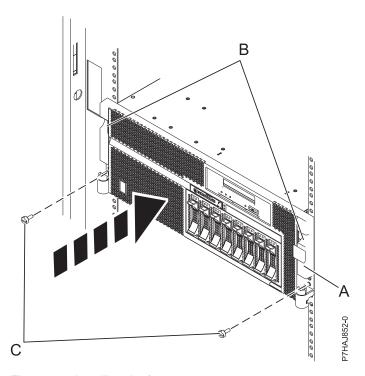


Figure 106. Installing the front cover

Removing the service access cover from an 8233-E8B or 8236-E8C system

Use this procedure to remove the service access cover to perform service or to gain access to internal components.

To remove the service access cover, follow these steps:

- 1. Place the system into the service position. For instructions, see Placing the 8233-E8B or 8236-E8C in the service position.
- 2. Loosen the two thumbscrews (A) located at the back of the cover.
- 3. Slide the cover (B) toward the back of the system unit. When the front of the service access cover clears the upper frame ledge, lift the cover up and off the system unit.

Attention: For proper cooling and airflow, install the cover before starting the system. Operating the system without the cover for more than 30 minutes could damage the system components.

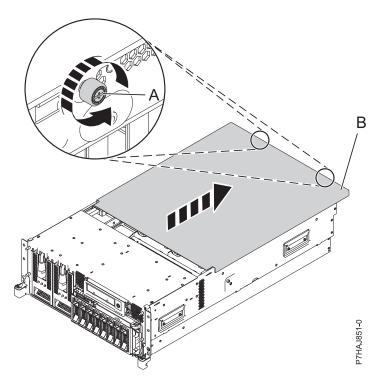


Figure 107. Removing the service access cover

Installing the service access cover on an 8233-E8B or 8236-E8C system

Use this procedure to install the service access cover after performing service or accessing internal components.

To install the service access cover, follow these steps:

- 1. Place the service access cover (A) on the top of the system unit, approximately 25 mm (1 in.) from the front of the system unit.
- 2. Hold the service access cover against the system unit, and slide it toward the front of the system. The tabs on the service access cover slide beneath the upper chassis ledge, and the two screws align with the screw holes at the back of the system unit.

Important: Ensure that the fan LED cables do not get caught on the front edge of the service access cover as you move it forward.

3. Tighten the screws (B) located at the back of the cover.

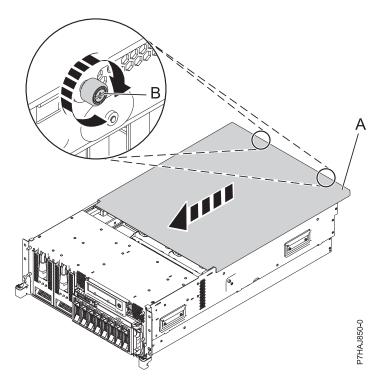


Figure 108. Installing the service access cover

Verifying the installed part

You can verify a newly installed or replaced part on your system, logical partition, or expansion unit using the operating system, stand-alone diagnostics, or the Hardware Management Console (HMC).

Verifying an installed feature or replaced part in an AIX system or logical partition

If you installed feature or replaced a part, you might want to use the tools in the AIX operating system to verify that the feature or part is recognized by the system or logical partition.

To verify the operation of a newly installed feature or replacement part, select the appropriate procedure:

- · Verify the installed feature using AIX
- · Verifying the replaced part using AIX

Verify the installed feature by using the AIX operating system:

- 1. Log in as root user.
- 2. At the command line, type diag and press Enter.
- 3. Select Advanced Diagnostics Routines and press Enter.
- 4. From the Diagnostic Mode Selection menu, select System Verification and press Enter.
- 5. When the Advanced Diagnostic Selection menu appears, do one of the following:
 - To test a single resource, select the resource that you just installed from the list of resources and press Enter.
 - To test all the resources available to the operating system, select All Resources and press Enter.
- 6. Select **Commit**, and wait until the diagnostic programs run to completion, responding to any prompts that appear.
- 7. Did the diagnostics run to completion and display the message No trouble was found?
 - No: If a service request number (SRN) or other reference code is displayed, suspect a loose adapter or cable connection. Review the installation procedures to ensure that the new feature is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system is running in logical partitioning (LPAR) mode, note the logical partition in which you installed the feature. Contact your service provider for assistance.
 - Yes: The new device is installed correctly. Exit the diagnostic programs and return the system to normal operations.

Verify the replacement part by using the AIX operating system:

To verify the operation of a newly installed feature or replacement part, follow these steps:

1. Did you use either the AIX operating system or the online diagnostics service aid concurrent (hot-swap) service to replace the part?

No: Go to step 2.

Yes: Go to step 5 on page 166.

2. Is the system powered off?

No: Go to step 4 on page 166.

Yes: If the system supports slow boot, set the system to perform a slow boot. For information, see Performing a slow boot.

3. Start the system and wait until the AIX operating system login prompt is displayed or until apparent system activity on the operator panel or display has stopped.

Did the AIX login prompt display?

• No: If a service request number (SRN) or other reference code is displayed, suspect a loose adapter or cable connection. Review the procedures for the part that you replaced to ensure that the new part is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system does not start or you have no login prompt, see: Problems with loading and starting the operating system.

If the system is partitioned, note the logical partition in which you replaced the part. Contact your service provider for assistance.

- Yes: Go to step 4.
- 4. At the command prompt, type diag -a and press Enter to check for missing resources. If you see a command prompt, go to step 5.

If the Diagnostic selection menu is shown with M appearing next to any resource, follow these

- a. Select the resource and press Enter.
- b. Select Commit.
- **c.** Follow any instructions that are shown.
- d. If the Do you want to review the previously displayed error? message is shown, select Yes and press
- e. If an SRN is shown, suspect a loose card or connection. If no obvious problem is shown, record the SRN and contact your service provider for assistance..
- f. If no SRN is shown, go to step 5.
- 5. Test the part by doing the following steps:
 - a. At the command line, type diag and press Enter.
 - b. From the Function Selection menu, select Advanced Diagnostics Routines and press Enter.
 - c. From the Diagnostic Mode Selection menu, select System Verification and press Enter.
 - d. Select All Resources, or select the diagnostics for the individual part to test only the part you replaced and any devices that are attached to the part you replaced and press Enter.

Did the **Resource Repair Action** menu appear?

No: Go to step 6.

Yes: Go to step 7.

- 6. Did the *Testing Complete*, *No trouble was found* message appear?
 - No: There is still a problem. Contact your service provider. This ends the procedure.
 - Yes: Select Log Repair Action, if not previously logged, from the Task Selection menu to update the AIX error log. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action is not displayed on the resource list, select **sysplanar0** and press Enter.

Tip: This action changes the indicator light for the part from the fault state to the normal state. Go to step 9 on page 167.

7. Select the resource for the replaced part from the Resource Repair Action menu. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the Resource Repair Action menu appears. Complete the following steps to update the AIX error log to indicate that a system-detectable part has been replaced.

Note: On systems with an indicator light for the failing part, this action changes the indicator light to the normal state.

- a. Select the resource that has been replaced from the Resource Repair Action menu. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the resource list, select sysplanar0 and press Enter.
- b. Select Commit after you make your selections. Did another Resource Repair Action display appear?

No: If the No Trouble Found display appears, go to step 9

Yes: Go to step 8.

8. Select the parent or child of the resource for the replaced part from the Resource Repair Action menu if necessary. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the Resource Repair Action menu appears. Complete the following steps to update the AIX error log to indicate that a system-detectable part has been replaced.

Note: This action changes the indicator light for the part from the fault state to the normal state.

- a. From the Resource Repair Action menu, select the parent or child of the resource that has been replaced. If the repair action was to reseat a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the resource list, select sysplanar0 and press Enter.
- b. Select **Commit** after you make your selections.
- c. If the **No Trouble Found** display appears, go to step 9.
- 9. If you changed the service processor or network settings, as instructed in previous procedures, restore the settings to the values they had prior to servicing the system.
- 10. Did you do any hot-plug procedures before doing this procedure?

No: Go to step 11.

Yes: Go to step 12.

11. Start the operating system, with the system or logical partition in normal mode. Were you able to start the operating system?

No: Contact your service provider. This ends the procedure.

Yes: Go to step 12.

- 12. Are the indicator lights still on?
 - No. This ends the procedure.
 - Yes. Turn off the lights. See the following for instructions: Changing service indicators.

Verifying the installed part in an IBM i system or logical partition

If you have installed a new feature or part, verify that the system recognizes the feature or part by using the IBM i system service tools.

To verify the installed part, follow these steps:

- 1. Deactivate the failing item indicator light. For instructions, see "Deactivating the failing-part indicator light" on page 150.
- 2. Sign on with at least service level authority.
- 3. On the command line of the IBM i session, type strsst and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by Hardware Management Console (HMC), use the Service Focal Point Utilities to get to the Dedicated Service Tools (DST) display.

4. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display and press Enter.

Note: The service tools password is case-sensitive.

- 5. Select Start a service tool from the System Service Tools (SST) display and press Enter.
- 6. Select Hardware service manager from the Start a Service Tool display and press Enter.
- 7. Select **Logical hardware resources** (buses, IOPs, controllers) from the Hardware Service Manager display and press Enter. This option allows you to display and work with logical resources. Logical hardware resources are the functional resources of the system used by the operating system.

With the Logical Hardware Resources display, you can show logical hardware resource status or information, and associated packaging hardware resources. Use the online Help information to better understand specific functions, fields, or symbols.

Deactivating the failing-part indicator light

Use this procedure to turn off any indicator light that you turned on as a part of a service action.

To deactivate the indicator light, follow these steps:

- 1. Sign on to an IBM i session, with at least service level authority.
- 2. On the command line of the session, type strsst and press Enter.

Note: If you cannot get to the System Service Tools display, use function 21 from the control panel. Alternatively, if the system is managed by a Hardware Management Console (HMC), use the Service Focal Point utilities to get to the Dedicated Service Tools (DST) display.

3. Type your service tools user ID and service tools password on the System Service Tools (SST) Sign On display. Press Enter.

Remember: The service tools password is case-sensitive.

- 4. Select **Start a service tool** from the System Service Tools (SST) display and press Enter.
- 5. Select Hardware service manager from the Start a Service Tool display and press Enter.
- Select Work with service action log from the Hardware Service Manager display and press Enter.
- 7. On the Select Timeframe display, change the **From: Date and Time** field to a date and time prior to when the problem occurred.
- 8. Search for an entry that matches one or more conditions of the problem:
 - System Reference code
 - Resource
 - · Date and time
 - Failing item list
- 9. Select option 2 (Display failing item information) to display the service action log entry.
- 10. Select option 2 (Display details) to display location information for the failing part to be replaced. The information displayed in the date and time fields is the date and time for the first occurrence of the specific System reference code for the resource displayed during the time range selected.
- 11. Select option 7 (Indicator off) to turn off the indicator light.
- 12. Select the **Acknowledge all errors** function at the bottom of the Service Action Log display, if all problems have been resolved.
- 13. Close the log entry by selecting option 8 (Close new entry) on the Service Action Log Report display.

Verifying the installed part in a Linux system or logical partition

If you have installed a new part, learn how to verify that the system recognizes the part.

To verify the newly installed or replaced part, continue with "Verifying an installed part by using stand-alone diagnostics" on page 169.

Verifying an installed part by using stand-alone diagnostics

If you have installed or replaced a part, verify that the system recognizes the new part. You can use stand-alone diagnostics to verify an installed part in an AIX or Linux system, expansion unit, or logical

- If this server is directly attached to another server or attached to a network, ensure communications with the other servers have stopped.
- The stand-alone diagnostics require use of all of the logical partition resources. No other activity can be running on the logical partition.
- The stand-alone diagnostics require access to the system console.

You access these diagnostics from a CD-ROM or from the Network Installation Management (NIM) server. This procedure describes how to use the diagnostics from a CD-ROM. For information on running diagnostics from the Network Installation Management (NIM) server, see Running stand-alone diagnostics from a Network Installation Management server.

To use stand-alone diagnostics, follow these steps:

- 1. Stop all jobs and applications and then stop the operating system on the system or logical partition.
- 2. Remove all tapes, diskettes, and CD-ROM.
- 3. Turn off the system unit power. The next step boots the server or logical partition from the stand-alone diagnostics CD-ROM. If the optical drive is not available as the boot device on the server or logical partition on which you are working, follow these steps:
 - a. Access the ASMI. See Accessing the ASMI for information on using the ASMI.
 - b. On the ASMI main menu, click on Power/Restart Control.
 - c. Click Power On/Off System.
 - d. Select the Service mode boot from default boot list option in the AIX or Linux logical partition mode boot drop-down menu.
 - e. Click Save settings and power on. As soon as the optical drive has power, insert the standalone diagnostic CD-ROM.
 - f. Go to step 5.
- 4. Turn on the system unit power and immediately insert the diagnostics CD-ROM into the optical
- 5. After the keyboard POST indicator displays on the system console and before the last POST indicator (speaker) displays, press the numeric 5 key on the system console to indicate that a service mode boot should be initiated using the default-service mode boot list.
- 6. Enter any requested password.
- 7. At the **Diagnostic Operating Instructions** display, press Enter.

Tip: If a service request number (SRN) or other reference code is displayed, suspect a loose adapter or cable connection.

Note: If you received an SRN or any other reference code when you attempted to start the system, contact your service provider for assistance..

- 8. If the terminal type is requested, select the **Initialize Terminal** option on the Function Selection menu to initialize the operating system.
- 9. From the Function Selection menu, select Advanced Diagnostics Routines and press Enter.
- 10. From the Diagnostic Mode Selection menu, select **System Verification** and press Enter.
- 11. When the Advanced Diagnostic Selection menu appears, select All Resources, or test only the part you replaced, and any devices that are attached to the part you replaced, by selecting the diagnostics for the individual part and press Enter.
- 12. Did the Testing Complete, No trouble was found message appear?

- No: There is still a problem. Contact your service provider.
- **Yes:** Go to step 13.
- 13. If you changed the service processor or network settings, as instructed in previous procedures, restore the settings to the value they had prior to servicing the system.
- 14. If the indicator lights are still on, follow these steps:
 - a. Select Identify and Attention Indicators from the Task Selection menu to turn off the system attention and indicator lights and press Enter.
 - b. Select **Set System Attention Indicator to NORMAL** and press Enter.
 - c. Select **Set All Identify Indicators to NORMAL** and press Enter.
 - d. Choose Commit.

Note: This changes the system attention and identify indicators from the *Fault* state to the *Normal*

e. Exit to the command line.

Verifying the installed part by using Hardware Management Console

If you have installed or replaced a part, use the Hardware Management Console (HMC) to update your HMC records after you have completed a service action on your server. If you have reference codes, symptoms, or location codes that you used during the service action, locate the records for use during this procedure.

To verify the installed part, complete these steps:

- 1. At the HMC, examine the service action event log for any open service action events. See "Viewing serviceable events by using the HMC" on page 172 for details.
- 2. Are there any service action events that are open?

No: If the system attention LED is still on, use the HMC to turn off the LED. See "Activating and deactivating LEDs by using the HMC" on page 171. This ends the procedure.

Yes: Continue with the next step.

- 3. Record the list of open service action events.
- 4. Examine the details of the open service action event. Is the error code associated with this service action event the same as you gathered earlier.
 - No: Select one of the following options:
 - Review the other serviceable events, find one that does match, and continue with the next step.
 - If the log does not match what you had gathered earlier, contact your service provider.
 - Yes: Continue with the next step.
- 5. Select and highlight the service action event from the Error Associated With This Serviceable Event window.
- Click Close Event.
- 7. Add comments for the serviceable event. Include any unique additional information. Click OK.
- 8. Did you replace, add, or modify a field replaceable unit (FRU) of the open service action event?
 - No: Select the No FRU Replaced for this Serviceable Event option, and click OK to close the service action event.
 - **Yes**: Perform the following steps:
 - a. From the FRU list, select a FRU that you need to update.
 - b. Double-click the FRU and update the FRU information.
 - c. Click **OK** to close the service action event.
- 9. If you continue to have problems, contact your service provider.

Activating and deactivating LEDs by using the HMC

Use this procedure to activate or deactivate LEDs using Service Focal Point for the Hardware Management Console (HMC).

Choose from the following:

- "Deactivating a system attention LED or partition LED"
- "Activating or deactivating an identify LED"

Deactivating a system attention LED or partition LED

You can deactivate a system attention LED or a logical partition LED. For example, you might determine that a problem is not a high priority and decide to repair the problem at a later time. However, you want to be alerted if another problem occurs, so you must deactivate the system attention LED so that it can be activated again if another problem occurs.

- 1. In the navigation area, open **Systems Management**.
- 2. Open Servers and select the appropriate system.
- 3. In the content area, check the box for the appropriate Partition.
- 4. Select Tasks, then Operations, and then Manage Attention LED.
- 5. Select the appropriate Partition.
- 6. Select Deactivate System Attention LED from the Action menu. A confirmation window is displayed that provides the following information:
 - A verification that the system attention LED was deactivated.
 - An indication that there still might be open problems within the system.
 - An indication that you cannot activate the system attention LED.
- 7. Select one of the logical partitions in the lower table, and select **Deactivate partition LED** from the Partition Operations menu. A confirmation window is displayed that provides the following information:
 - A verification that the logical partition LED was deactivated.
 - An indication that there still might be open problems within the logical partition.
 - An indication that you cannot activate the logical partition LED.

Activating or deactivating an identify LED

The system provides several LEDs that help identify various components, such as enclosures or field replaceable units (FRUs), in the system. For this reason, they are called identify LEDs.

You can activate or deactivate the following types of identify LEDs:

- · Identify LED for an enclosure If you want to add an adapter to a specific drawer (enclosure), you need to know the machine type, model, and serial number (MTMS) of the drawer. To determine whether you have the correct MTMS for the drawer that needs the new adapter, you can activate the LED for a drawer and verify that the MTMS corresponds to the drawer that requires the new adapter.
- Identify LED for a FRU associated with a specified enclosure If you want to hook up a cable to a specific I/O adapter, you can activate the LED for the adapter which is a field replaceable unit (FRU), and then physically check to see where you should hook up the cable. This is especially useful when you have several adapters with open ports.

To activate or deactivate an identify LED for an enclosure or FRU, follow these steps:

- 1. In the navigation area, open **Systems Management**.
- 2. Select Servers.
- 3. In the content area, check the box for the appropriate System.
- 4. Select Tasks, then Operations, then LED Status, and then Identify LED.

- 5. To activate or deactivate an identify LED for an enclosure, select an enclosure from the table, and click either Activate LED or Deactivate LED. The associated LED is either turned on or off.
- 6. To activate or deactivate an identify LED for a FRU, select an enclosure from the table, select Selected → List FRUs.
- 7. Select one or more FRUs from the table, and click either Activate LED or Deactivate LED. The associated LED is either turned on or off.

Viewing serviceable events by using the HMC

Use this procedure to view a serviceable event, including details, comments, and service history.

To view serviceable events and other information about the events, you must be a member of one of the following roles:

- Super administrator
- Service representative
- Operator
- Product engineer
- Viewer

To view serviceable events, follow these steps:

- 1. In the navigation area, select **Service Management**.
- 2. Select Manage Serviceable Events.
- 3. Select the criteria for the serviceable events that you want to view, and click OK. The Serviceable Event Overview window opens. The list shows all serviceable events that match your selection criteria. You can use the menu options to perform actions on the serviceable events.
- 4. Select a line in the Serviceable Event Overview window, and select Selected → View Details The Serviceable Event Details window opens, showing detailed information about the serviceable event. The upper table shows information, such as problem number and reference code. The lower table shows the field replaceable units (FRUs) associated with this event.
- 5. Select the error for which you want to view comments and history, and follow these steps:
 - a. Select Actions → View Comments.
 - b. When you are finished viewing the comments, click Close.
 - c. Select Actions → View Service History. The Service History window opens, showing service history associated with the selected error.
 - d. When you are finished viewing the service history, click **Close**.
- 6. When you are finished, click Cancel twice to close the Serviceable Event Details window and the Serviceable Event Overview window.

Verifying the installed part by using Systems Director Management Console

If you installed or replaced a part, use the IBM Systems Director Management Console (SDMC) to update your SDMC records after you have completed a service action on your server. If you have reference codes, symptoms, or location codes that you used during the service action, locate the records for use during this procedure.

To verify the installed part, complete these steps:

- 1. From the SDMC, examine the service action event log for any open service action events. See "Viewing serviceable events by using the Systems Director Management Console" on page 174 for
- 2. Are there any service action events that are open?

No: If the system attention LED is still on, use the SDMC to turn off the LED. See "Activating and deactivating LEDs by using the Systems Director Management Console." This ends the procedure. Yes: Continue with the next step.

- 3. Record the list of open service action events.
- 4. Examine the details of the open service action event. Is the error code associated with this service action event the same as you gathered earlier.
 - No: Select one of the following options:
 - Review the other serviceable events, find one that does match, and continue with the next step.
 - If the log does not match what you had gathered earlier, contact your service provider.
 - Yes: Continue with the next step.
- 5. Select and highlight the service action event from the Error Associated With This Serviceable Event window.
- 6. Click **Delete** or **Ignore**.

Note: These options are only available from the problem event log.

Activating and deactivating LEDs by using the Systems Director **Management Console**

Use this procedure to activate or deactivate LEDs by using the IBM Systems Director Management Console (SDMC).

Choose from the following:

- "Deactivating a system attention LED or partition LED"
- "Activating or deactivating an identify LED by using the SDMC"

Deactivating a system attention LED or partition LED

You can deactivate a system attention LED or a logical partition LED. For example, you might determine that a problem is not a high priority and decide to repair the problem at a later time. However, you want to be alerted if another problem occurs, so you must deactivate the system attention LED so that it can be activated again if another problem occurs.

- 1. On the Resources tab, select the appropriate host or virtual server.
- 2. Select Actions → Service and Support → Hardware → System Attention LED.
- 3. Select Deactivate System Attention LED. A confirmation window is displayed that provides the following information:
 - A verification that the system attention LED was deactivated.
 - An indication that there still might be open problems within the system.
 - An indication that you cannot activate the system attention LED.
- 4. Select one of the virtual servers, and select Deactivate System Attention LED. A confirmation window is displayed that provides the following information:
 - A verification that the system attention LED was deactivated.
 - · An indication that there still might be open problems within the logical partition.
 - An indication that you cannot activate the virtual server LED.

Activating or deactivating an identify LED by using the SDMC

The system provides several LEDs that help identify various components, such as enclosures or field replaceable units (FRUs). For this reason, they are called *identify LEDs*.

You can activate or deactivate the following types of identify LEDs:

- **Identify LED for an enclosure** If you want to add an adapter to a specific drawer (enclosure), you need to know the machine type, model, and serial number (MTMS) of the drawer. To determine whether you have the correct MTMS for the drawer that needs the new adapter, you can activate the LED for a drawer and verify that the MTMS corresponds to the drawer that requires the new adapter.
- Identify LED for a FRU associated with a specified enclosure If you want to hook up a cable to a specific I/O adapter, you can activate the LED for the adapter which is a field replaceable unit (FRU), and then physically check to see where you should hook up the cable. This is especially useful when you have several adapters with open ports.

To activate or deactivate an identify LED for an enclosure or FRU, follow these steps:

- 1. On the Resources tab, select the appropriate host or virtual server.
- 2. Select Actions → Service and Support → Hardware → Identify LED.
- 3. In the Identify LED, Select Enclosure window, select the system unit or enclosure.
- 4. To activate or deactivate an identify LED, click either Activate LED or Deactivate LED. The associated LED is either turned on or off.
- 5. To activate or deactivate an identify LED for a FRU, select a system or enclosure from the table, and then select List FRUs....
- 6. Select one or more FRUs from the table, and click either Activate LED or Deactivate LED. The associated LED is either turned on or off.

Viewing serviceable events by using the Systems Director **Management Console**

Use this procedure to view a serviceable event, including details, comments, and service history.

To view serviceable events, follow these steps:

- 1. On the Resources tab, select the appropriate host or virtual server.
- 2. Select Actions → System Status and Health → Event Log.
- 3. Optional: You can narrow the event criteria using the Event filter menu.
- 4. Select a line in the Events window, and select Actions → Properties The Properties window opens, showing detailed information about the serviceable event. The table shows information, such as problem number, reference code, and the field replaceable units (FRUs) associated with this event.

Verifying an installed feature or replaced part on a system or logical partition by using Virtual I/O Server tools

If you installed feature or replaced a part, you might want to use the tools in Virtual I/O Server (VIOS) to verify that the feature or part is recognized by the system or logical partition.

To verify the operation of a newly installed feature or replacement part, select the appropriate procedure:

- Verify the installed feature using VIOS
- · Verifying the replaced part using VIOS

Verify the installed feature by using VIOS:

- 1. Log in as root user.
- 2. At the command line, type diagmenu and press Enter.
- 3. Select Advanced Diagnostics Routines and press Enter.
- 4. From the Diagnostic Mode Selection menu, select System Verification and press Enter.
- 5. When the Advanced Diagnostic Selection menu appears, do one of the following:

- To test a single resource, select the resource that you just installed from the list of resources and press Enter.
- To test all the resources available to the operating system, select **All Resources** and press Enter.
- 6. Select Commit, and wait until the diagnostic programs run to completion, responding to any prompts that appear.
- 7. Did the diagnostics run to completion and display the message No trouble was found?
 - No: If a service request number (SRN) or other reference code is displayed, suspect a loose adapter or cable connection. Review the installation procedures to ensure that the new feature is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system is running in LPAR mode, note the logical partition in which you installed the feature. Contact your service provider for assistance.
 - Yes: The new device is installed correctly. Exit the diagnostic programs and return the system to normal operations.

Verify the replacement part by using VIOS:

To verify the operation of a newly installed feature or replacement part, follow these steps:

1. Did you replace the part by using either VIOS or the online diagnostics service aid's concurrent (hot-swap) service operation?

No: Go to step 2.

Yes: Go to step 5.

2. Is the system powered off?

No: Go to step 4.

Yes: If the system supports slow boot, set the system to perform a slow boot. For information, see Performing a slow boot.

3. Start the system and wait until the VIOS operating system login prompt displays or until apparent system activity on the operator panel or display has stopped.

Did the VIOS login prompt display?

• No: If an SRN or other reference code is displayed, suspect a loose adapter or cable connection. Review the procedures for the part that you replaced to ensure that the new part is installed correctly. If you cannot correct the problem, collect all SRNs or any other reference code information that you see. If the system does not start or you have no login prompt, see: Problems with loading and starting the operating system.

If the system is partitioned, note the logical partition in which you replaced the part. Contact your service provider for assistance.

- Yes: Go to step 4
- 4. At the command prompt, type diag -a and press Enter to check for missing resources. If you see a command prompt, go to step 5.

If the Diagnostic selection menu is shown with M appearing next to any resource, follow these steps:

- a. Select the resource and press Enter.
- b. Select Commit.
- c. Follow any instructions that are shown.
- d. If a Do you want to review the previously displayed error? message is shown, select Yes and press Enter.
- e. If an SRN is shown, suspect a loose card or connection. If no obvious problem is shown, record the SRN and contact your service provider for assistance..
- f. If no SRN is shown, go to 5.
- 5. Test the part by doing the following:

- a. At the command line, type diagmenu and press Enter.
- b. From the Function Selection menu, select Advanced Diagnostics Routines and press Enter.
- c. From the Diagnostic Mode Selection menu, select System Verification and press Enter.
- d. Select All Resources, or select the diagnostics for the individual part to test only the part you replaced, and any devices that are attached to the part you replaced and press Enter.

Did the **Resource Repair Action** menu appear?

No: Go to step 6.

Yes: Go to step 7.

- 6. Did the *Testing Complete*, *No trouble was found* message appear?
 - No: There is still a problem. Contact your service provider. This ends the procedure.
 - Yes: Select Log Repair Action, if not previously logged, from the Task Selection menu to update the AIX error log. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action is not displayed on the Resource List, select sysplanar0 and press Enter.

Tip: This action changes the indicator light for the part from the fault state to the normal state. Go to step 9

7. Select the resource for the replaced part from the Resource Repair Action menu. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the **Resource Repair Action** menu appears. Complete the following steps to update the AIX error log to indicate that a system-detectable part has been

Note: On systems with a indicator light for the failing part, this changes the indicator light to the normal state.

- a. Select the resource that has been replaced from the Resource Repair Action menu. If the repair action was reseating a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the Resource List, select sysplanar0. Press Enter.
- b. Select Commit after you make your selections. Did another Resource Repair Action display appear?

No: If the No Trouble Found display appears, go to step 9

Yes: Go to step 8.

8. Select the parent or child of the resource for the replaced part from the Resource Repair Action menu if necessary. When a test is run on a resource in system verification mode, and that resource has an entry in the AIX error log, if the test on the resource was successful, the Resource Repair Action menu appears. Complete the following steps to update the AIX error log to indicate that a system-detectable part has been replaced.

Note: This changes the indicator light for the part from the fault state to the normal state.

- a. From the Resource Repair Action menu, select the parent or child of the resource that has been replaced. If the repair action was to reseat a cable or adapter, select the resource associated with that repair action. If the resource associated with your action does not appear on the Resource List, select **sysplanar0**. Press Enter.
- b. Select **Commit** after you make your selections.
- c. If the **No Trouble Found** display appears, go to step 9.
- 9. If you changed the service processor or network settings, as instructed in previous procedures, restore the settings to the values they had prior to servicing the system.
- 10. Did you do any hot-plug procedures before doing this procedure?

No: Go to step 11 on page 177.

Yes: Go to step 12.

11. Start the operating system, with the system or logical partition in normal mode. Were you able to start the operating system?

No: Contact your service provider. This ends the procedure.

Yes: Go to step 12.

- 12. Are the indicator lights still on?
 - No. This ends the procedure.
 - Yes. Turn off the lights. See one of the following for instructions: Changing service indicators

Notices

This information was developed for products and services offered in the U.S.A.

The manufacturer may not offer the products, services, or features discussed in this document in other countries. Consult the manufacturer's representative for information on the products and services currently available in your area. Any reference to the manufacturer's product, program, or service is not intended to state or imply that only that product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any intellectual property right of the manufacturer may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any product, program, or service.

The manufacturer may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not grant you any license to these patents. You can send license inquiries, in writing, to the manufacturer.

The following paragraph does not apply to the United Kingdom or any other country where such provisions are inconsistent with local law: THIS INFORMATION IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. The manufacturer may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to websites not owned by the manufacturer are provided for convenience only and do not in any manner serve as an endorsement of those websites. The materials at those websites are not part of the materials for this product and use of those websites is at your own risk.

The manufacturer may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

Any performance data contained herein was determined in a controlled environment. Therefore, the results obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.

Information concerning products not produced by this manufacturer was obtained from the suppliers of those products, their published announcements or other publicly available sources. This manufacturer has not tested those products and cannot confirm the accuracy of performance, compatibility or any other claims related to products not produced by this manufacturer. Questions on the capabilities of products not produced by this manufacturer should be addressed to the suppliers of those products.

All statements regarding the manufacturer's future direction or intent are subject to change or withdrawal without notice, and represent goals and objectives only.

The manufacturer's prices shown are the manufacturer's suggested retail prices, are current and are subject to change without notice. Dealer prices may vary.

This information is for planning purposes only. The information herein is subject to change before the products described become available.

This information contains examples of data and reports used in daily business operations. To illustrate them as completely as possible, the examples include the names of individuals, companies, brands, and products. All of these names are fictitious and any similarity to the names and addresses used by an actual business enterprise is entirely coincidental.

If you are viewing this information in softcopy, the photographs and color illustrations may not appear.

The drawings and specifications contained herein shall not be reproduced in whole or in part without the written permission of the manufacturer.

The manufacturer has prepared this information for use with the specific machines indicated. The manufacturer makes no representations that it is suitable for any other purpose.

The manufacturer's computer systems contain mechanisms designed to reduce the possibility of undetected data corruption or loss. This risk, however, cannot be eliminated. Users who experience unplanned outages, system failures, power fluctuations or outages, or component failures must verify the accuracy of operations performed and data saved or transmitted by the system at or near the time of the outage or failure. In addition, users must establish procedures to ensure that there is independent data verification before relying on such data in sensitive or critical operations. Users should periodically check the manufacturer's support websites for updated information and fixes applicable to the system and related software.

Ethernet connection usage restriction

This product is not intended to be connected directly or indirectly by any means whatsoever to interfaces of public telecommunications networks.

Trademarks

IBM, the IBM logo, and ibm.com are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at Copyright and trademark information at www.ibm.com/legal/copytrade.shtml.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

Other product and service names might be trademarks of IBM or other companies.

Electronic emission notices

When attaching a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices supplied with the monitor.

Class A Notices

The following Class A statements apply to the IBM servers that contain the POWER7 processor and its features unless designated as electromagnetic compatibility (EMC) Class B in the feature information.

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment

generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Compliance Statement

This Class A digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

European Community Compliance Statement

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

European Community contact: IBM Deutschland GmbH Technical Regulations, Department M456 IBM-Allee 1, 71139 Ehningen, Germany Tele: +49 7032 15-2937

email: tjahn@de.ibm.com

Warning: This is a Class A product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

VCCI Statement - Japan

この装置は、クラスA 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。 VCCI-A

The following is a summary of the VCCI Japanese statement in the box above:

This is a Class A product based on the standard of the VCCI Council. If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective actions.

Japanese Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guideline (products less than or equal to 20 A per phase)

高調波ガイドライン適合品

Japanese Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guideline with Modifications (products greater than 20 A per phase)

高調波ガイドライン準用品

Electromagnetic Interference (EMI) Statement - People's Republic of China

声 眀

此为 A 级产品,在生活环境中, 该产品可能会造成无线电干扰, 在这种情况下,可能需要用户对其 干扰采取切实可行的措施.

Declaration: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may need to perform practical action.

Electromagnetic Interference (EMI) Statement - Taiwan

警告使用者: 這是甲類的資訊產品,在 居住的環境中使用時,可 能會造成射頻干擾,在這 種情況下,使用者會被要 求採取某些適當的對策。

The following is a summary of the EMI Taiwan statement above.

Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user will be required to take adequate measures.

IBM Taiwan Contact Information:

台灣IBM產品服務聯絡方式: 台灣國際商業機器股份有限公司 台北市松仁路7號3樓 電話:0800-016-888

Electromagnetic Interference (EMI) Statement - Korea

이 기기는 업무용(A급)으로 전자파적합기기로 서 판매자 또는 사용자는 이 점을 주의하시기 바라며, 가정외의 지역에서 사용하는 것을 목 적으로 합니다.

Germany Compliance Statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse A EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse A ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung von IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung von IBM gesteckt/eingebaut werden.

EN 55022 Klasse A Geräte müssen mit folgendem Warnhinweis versehen werden: "Warnung: Dieses ist eine Einrichtung der Klasse A. Diese Einrichtung kann im Wohnbereich Funk-Störungen verursachen; in diesem Fall kann vom Betreiber verlangt werden, angemessene Maßnahmen zu ergreifen und dafür aufzukommen."

Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2004/108/EG) für Geräte der Klasse A

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller: International Business Machines Corp. New Orchard Road Armonk, New York 10504

Tel: 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist: IBM Deutschland GmbH Technical Regulations, Abteilung M456 IBM-Allee 1, 71139 Ehningen, Germany Tel: +49 7032 15-2937

email: tjahn@de.ibm.com

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse A.

Electromagnetic Interference (EMI) Statement - Russia

ВНИМАНИЕ! Настоящее изделие относится к классу А. В жилых помещениях оно может создавать радиопомехи, для снижения которых необходимы дополнительные меры

Class B Notices

The following Class B statements apply to features designated as electromagnetic compatibility (EMC) Class B in the feature installation information.

Federal Communications Commission (FCC) statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM-authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from IBM-authorized dealers. IBM is not responsible for any radio or television interference caused by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Industry Canada Compliance Statement

This Class B digital apparatus complies with Canadian ICES-003.

Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

European Community Compliance Statement

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication equipment.

European Community contact: IBM Deutschland GmbH Technical Regulations, Department M456 IBM-Allee 1, 71139 Ehningen, Germany Tele: +49 7032 15-2937

email: tjahn@de.ibm.com

VCCI Statement - Japan

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。 取扱説明書に従って正しい取り扱いをして下さい。 VCCI-B

Japanese Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guideline (products less than or equal to 20 A per phase)

高調波ガイドライン適合品

Japanese Electronics and Information Technology Industries Association (JEITA) Confirmed Harmonics Guideline with Modifications (products greater than 20 A per phase)

高調波ガイドライン準用品

IBM Taiwan Contact Information

台灣IBM產品服務聯絡方式: 台灣國際商業機器股份有限公司 台北市松仁路7號3樓 電話:0800-016-888

Electromagnetic Interference (EMI) Statement - Korea

이 기기는 가정용(B급)으로 전자파적합기기로 서 주로 가정에서 사용하는 것을 목적으로 하 며, 모든 지역에서 사용할 수 있습니다.

Germany Compliance Statement

Deutschsprachiger EU Hinweis: Hinweis für Geräte der Klasse B EU-Richtlinie zur Elektromagnetischen Verträglichkeit

Dieses Produkt entspricht den Schutzanforderungen der EU-Richtlinie 2004/108/EG zur Angleichung der Rechtsvorschriften über die elektromagnetische Verträglichkeit in den EU-Mitgliedsstaaten und hält die Grenzwerte der EN 55022 Klasse B ein.

Um dieses sicherzustellen, sind die Geräte wie in den Handbüchern beschrieben zu installieren und zu betreiben. Des Weiteren dürfen auch nur von der IBM empfohlene Kabel angeschlossen werden. IBM übernimmt keine Verantwortung für die Einhaltung der Schutzanforderungen, wenn das Produkt ohne Zustimmung von IBM verändert bzw. wenn Erweiterungskomponenten von Fremdherstellern ohne Empfehlung von IBM gesteckt/eingebaut werden.

Deutschland: Einhaltung des Gesetzes über die elektromagnetische Verträglichkeit von Geräten

Dieses Produkt entspricht dem "Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG)". Dies ist die Umsetzung der EU-Richtlinie 2004/108/EG in der Bundesrepublik Deutschland.

Zulassungsbescheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) (bzw. der EMC EG Richtlinie 2004/108/EG) für Geräte der Klasse B

Dieses Gerät ist berechtigt, in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen.

Verantwortlich für die Einhaltung der EMV Vorschriften ist der Hersteller: International Business Machines Corp. New Orchard Road Armonk, New York 10504

Tel: 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist: IBM Deutschland GmbH Technical Regulations, Abteilung M456 IBM-Allee 1, 71139 Ehningen, Germany

Tel: +49 7032 15-2937 email: tjahn@de.ibm.com

Generelle Informationen:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024 und EN 55022 Klasse B.

Terms and conditions

Permissions for the use of these publications is granted subject to the following terms and conditions.

Personal Use: You may reproduce these publications for your personal, noncommercial use provided that all proprietary notices are preserved. You may not distribute, display or make derivative works of these publications, or any portion thereof, without the express consent of the manufacturer.

Commercial Use: You may reproduce, distribute and display these publications solely within your enterprise provided that all proprietary notices are preserved. You may not make derivative works of these publications, or reproduce, distribute or display these publications or any portion thereof outside your enterprise, without the express consent of the manufacturer.

Except as expressly granted in this permission, no other permissions, licenses or rights are granted, either express or implied, to the publications or any information, data, software or other intellectual property contained therein.

The manufacturer reserves the right to withdraw the permissions granted herein whenever, in its discretion, the use of the publications is detrimental to its interest or, as determined by the manufacturer, the above instructions are not being properly followed.

You may not download, export or re-export this information except in full compliance with all applicable laws and regulations, including all United States export laws and regulations.

THE MANUFACTURER MAKES NO GUARANTEE ABOUT THE CONTENT OF THESE PUBLICATIONS. THESE PUBLICATIONS ARE PROVIDED "AS-IS" AND WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, AND FITNESS FOR A PARTICULAR PURPOSE.